Metrc Support Bulletin

Bulletin Number: MA_IB_0023	**Distribution Date**: 5/20/20	**Effective Date**: 5/22/20
Contact Point: Metrc® Support	**Subject**: Updates to Metrc functionality for item photos	
Reason: Metrc and the Cannabis Control Commission are providing notice on changes to the system allowing for photo uploads for items		

Greetings Metrc Users,

Metrc, in conjunction with the Cannabis Control Commission (CCC), is providing notice that as of May 22nd, 2020 there will be additional fields for photos, when adding or editing all items. These fields will include the following:

- Product Photo
- Label Photo
- Packaging Photo

These photo fields are **optional** and will not affect the use of previously created or new items.

Please see the following pages for more details on the changes.

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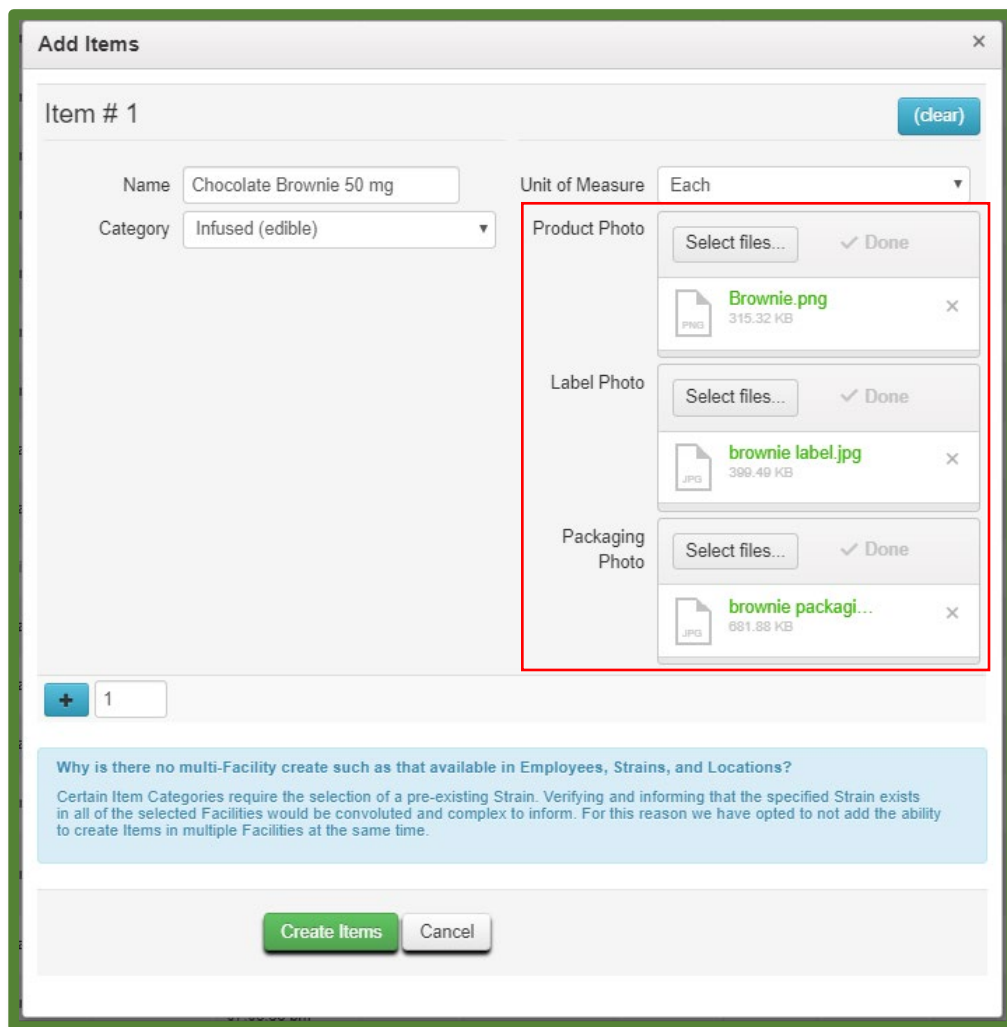
Optional Photo Upload

When creating or editing items users will now see three optional photo fields that allow for one photo upload per field. The CCC would like to indicate the purpose of each photo field and how to best utilize them if the licensee chooses to upload photos for the item:

Product Photo – Front of Item
Label Photo – Label with warnings and universal symbols
Packaging Photo – Item next to packaging

Figure 1 shows an example of the action window that will seen when choosing to add a new Infused (edible) item which will not include the upload photo fields.

Figure 1: Infused (edible) with New Photo Fields

Please Note: Previously created items in these categories will still be able to be utilized. Not utilizing these fields will not prevent the creation of new items. The CCC has requested that licensees review their already created items and add the photos on their own if desired.

Please feel free to contact support at support@metrc.com or 877-566-6506 with any questions.