

Bulletin Number: State_IB_0028	Distribution Date: 8/7/2020	Effective Date: Ongoing
Contact Point: Metrc [®] Support	Subject: Remediation Best Pra	octices
Reason: Metrc is providing best practice	es around remediating product 1	that has failed testing

Greetings Metrc Users – The following is a step by step guide to remediating failed products in Metrc.

Step 1: Navigate to the active Packages grid

Select the packages area on the top navigational bar and then select the Active tab on the Packages grid.

∳metrc	Plants 🗸	Packages	Transfers
Packa	iges		
Active	On Hold	Inactive	
New	Packages	Submit for Testi	ting Remediate Create Plantings New Transfer

Figure 1: Navigation to Active Packages

Step 2: Identify the package that requires remediation

Identify the package with a "TestFailed" Lab Testing status that is going to be remediated. It is important to understand the reason the product failed testing and the appropriate method for remediation. In **Figure 2**, two packages are shown: a package of flower/buds that failed for water activity and a package of shake/trim that failed for microbials. Both can be remediated but will have to use different methods to do so (**Figure 3**).

Active On Hold Inactive										
New Packages Submit for Testing	Remediate	Create Plantin	ngs New	/ Transfer	Change Roor	ns Change Iten	ns Adjust	Finish		
Тад	Src. H's	Src. Pkg's	Room :	Item :	Category :	Item Strain	Quantity :	<u>P.B.</u>	<u>P.B.</u> No.	Lab Testing
► Q # ABCDEF012345670000015180	Metrc Bliss 6/13/2019		Processing Room	Buds - Metrc Bliss	Buds	Metrc Bliss	397 g	No		TestFailed
► Q # ABCDEF012345670000015181	Metrc Bliss 6/13/2019		Processing Room	Shake/Trim - Metrc Bliss	Shake/Trim (by strain)	Metrc Bliss	477 g	No		TestFailed

Figure 2: Two Testing Failed Package Examples



Remediation Method
Destruction
Drying
Extraction

Figure 3: Remediation Methods

Step 3: Perform Remediation Actions

In the above examples, the remediation methods are as follows: For the flower/buds that failed for water activity the action required is drying, and for the shake/trim that failed for microbials a processor could use extraction.

Usable Marijuana – flower, shake/trim from harvest Example (Drying):

In the flower/bud package example, the product would continue to be dried and record the package adjustment for the additional drying by selecting the package and using the Adjust button (**Figure 4**). After the action window appears, record the loss of weight due to drying (it is recommended to leave a note) and hit the Adjust Packages button when the user has certified that all the information is correct see **Figure 5** below.

	New Packages	Submit for Testing	Reme	diate	Create Pla	antii	ngs New	Transfer		
I	Change Rooms	Change Items	Adjust	Fin	ish					
	Tag	:	Src. H's	:	Src. Pkg's	:	Room :	Item :	Category	:
	Q 🏭 ABCDEF)12345670000015180	Metrc Blis 6/13/2019	S			Processing Room	Buds - Metrc Bliss	Buds	

Figure 4: Select Buds Package and Adjust Button



Adjust Packag	es					×
Package #					[(clear)
Package	ABCDEF0123456700000	15180 Q	Reason	Drying		~
Quantity	496 Grams		Optional Note	Further drying and	d curing	
<u>Adj.</u> Quantity	-7 🔄 Grams	~	<u>Adj.</u> Date	iii 07/12/2019	today	
New Quantity	489 🕞 Grams Removing - new total will be	489 g				
+ 1 🕀						
	Adjust Packa	ges Cancel]			

Figure 5: Adjust Package Weight for Moisture Loss

*Please Note: Only record a weight change to the amount in the package that reflects an accurate representation for what transpired.

After the necessary drying has been completed and recorded in Metrc, the product can now be

remediated by selecting the buds package and then clicking the Remediate button see **Figure 6**, triggering an action window. Then record all of the required information in the action window and select "Drying" as the remediation method see **Figure 7**. Upon completely filling out the information and

verifying its accuracy, select Remediate Packages button to complete the action.

