Metrc Support Bulletin

Bulletin Number: NV_IB_0050	**Distribution Date**: 06/26/20	**Effective Date**: See Bulletin
Contact Point: Metrc® Support	**Subject**: Upcoming Online Training – July 2021	
Reason: Metrc is providing details for live webinar industry user training classes.		

Greetings Metrc® Users, this bulletin is intended to notify all industry users of the planned upcoming Metrc Live Webinar Workshop training this coming July for the State of Nevada CCB.

- Due to the events involving COVID-19, all the scheduled classes will be provided via webinar, and each user will be required to register for the class they want to attend. (Link below)
- In accordance with instructions from the State of Nevada CCB; starting last year (2020), all persons that actively work in Metrc must attend the Workshop Live Webinar training at least once a year. All other agent card holders that work in or manage a marijuana establishment must attend the mandatory training at least once every 2 years.
- Each attendee will be required to complete and pass a test on the topics discussed.

Registration is available here: NV Metrc July 2021 Workshop Registration

Workshop Dates:

July 26th
Testing Facilities - 9:00 AM – 11:30 AM
Distributors - 1:00 PM – 3:30 PM

July 27th
Cultivators Training Session 1 - 9:00 AM – 11:30 AM
Producers Training Session 1 - 1:00 PM – 3:30 PM

July 28th
Producers Training Session 2 - 9:00 AM – 11:30 AM
Retailers/Dispensaries Training Session 1   - 1:00 PM – 3:30 PM

July 29th
Retailers/Dispensaries Training Session 2   - 9:00 AM – 11:30 AM
Cultivators Training Session 2   - 1:00 PM – 3:30 PM

Metrc – Industry Training

Metrc provides industry training & education workshops online as well as training guides and videos.

- Register for workshops or classes online at: **www.metrc.com/nevada**
- *You must attend at least one New Business (Level 1) class online before you may register for other classes.*
- *We recommend that all industry users take classes every 3-4 months to stay up to date on any new features or changes.*
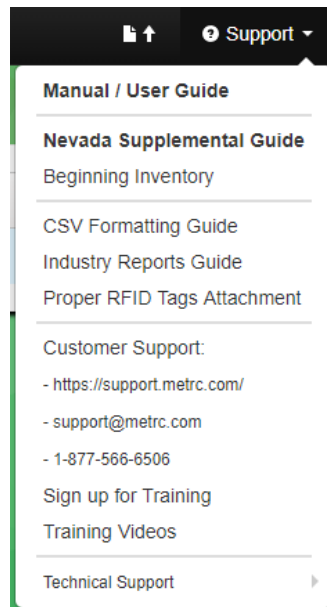
Online classes:
- Metrc New Business (Level 1) – All Facilities
- Metrc Advanced (Level 2) – All Facilities
- Metrc Advanced (Level 2) – Testing Labs (labs must request training via email to Support)

Metrc – Industry Support

Metrc provides live interactive support for industry users and licensees. This information can be found on our website, when logged into Metrc under your Support tab, and is listed below.

Check under the "Support" tab for additional resources.

Please be advised that the new *CSV Formatting Guide* and *Industry Reports Guide* are now located under the Support Tab.

Please feel free to contact support at support@metrc.com or 877-566-6506 with any questions or to request a copy of previous industry bulletins.