# Alaska - Metrc Support Bulletin



Bulletin Number: AKIB#010_090718	Distribution Date: 09/07/18 Effective Date: N/A
Contact Point: support@metrc.com	Subject(s): Workshop Announcement
Reason: Updated for locations and times	

Greeting Metrc Users, ·

In our on-going efforts to provide training and support for the cannabis industry, we will be providing inperson training workshops in Alaska in September 2018. These workshops will be open to all employees with agent badges in the Alaska cannabis industry (Owners, Managers, and Staff).

# Workshop Overview

The purpose of these workshops is to address current issues and common errors.

The workshops will be live, in-person, with a Q&A session after each workshop with Metrc staff.

State personnel may be in attendance.

# **Workshop Registration**

Registration has been closed for all workshops

# **Dates, Times & Locations**

#### Juneau, AK

Monday, September 10<sup>th</sup> 1:30 PM – 4:30 PM AKDT State Office Building Floor 10 Commissioner's Conference Room 333 Willoughby Ave. Juneau, AK

### Anchorage, AK

Tuesday, September 11<sup>th</sup> Wednesday, September 12<sup>th</sup> 1:30 PM – 4:30 PM AKDT The Job Center in Midtown Conference Room #104 3301 Eagle Street #103 Anchorage, AK



## Kenai, AK

Thursday, September 13<sup>th</sup> 1:30 PM – 4:30 PM AKDT Residence Hall Room 949 E Poppy Ln. Kenai, AK

### Fairbanks, AK

Friday, September 14<sup>th</sup> 1:30 PM – 4:30 PM AKDT DOT K2 Training Room 27020 Picket Place Fairbanks, AK

# Workshop Agenda

The workshop agenda is subject to change without notice before the workshops and on a case-by-case basis.

- Introduction
- Review previous workshop notes
- Common Errors
- New Features
- Training & Support

# Alaska - Metrc Support Bulletin



### Metrc – Industry Training

Metrc provides industry training and education workshops in person and online as well as training guides and videos available online 24/7x365.

- Register for workshops or classes online at: Metrc.com/Alaska
- You must attend at least one New Business (Level 1) class online before you may register for other classes
- We recommend that all industry users take classes every 3-4 months to stay updated on new features or changes

#### Online classes available:

- Metrc New Business (Level 1) All Facilities
- Metrc Advanced (Level 2)
- Metrc Advanced (Level 2) Testing Labs (Labs must request training via email)

#### Metrc – Industry Support

Metrc provides live, interactive support for industry users and licensees. This information can be found on our website, or when logged into Metrc under your Support tab, as shown below.

#### Check under the "Support" tab for additional resources.



Please be advised that the new <u>CSV Formatting Guide</u> is now located under the Support Tab when you login to Metrc.

Please feel free to contact support at <u>support@metrc.com</u> or 877-566-6506 with any questions or to request a copy of previous industry bulletins.