Metrc Support Bulletin



Bulletin Number: LA_IB_0006	Distribution Date: 9/27/19	Effective Date: Ongoing
Contact Point: Metrc [®] Support	Subject: New Item Category	
Reason: Metrc and the State of Louisian category: Oral Thin Film (OTF) and guida	a is providing an update on the Ince around the item approval p	addition of a new item process

Greetings Metrc Users,

Metrc, in conjunction with the LDAF and Louisiana Board of Pharmacy, is pleased to announce the addition of a new final item category: Oral Thin Film (OTF). This item is the second item that will be available for transfer and dispensation at pharmacies. Both categories (Oral Thin Film and Tinctures) will require approval from the LDAF and Louisiana Board of Pharmacy before licensees create them in Metrc.

Please see the following pages for details on these changes:

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Creating Items for Approval

With the approval process in place for final item categories, the user shall input the following information along with the name (should not include abbreviations) and photo of the packaging:

- Tinctures
 - o Administration Method
 - o Unit CBD Content
 - Unit THC Content
 - o Ingredients
- Oral Thin Film (OTF)
 - Administration Method
 - o Unit CBD Content
 - o Unit THC Content
 - o Ingredients

Note: Items created in both of these categories will be count-based.

Below is an example of a created Oral Thin Film (OTF) item:

Add Items					×
Item # 1					(clear)
Name	10 Pk Mint Oral Thin Film 30 mg	Unit of Measure	Each		•
Gulogory		U. CBD Content	10	Milligrams	•
		U. THC Content	30	Milligrams	T
		Ingredients	Cannabis Oil,	mint solution	
		Item Photo	Select files	Optoadi iana.jpg GB	// ng X
+					
Why is there no Certain item Cate in all of the select to create items in	multi-Facility create such as that available gories require the selection of a pre-existing ed Facilities would be convoluted and comple multiple Facilities at the same time. Create Items Cancel	e in Employees, Strai Strain. Verifying and in ex to inform. For this re	ins, and Rooms nforming that the eason we have o	? specified Strain exists pited to not add the abi	lity

Figure 1: Create Oral Thin Film

After the item is created, it will appear within the items grid of Metrc like you see below:



A	dd Items Edit Items																				•)	-	JL	≡∙
	ltem ↓ :	Category	÷	Туре	÷	Quantity Type	:	Default LTS	:	UoM	÷	Approval	:	THC%	:	THC	÷	Wgt.	:	<u>Qty.</u>	:	Used	:	
•	Mint Oral Thin Film 30 mg THC 10 mg CBD	Oral Thin Film (OTF)	n	Other		CountBased		NotSubmitted		Each		Ready				30 mg						No		×

Figure 2: Newly Create OTF Item

The Product Identification process has multiple different statuses as the item progresses through stages to be approved.

- Ready the items have been submitted and the State of Louisiana can begin the review process.
- Under Review item is being reviewed by the State of Louisiana.
- Rejected the item has been rejected by the State of Louisiana but can be remediated by the licensee and resubmitted.
- Remediated the licensee will have the ability to edit a rejected item and remediate it.
- Approved item has been approved by the State of Louisiana and given a Product ID. It can now be used to create packages.
- Denied State of Louisiana has determined that the item cannot be remediated and will not be approved.
- Revoked An item that has been designated as approved can be revoked by the State of Louisiana and wouldn't be able to be used by the licensee moving forward.

Once an item is approved, you will see that the approval column has changed, and the item is available to be used in packages.

	Item	:	Category	:	Туре	:	Quantity Type	:	<u>UoM</u> :	Approval	THC	÷	Used	:	
×	M00000001502: Mint Oral Thin Film 30 mg THC 10 mg CBD)	Oral Thin Film (OTF)		Other		CountBased		Each	Approved	30 mg		No		×

Figure 3: Approved OTF Item

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Remediating Rejected Items

If the State of Louisiana determines an item needs additional information or edits and elects to reject it during its review process, licensees will have the ability to edit the item and remediate it. The following screenshot shows a tincture item that has been rejected.

L	Add Items Edit Items										e	· [• · [= •]
	Item	;	Category :	Туре	:	Quantity Type	÷	<u>UoM</u> :	Approval :	THC :	Used	:
•	Cherry Tincture 30 mg THC		Tinctures	Other		CountBased		Each	Rejected	30 mg	No	C Remediate

Figure 4: Rejected Item and Remediate Button

To remediate the item for approval, the licensee would edit the item and make the necessary changes to ensure it meets the State's approval standards. Once the licensee has completed the edits and saved the item, they would then click on the CREMEDIATE button which will prompt the following action box:

testing-la.metrc.com says		
Are you sure you wish to mark "Cherry Tincture Remediated?	30 mg THC"	as
	ОК	Cancel

Figure 5: Remediate Item Confirmation

By confirming the remediation of the item, the licensee is stating that the item has been edited and is ready to be reviewed for approval. The approval column for the item will now reflect the remediated status.

A	dd Items Edit Items										A- T	١L	≡•]
	Item	:	Category †	Т	Туре :	Quantity Type	1	UoM :	Approval :	THC :	Used	:	
÷	Cherry Tincture 30 mg THC		Tinctures	C	Other	CountBased	E	Each	Remediated	30 mg	No		×

Figure 6: Remediated Item

This item will now be available for review by the MMCC, and upon approval it will immediately be reflected in the approval column and available for use.

	Item	:	Category	:	Туре	Quantity Type	UoM :	Approval :	THO	2	:	Used	
►	M00000001503: Cherry Tincture 30 mg THC		Tinctures		Other	CountBased	Each	Approved	30 m	g		No	×

Figure 7: Approved Remediated Item

Please feel free to contact support at <u>support@metrc.com</u> or 877-566-6506 with any questions.