Metrc Support Bulletin



| Bulletin Number: MI_IB_0036 | Distribution Date: 5/21/21 | Effective Date: Ongoing |
|--|---------------------------------------|-------------------------|
| Contact Point: Metrc® Support | Subject: Processor Tag Order Reminder | |
| Reason: Metrc is providing a reminder to only place an order for Hemp tags if they are needed. | | |

Greetings Metrc Users,

This bulletin serves as a reminder to Medical and Adult Use Processors on the importance to order the correct tags for your facility needs. Hemp tags should be ordered by those who have obtained MRA approval for the CBD to THC conversion process. Please ensure you are selecting the correct tag type when placing a new tag order.

Creating a Tag Order

When your facility is ready to place a new tag order, please select the proper tag type for your needs. As a reminder, you must place separate Tag Orders for each Facility. Plant and Package Tags are programmed for each of your Facilities individually and are systematically placed within your Metrc account automatically once received. So, make sure that you are in the correct Facility within Metrc when you place the order.

It is also important to note that Tag Orders are *not* intended to be transferrable between Facilities. All Tag Orders are intended to be final, so it is recommended that you place your orders carefully.

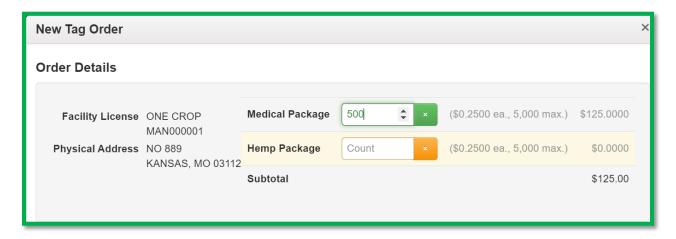


Figure 1: Tag Order

Please feel free to contact Support at support@metrc.com or 877-566-6506 with any questions.