Metrc Support Bulletin



Bulletin Number: MA_IB_0042	Distribution Date: 4/27/21	Effective Date: 5/12/21					
Contact Point: Metrc [®] Support Subject: Adult-Use Sales Deliveries							
Reason: Metrc is providing an update on the ability to record sales deliveries from Adult-Use Marijuana Retailer and Microbusiness Delivery licenses and the process for recording the Marijuana Courier license performing the delivery							

Greetings Metrc Users,

Metrc, in conjunction with the CCC, is announcing that on **May 12th, 2021**, sales delivery functionality will be activated in Metrc for **Adult-Use Marijuana Retailer** and **Microbusiness Delivery** licenses. Deliveries from Adult-use Marijuana Retailers will require the use of a Marijuana Courier license, whose license number will be recorded in the planned route field of the sales delivery manifest.

This is a temporary process that will remain in place while Metrc develops the functionality to better match the process for the Marijuana Courier licenses in the system.

The Retailer licenses will be responsible for recording the sales deliveries' creation and completion under their license. This process will mean that the retailer licensee will need to coordinate and track the Marijuana Courier licenses' sales deliveries and enter them into the system.

If the retailer license elects, they have the option to add an agent from the Marijuana Courier license providing the delivery service as an employee of the retailer license and give permissions to only manage the sales deliveries.

Microbusiness Delivery licenses will use the standard sales delivery process in Metrc, as they do not use Marijuana Courier licenses to complete the deliveries.

Please see the following pages for more details:



Creating Sales Deliveries

Once the sales delivery functionality is enabled in Metrc, navigate to the Deliveries table under the Sales dropdown on the top navigational bar. This step is shown below in **Figure 1**.



Figure 1: Navigate to Sales Deliveries Page

Please Note: If the sales delivery option isn't available under the sales menu, have a system administrator check your permissions as this is a separate permission from sales and will need to be enabled by the admin.

Once on the sales Deliveries page, create a new sales manifest by using the Record Deliveries button. This button will trigger an action window to input all the information about the delivery including the driver, vehicle, planned route, packages being sold out of, and price. Additionally, the name and address of the consumer receiving the product will be required when creating the manifest. The Consumer ID field is optional, and not required.

In order to record the Marijuana Courier license number that is being utilized for the delivery, input the license number in the Planned Route field before entering the planned route itself.

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This step is shown below in **Figure 2**.

Record Deliveries ×								
Sales Delivery # 1 (clear)								
Sale Date/Time	 iiiiiiiiiiiiiiiiiiiiiiiiiiiiiiii	Consumer Id (optional) Name	S543897 Joe Smith					
- Lookup -	• •	- Lookup -						
Employee ID	x00007	Vehicle Make Ford						
Driver's Name	Michael Miller	Vehicle Model	E350					
Driver's <u>Lic.</u> No.	S50981393	License Plate	WL43TC					
Phone No. for Questions	1234567890							
<u>Est</u> Departure	 iiiiiiiiiiiiiiiiiiiiiiiiiiiiiiii	<u>Est</u> Arrival	 i 03/02/2021 today ○ 4 : 57 PM ○ 4 · ✓ 					
Planned Route	Delivery License: ##### Planned Route	Address Address Cont. City State + Zip	23 West St Marlboro MA V 02350					
Pack	age # 1 ABCDEF012345670000014612 Q (dear)	Quantity	1 Each 🗸					
A	vailable	Total Price	\$ 60					
(package) 1 Record Sales Deliveries Cancel								

Figure 2: Create Sales Delivery Action Window

Once the sales delivery is created, print a copy of the manifest (access using the "View Manifest" button) for the Marijuana Courier license driver to carry with them during the delivery.

After the Marijuana Courier licensed agent completes the delivery, use the "Complete" button to complete the sales delivery in Metrc.

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This step is shown below in Figure 3.

Sales Deliveries															
Active Inactive Record Deliveries Edit Deliveries View Manifest Image: The second Deliveries															
	Delivery :	Sales :	Customer Type	Patient :	Driver :	Vehicle Info	ETD :	ETA :	AA :	Completed :	Pkg's	Total :	Recorded :	State :	
•						Make: Ford Model: E350 Lic. Plate: WL43TC									Complete Vold

Figure 3: Complete Sales Delivery

This button will trigger an action window to record the delivery date and time as well as has the ability to mark a delivery as rejected. This step is shown below in **Figure 4**.

Complete Delivery ×										
Employee ID	D x00007				Vehicle Make	Ford				
Driver's Name	Michae	I Miller			Vehicle Model	E350				
Driver's <u>Lic,</u> No.	S50981393		License Plate			WL43TC				
Phone No. for	123456	37890			Actual Arrival	iii 03/02/2021 today				
Questions						• •				
						▼ ▼				
Packa	age # 1	ABCDEF012345670000014612 Q			Quantity	1 ea Reject Package				
	Item	M00000005701: Incredib	le Affoga							
Complete Sales Delivery Cancel										

Figure 4: Complete Delivery Action Window

Please feel free to contact Support at <u>support@metrc.com</u> or 877-566-6506 with any questions.