

<b>Bulletin Number:</b> DC IB 0077	<b>Distribution Date:</b> 04/29/2025	<b>Effective Date:</b> 05/14/2025
<b>Contact Point:</b> Metrc Support	<b>Subject:</b> Updated License Numbers in Metrc	
<b>Reason:</b> Metrc is providing information about the updating of license numbers in Metrc.		

Greetings,

Washington D.C.’s Alcoholic Beverage and Cannabis Administration (A.B.C.A) is informing specific medical licensees of an important upcoming name change in Metrc’s system:

**Effective May 14<sup>th</sup>, 2025, at 10 a.m. EST, the following facility license numbers in Metrc will change to ABCA assigned facility license numbers.**

Name	Old License Number	New License Number
ABATIN WELLNESS CENTER OF THE DISTRICT OF COLUMBIA	MMP00063	ABRA-117365
ALTERNATIVE SOLUTIONS	MMP00065	ABRA-117367
ANACOSTIA ORGANICS	MMP00752	ABRA-117379
COLUMBIA CARE DC	MMP00231	ABRA-117373
DISTRICT GROWERS, LLC	MMP00062	ABRA-117370
HERBAL ALTERNATIVES	MMP00066	ABCA-127978
NATIONAL HOLISTIC HEALING	MMP00293	ABRA-117378
PHYTO MANAGEMENT, LLC	MMP00064	ABRA-117374
TAKOMA WELLNESS	MMP00069	ABRA-117361

The changes to the license number will go into effect on the day of implementation and will be immediately registered within Metrc.

**Licensees should notify their third-party integrators of the license number change as soon as possible. This should include giving the original license number and the corresponding new license number.**

Integrators are third-party, software service providers that interact with Metrc. Integrators may include POS (point-of-sale) providers, ERP or Supply Chain providers, Accounting or Banking providers, etc. If you are unsure of which software providers need to be aware of the change, it is best to reach out to your provider directly.

**Note:** It is critical that all system Admins verify the license number change on May 14<sup>th</sup> and notify the appropriate staff of the change.

This license number change should not affect any of the day-to-day reporting in Metrc and log in will remain as normal, however, the new license number will be seen at the top right corner of Metrc when logged in.

### **License Number Changes – RFID tags**

**Licensees may continue to use existing RFID tags with the original license number until they are depleted. Tag orders submitted on or after May 14<sup>th</sup>, 2025, will be printed with the new license number.**

Best practice recommendations:

- Use the original tags with the original license number before using any new tags.
- Inform relevant staff of this update and ensure they can differentiate the original license numbers and updated license numbers during this transition.

### Metrc Resources

If you have any questions, or need additional support, the following resources are available:

#### **Contact Metrc Support**

By using the new full-service system by navigating to [Support.Metrc.com](https://support.metrc.com), or from the Metrc System, click Support and navigate to support.metrc.com and it will redirect to the portal.

*Please note:* If accessing the portal for the first time, a username (which is established when logging in), the respective state and “Facility license number”, and a valid email to set a password are required.

#### **Metrc Learn**

Metrc Learn has been redesigned to provide users with interactive, educational information on system functionality to expand skillsets and drive workflow efficiencies.

Accessing the new [Metrc Learn](#) LMS is simple through multiple convenient locations:

#### **From within the Metrc system**

Navigate to the Support area on the navigational toolbar and select “Sign up for Training” to register.

#### **Access additional resources**

In the Metrc system, click on the Metrc Expert widget icon and search for the appropriate topic or type in a question.

Thank you for your continued partnership.