Metrc Support Bulletin



Bulletin Number: AK_IB_0033	Distribution Date: 9/25/2020	Effective Date: 9/28/20	
Contact Point: Metrc® Support	Subject: Sales Data Optimization Update		
Reason: Updating users with the next steps of Metrc's Data Optimization Plan			

Greetings Metrc Users,

As we previously noted in industry <u>bulletin #30</u>, Metrc will begin optimizing historical data – starting with Sales Receipts and Deliveries that are finalized or completed respectively – to further improve system performance within those areas. This optimization effort is not expected to affect users, and throughout the entire process both Sales Receipts and Deliveries data will still be able to be accessed within the current UI and users can "un-finalize" sale receipts, if necessary.

To maximize the benefits of data optimization, *users are strongly encouraged to finalize sales receipts and complete or void sales deliveries that are no longer active*. Metrc has provided users the ability to finalize sales, and complete or void sales deliveries. As a refresher, directions and screenshots are detailed below:



Sales Receipt Finalize and Unfinalize Buttons

The Sales Receipt section of Metrc allows receipts to be finalized which prompts them to be moved from the Active tab to the Inactive tab or Unfinalize a receipt to moved it back to the Active tab. As you'll see within the Figures below, under the Active Sales Receipts tab, the Finalize button is visible. Whereas within the Inactive Sales Receipts Tab, the Unfinalize button is visible.

Sales Re	eceipts
Import Sales	Daily Sales (read-only)
Active	active
Record Re	ceipts Edit Receipts Finalize

Figure 1: Active Sales Receipts Tab

S	ales Re	eceipts
	Import Sales	Daily Sales (read-only)
	Active Ina	ctive
	Unfinalize	

Figure 2: Inactive Sales Receipts Tab

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When a receipt is no longer active, select the receipt and click the Finalize button. The following window seen within **Figure 3** will appear. Verify the receipt number and click the "Finalize Sales Receipts" button.

Note: A receipt should be considered "no longer active" once it becomes unlikely that it will need editing. Larger facilities with sales may want to Finalize older Sales Receipts at a faster pace (e.g. on a weekly basis).

Finalize Receipts		
Sales Receipt # 1		
Receipt 000000181		
Finalize Sales Receipts	Cancel	

Figure 3: Finalize Sales Receipt

Finalizing sales receipts will remove the receipt from the list of active receipts Metrc pulls when you edit receipts, which will improve system performance. **Note:** *Only those receipts not marked as "finalized" will display in the edit receipts window.*

If a "finalized" receipt later needs to be edited, utilize the Unfinalize button on the Sales Receipts Inactive grid. Select the desired receipt and click the Unfinalize button. The following window within **Figure 4** will appear. Verify the receipt number and click the "Unfinalize Sales Receipts" button.

Unfinalize Rec	eipts >	×			
Sales Rece	ipt # 1				
Receipt 000000181					
	Unfinalize Sales Receipts Cancel				

Figure 4: Unfinalize Sales Receipt

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Finalizing Multiple Receipts

Multiple receipts can be selected and finished at one time. To do this, click and drag to select multiple receipts, select the finalize button, then all receipts highlighted in orange will be finalized.

Record Receipts	Edit Receipts Finaliz	e					ē.	JLE
Receipt	: Sales	Customer Type	Patient	Packages :	Total :	Recorded :	Finalized :	
• 0000000101								Void
• 000000096								Void
• 000000092								Void
000000091	05/01/2019 01:49 pm	Consumer			\$20.00	05/01/2019 03:53 pm		Void

Figure 5: Finalize Multiple Sales Receipts

Note: When finalizing multiple sales receipts at once, you should limit the process to around 100 receipts at a time.

This will prompt an action window to confirm the receipt finish dates and select the "Finalize Sales Receipts" button to complete the finalization.

Finalize Receipts >	<
Sales Receipt # 1	
Receipt 0000000101	
Sales Receipt # 2	
Receipt 000000096	
Sales Receipt # 3	
Receipt 000000092	
Sales Receipt # 4	
Receipt 000000091	
Sales Receipt # 5	
Receipt 000000086	
Finalize Sales Receipts Cancel	

Figure 6: Finalize Multiple Sales Receipts



Active and Inactive Sales Deliveries Update

Similar to the Active/Inactive Sales Receipts tabs, there will also be an Active/Inactive Sales Deliveries tab. Within the Active Tab in **Figure 7**, there will be the same functions (Record, Edit, and View) as you currently do.

With the new Inactive Tab in **Figure 8**, there will only be, at this time, the ability to View the Manifest which is consistent with how the current deliveries functionality works today.

Sales	Delive	eries	
Active	Inactive		
Recor	d Deliveries	Edit Deliveries	View Manifest

Figure 7: Active Sales Deliveries Tab

Sales	Deliveries	
Active	Inactive	
View	Manifest	

Figure 8: Inactive Sales Receipts Tab

We appreciate your understanding and support as we continue to improve our system for all users. Please contact support@metrc.com with any questions or concerns.