New Packages	Submit for Testing	Remed	diate	Create Pla	antir	ngs New	Transfer		
Change Rooms	Change Items	Adjust	Fin	ish					
Тад	:	<u>Src. H's</u>	:	Src. Pkg's	:	Room :	Item :	Category	:
🕨 🔍 🏭 ABCDEFO)12345670000015180	Metrc Bliss 6/13/2019				Processing Room	Buds - Metrc Bliss	Buds	

Figure 6: Select Buds Package and Remediate Button

*Please note that selecting the remediate product for any item other than "Test Failed" product will trigger an empty Remediate Package window.

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Remediate Pa	ckages			×
Package #	1			(clear)
Package ∎ Method <u>Rem.</u> Date	ABCDEF012345670000015180 Drying 07/12/2019 today	Q 7	Remediation Steps	Drying
+	Remediate Packages	Car	ncel	

Figure 7: Remediate Buds Package by Drying and Curing Longer

Remediation via Extraction/Further Processing (High Heat and Hydrocarbon-Based Extraction)

Some products in order to be remediated must undergo a process changing the products physical/chemical form. These processes (extraction for example) would be recorded as a production batch in Metrc and at the same time would record that the process is an action to remediate the product. This step must be done in Metrc.

To do this, first select the product that is intended on being extracted and then click on the button as shown in **Figure 8**. This will trigger an action window to appear.

N	lew Packages	Submit for Testing	Remed	diate	Create Planti	ngs New	/ Transfer			
l	Change Rooms	Change Items	Adjust	Fin	ish				e-][≡•]
	Tag	:	Src. H's	:	Src. Pkg's	Room :	Item :	Category :	Item Strain	Quantity
•		12345670000015181	Metrc Bliss 6/13/2019	5		Processing Room	Shake/Trim - Metrc Bliss	Shake/Trim (by strain)	Metrc Bliss	477 g





Once the action window appears, ensure that the "Production Batch" and "Remediate Product" boxes are checked and all the information required, including the remediation method and all steps taken to remediate the product, are completed as shown in Figure 9. Once the information is verified then select

the Create Packages button to complete the process.

New Packages	5						×
New Packa	ge # 1						(clear)
New Tag	ABCDEF01234	5670000015186	٩	Package # 1	ABCDEF0123	45670000015181	۹ 🖸
Room	Processing Roo	om	Q	Quantity	477	Grams	•
ltem	BHO Distillate		Q	(contents)	Packaging - new	total will be 0 g	
Quantity	60	Grams	ΨΣ				
Package Date	07/12/2019	today					
Prod. Batch No.	 Production B 1234 Product Requ 	atch uires Remediation					
	Remediate P	roduct					
Method	Extraction		•				
Rem. Date	1 07/12/2019	today					
Remediation Steps	Extraction using hydrocarbon-ba	g high heat and ased solvent					
+	Cre	ate Packages	Cancel]			

Figure 9: Creating a Production Batch Package to Remediate Product

Step 4: Verify that the Remediated Products Testing States are "Remediated"

Now the ability to check that the remediated bud package as well as the new concentrate production batch package that was remediated both can be verified and now have the Lab Testing status of "Remediated. The package(s) should also have the triangular symbol next to the tag number denoting that the package contains remediated product as shown in Figure 10.

C	New Packages	Submit for Testing	ł	Remediate	Cre	ate Plantings][New Transfer		Change Roo	oms	Change I	ten	ns i	Adjus	t Finish				Ξ	•
	Тад		:	Room	:	Item	:	Category	:	Item Strain	÷	Quantity	:	<u>P.B.</u>	:	<u>P.B.</u> No.	Lab Testing	Date	:		
		012345670000015186		Processing Roo	m	BHO Distillate		Concentrate				60 g		Yes		1234	Remediated	07/12/2	2019	1	×
		012345670000015180 🛕		Processing Roo	m	Buds - Metrc Bli	ss	Buds		Metrc Bliss		390 g		No			Remediated	06/13/2	019		×

Figure 10: Verify Product is in a Remediated Testing State



Step 5: Create New Test Samples

Once the product has been remediated, the product can be sampled for state required testing. It is **important to ensure the product is listed as remediated prior to any new test samples being pulled.** If the samples are pulled before the product is remediated, it will be a retesting (as in a case of a suspected false-positive) situation and will require multiple samples be sent to multiple testing facilities.

Support:

On the far right of the navigation panel, a user will see that there is a Support dropdown. Please utilize this dropdown to reference guides, Metrc customer support, or training sign up. These tools can be used at anytime for no additional charges as long as you are entered within an active licensed business.

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