

Bulletin Number: CO_IB_4.1.20	Distribution Date: 4/1/20	Effective Date: See Below
Contact Point: Metrc® Support	Subject: CSV Issue, Banner Notification, Plant Restoration, and Bulletins Update	
Reason: Metrc is providing information on enhancements and fixes to the system as well as a new location to reference previous bulletins.		

Greetings Metrc Users,

This bulletin provides information on the latest release by Metrc, which fixes a few issues that had been reported by licensees. Additionally, effective on **April 6, 2020** a configuration change will take place to allow users to restore plants from the harvest batch within a ten-day window. The enhancements are listed below for reference. Detailed descriptions of each change are provided on the following pages.

- I. On April 6th, users with access to the plants section in Metrc will now be able to restore plants from the Harvest Batch section of Metrc within a ten-day period of recording the harvest.
- II. Users who have access to the sales section in Metrc reported that they were experiencing errors when uploading a sales CSV file when a package quantity went to zero. Metrc has corrected the ability to allow the CSV file to upload appropriately.
- III. Medical OPCs that have undergone the license collapse process reported to Metrc and the MED that they were receiving a notification that their facilities are “Reaching Plant Count Limit” or “Over Plant Count Limit”. Metrc has removed all notification banners referencing plant count limits.

We at Metrc also wanted to inform licensees that last Thursday, March 26th, our support team received reports around 10 AM MT that the packages and transfer section of Metrc was experiencing intermittent performance issues. Metrc identified the issue and worked diligently to resolve it. Along with this, Metrc released a banner to the industry indicating the issue was known as well as a follow up banner once it was resolved. There was an integrator bulletin which is referenced as API Bulletin 63 that was released to indicate there may be a need to reconcile inventory via the API. Metrc ultimately resolved the issue around 3:45 PM MT. The Metrc team wants to thank all licensees who reached out and provided very helpful information on this matter. If there are any issues still believed to be occurring, please reach out to support@metrc.com with details documenting the issue.

Lastly, Metrc is excited to announce the release of our bulletin archive that is available for all users on our Colorado Metrc [page](#). This archive covers all bulletins released since the inception of the program. Metrc will continue to be working with the MED to enhance the bulletin archive and will keep licensees updated when new information arises.

Harvest Batch Plant Restoration

Licensees who have permissions to manage the Harvest Batch grid are familiar with the selectable discontinue check box in **Figure 1**. If selected, licensees can restore plants from a harvest batch back into the growth stage the plant was previously in.

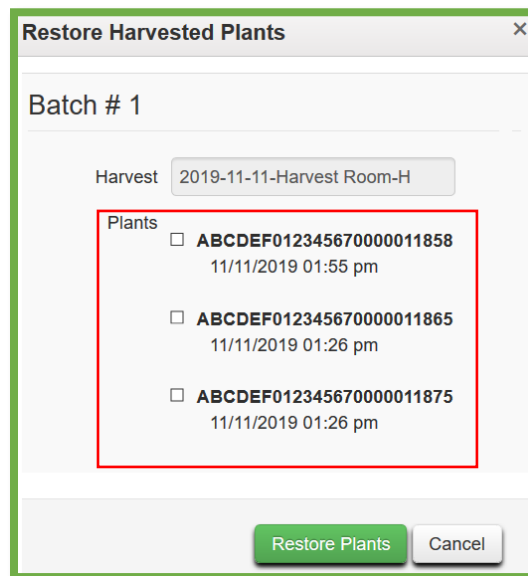
The restrictions in being able to restore plants from the harvest batch are in place so long as a licensee has not reported waste or packages from that respective harvest batch. The other restriction on restoring plants from a harvest batch is a 48-hour window after the harvested plants have been reported. If the licensee attempts to restore plants as seen in **Figure 2** after the 48-hour window even if waste or packages have not been reported, they will receive an error.

In working with the MED, Metrc has updated a configuration that will go into effect on **April 6th, 2020** that will extend that time window restriction to ten days or 240 hours after the plant has been reported as harvested. This change will still require that no packages or waste must be reported within the harvest batch in which a licensee is attempting to restore a plant.



Harvest Batch	Strain	Location	Plants	Wet Wgt.	Waste	Total Pkg'd	Pkg's	Weight	Restored	Lab Testing	A.H.	Date	
2019-11-13-Flower Room A-H	AK-47	Flower Room A	1	100 g	0 g	95 g	1	5 g	0 g	NotSubmitted	No	11/13/2019	X
2019-11-13-Harvest Room-H	Metrc Bliss	Harvest Room	1	100 g	0 g	2 g	2	98 g	0 g	TestingInProgress	No	11/13/2019	X
2019-11-11-Flower Room B-H	Metrc Bliss	Flower Room B	1	100 g	0 g	1.65 g	3	98.35 g	0 g	TestFailed	No	11/11/2019	X
2019-11-11-Flower Room A-H	Metrc Bliss	Flower Room A	1	125 g	0 g	2.1 g	3	122.9 g	0 g	TestPassed	No	11/11/2019	X

Figure 1: Harvest Batch Grid



Restore Harvested Plants [X]

Batch # 1

Harvest: 2019-11-11-Harvest Room-H

Plants

- ABCDEF012345670000011858
11/11/2019 01:55 pm
- ABCDEF012345670000011865
11/11/2019 01:26 pm
- ABCDEF012345670000011875
11/11/2019 01:26 pm

Figure 2: Restore Harvested Plants

CSV Upload Issue

Licensees that have reported their sales into Metrc via CSV uploads as seen in **Figure 3** had reported an issue regarding the upload of some transactions that pushed a package quantity to zero. The report Metrc had from licensees was that the transaction would be rejected due to the package being recognized as a “Negative Quantity”.

