

Subject: Harvest Error Correction Timeframe in Metrc	
Bulletin Type <input type="checkbox"/> New Functionality <input checked="" type="checkbox"/> Updated Functionality <input type="checkbox"/> Existing Functionality <input checked="" type="checkbox"/> Rules & Guidance <input type="checkbox"/> Events <input type="checkbox"/> Informational	Primary Audience: Cultivators and Microbusinesses authorized to engage in cultivation activities Contact: Metrc Support Distribution Date: 08/18/2021 Effective Date: 09/01/2021 Bulletin Number: CA_IB_2021_006

This bulletin provides information on an upcoming change to Metrc that increases the timeframe for correction of harvest errors. This change will become effective on 09/01/2021.

Harvest Error Correction Timeframe

The feature in Metrc to restore harvested plants is used by cultivators when an error occurs that requires the entire or a portion of the harvest batch to be discontinued.

Cultivators currently have 48 hours from the time a plant is harvested to restore the plant if added to the harvest batch in error. After the 48-hour time limit has expired, licensees must submit a request to the State to allow the licensee to restore harvested plants beyond the 48 hour window.

The upcoming change to Metrc on 09/01/2021 increases the time limit to 72 hours, allowing licensees an extra 24 hours to review and restore harvested plants should they need to do so.

Correcting Harvest Errors

The first step to restoring plants in a harvest batch is to locate the harvest batch on the *Harvested* tab on the *Plants* page. Once the harvest batch is located, select the “X” on the right side of the harvest row as shown in Figure 1 below.

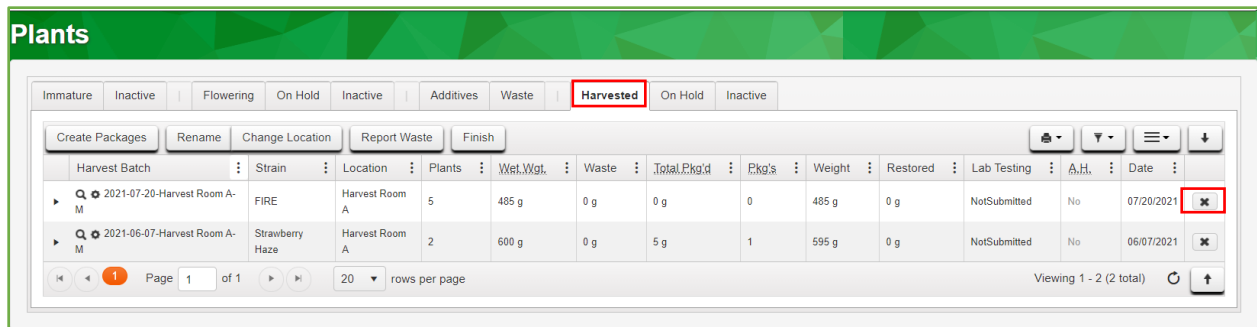


Figure 1: Locate Harvest Batch

Once the “X” is selected, the *Restore Harvested Plants* action window opens with the name of the selected harvest batch populated from the *Harvest* field as well as a complete list of the plants that are included in that harvest as shown in Figure 2 below.

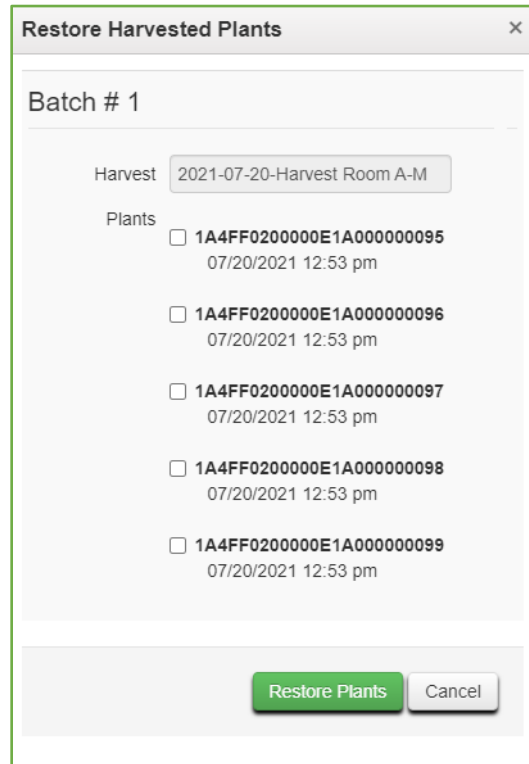


Figure 2: Restore Harvested Plants Box - Indicate Plants to Restore

On the *Restore Harvested Plants* action window, mark the checkbox for each plant that needs to be restored. If the entire harvest batch needs to be restored, the checkbox for all the plants must be marked. To complete the action, click on the green *Restore Plants* button.

*** Important Note: Plants in a harvest batch cannot be restored if packages have been created, waste has been recorded or the harvest has been finished. ***

If a plant is added to a harvest batch in error and more than 72 hours has elapsed since the plant was harvested in Metrc, please reach out to the Department of Cannabis Control at trackandtrace@cannabis.ca.gov for assistance.

Please feel free to contact support at support@metrc.com or 877-566-6506 with any questions.