Metrc Support Bulletin



Bulletin Number: ME_IB_0006	Distribution Date: 1/25/2020	Effective Date: Ongoing
Contact Point: Metrc® Support	Subject: Change in Metrc to allow TestFailed packages to be transferred to Product Manufactuer licenses for remediation	
Reason: The OMP has made the change in Metrc to allow for Cultivators to transfer TestFailed product to Product Manufactuer licenses for the purposes of remediation		

Greetings Metrc Users,

The OMP has updated the Metrc configuration to allow for packages with the TestFailed testing status to be transferred to Product Manufacturer licenses. This change should be used to transfer product for the purposes of remediation.

Please note: Transfers of TestFailed product will only be allowed <u>to a Product Manufacturer</u> <u>license</u>. Industry users will not be able to transfer test failed products to any other facilities including Marijuana Stores.

Please see the following pages for more details:

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Identifying and Transferring TestFailed Packages

To identify packages of flower product that has failed testing, look under the "Lab Testing" field for the "TestFailed" status. The user will now be able to select that package and create a transfer to a Product Manufactuer license. This step is shown below in **Figure 1**.

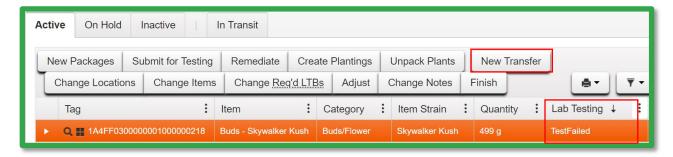


Figure 1: Identify TestFailed Package and Select for Transfer

This button will trigger an action window to create the transfer. If attempts are made to create a transfer to any other license type other than Product Manufacturer, there will be and an error received and Metrc will not allow the transfer to be created.

This process is shown in **Figure 2** below.

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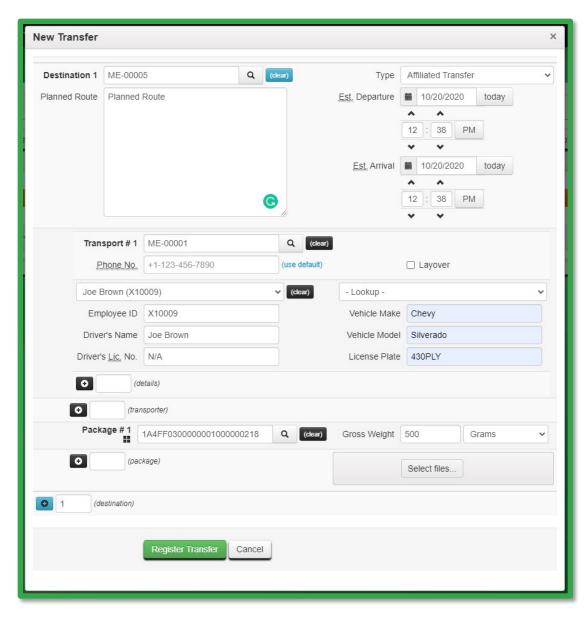


Figure 2: Create Transfer Action Window

Please feel free to contact Support at support@metrc.com or 877-566-6506 with any questions.