

# Mississippi - Metrc Support Bulletin



<b>Bulletin Number:</b> MS_IB_001	<b>Distribution Date:</b> 1/25/23	<b>Effective Date:</b> Ongoing
<b>Contact Point:</b> Support@metrc.com	<b>Subject:</b> Patient Status Lookup	
<b>Reason:</b> Metrc is providing guidance information on the patient status lookup for Providers to verify active/inactive patients and track limits.		

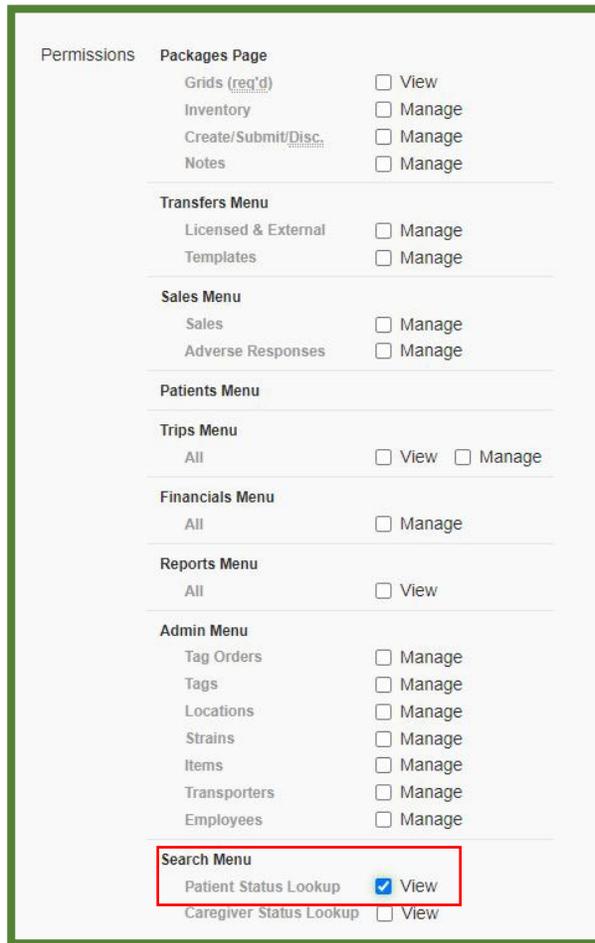
Greetings Metrc® Users,

To allow for dispensaries to validate patient status and allotment information, Metrc is providing functionality to allow users to enter in the patient registration number and receive the information needed to validate a sale.

Please see the following pages for more information on the Patient Status Lookup feature.

## Patient Status Lookup

First users will need to update permissions for employees to grant the appropriate permission by the Metrc admin, or an employee who can edit employee permissions at their facility. The permission will be found within the “Search Menu” for “Dispensaries” only.



Once the permission is granted to a user, the patient status lookup will be the magnifying glass in the top right-hand side of the toolbar.



When selecting the magnifying glass, you will be prompted to a patient lookup that will be the same as the example below.



The screenshot shows a web application window titled "Patient Status Lookup". At the top, there is a search bar with the text "Patient" and a text input field containing "PATS000003". To the right of the input field is a green button labeled "Look Up". Below the search bar is a table with the following columns: Patient, ID Method, Reg. No., Reg. Status, Reg. Start, Reg. Expires, Flower Avail, THC Avail, Conc Avail, and Infs Avail. The table contains two rows of data for patient "PATS000003". The first row shows a registration status of "Valid" with a start date of 05/12/2022 and an expiration date of 05/12/2023, with 0.741 Ounces of Flower Available, 0 Ounces of THC Available, 0.212 Ounces of Concentrate Available, and 0.021 Ounces of Infusions Available. The second row shows a registration status of "Valid" with the same start and end dates, but with 2.963 Ounces of Flower Available, 0 Ounces of THC Available, 0.847 Ounces of Concentrate Available, and 0.085 Ounces of Infusions Available. Below the table is a pagination control showing "Page 1 of 1" and "20 rows per page". On the right side of the pagination control, it says "Viewing 1 - 2 (2 total)".

Patient	ID Method	Reg. No.	Reg. Status	Reg. Start	Reg. Expires	Flower Avail	THC Avail	Conc Avail	Infs Avail
PATS000003		PATS000003	Valid	05/12/2022	05/12/2023	0.741 Ounces	0 Ounces	0.212 Ounces	0.021 Ounces
PATS000003		PATS000003	Valid	05/12/2022	05/12/2023	2.963 Ounces	0 Ounces	0.847 Ounces	0.085 Ounces

## Notes about the patient lookup:

- Patients will be designated with an Active or Inactive Registration Status. A sale should never occur to a Patient who is expired or inactive.
- A future bulletin will be posted outlining the meaning of the different allotments.
- Providers will not be able to see the purchases or previous locations of the patient.
- **Flower Allowed, Flower Purchased, and Flower Available will designate the Medical Marijuana that is available. This will capture all items that are being sold, not just the flower product.**
- **Patient's numbers must be entered exactly as they appear on their card.**

Please feel free to contact support at [support@metrc.com](mailto:support@metrc.com) or 877-566-6506 with any questions or to request a copy of previous industry bulletins.