Metrc has resolved this issue and asks any licensee that was experiencing the issue to please reach out to support@metrc.com if they are still experiencing any problems with their sales CSV uploads.

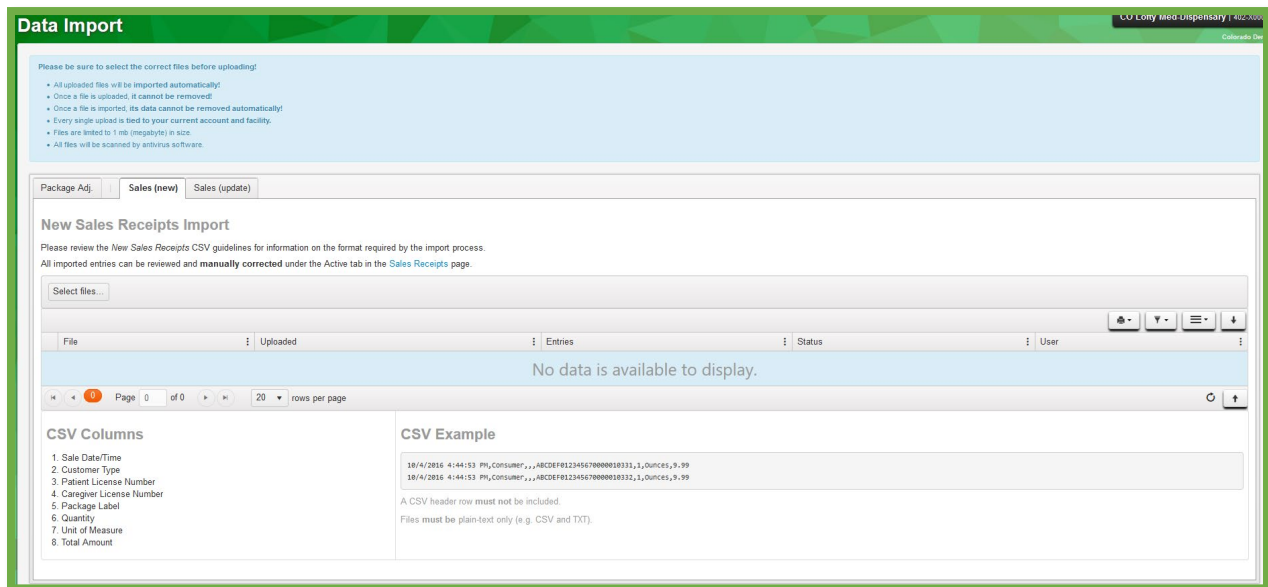


Figure 3: CSV Uploads

Plant Banner Notification

Metrc had received reports from licensees that had undergone the license collapse process within their Medical OPCs that an erroneous notification on plant count limits was appearing within their accounts. Metrc had released a bulletin on this indicating a change would occur, and this is a notice to inform all licensees that the banner should no longer be present in any Medical OPC’s account. If you are still seeing a notification indicating that your account is over the “Plant Count Limit”, please reach out to support@metrc.com.

Bulletin Archive

The MED and Metrc have been working to compile a bulletin archive for licensees and any other individuals that need to reference the content within these bulletins. Moving forward, Metrc will be updating the Colorado Metrc webpage with the eight most recent bulletins as well as providing a link to all previous bulletins released as you will see in **Figure 4**.

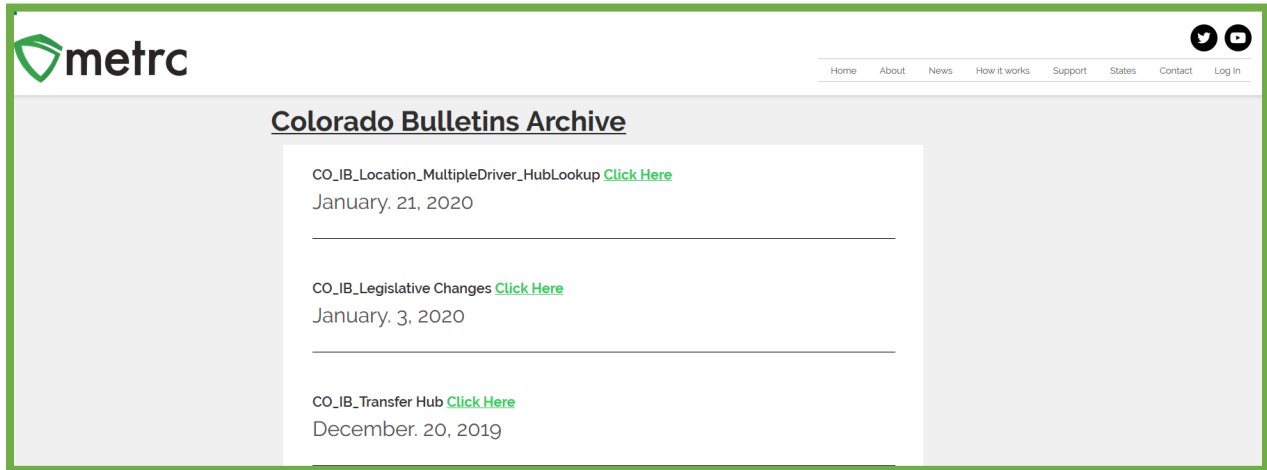


Figure 4: Colorado Metrc Bulletin Archive

Please feel free to contact support at support@metrc.com or 877-566-6506 with any questions.