## **Metrc Support Bulletin**



Bulletin Number: MT_IB_0032	Distribution Date: 12/31/21	Effective Date: 1/1/2021
Contact Point: Metrc® Support	Subject: Metrc Tag Costs	
<b>Reason:</b> Metrc and the CCD are providing notice of the changes in the tag ordering process and tag costs		

Greetings Metrc Users,

Metrc, working with the Cannabis Control Division (CCD) in preparation for implementing the Adult Use Program, is providing notice on the changes for the tag ordering process.

After **January 1**<sup>st</sup>, the industry license will pay all tag and shipping costs. For payment, there are options for either credit card or check.

Please note: The tags used for all licenses will remain the yellow, medical tags currently in use and will be used for Adult-Use and Medical Dispensary licenses

See the following pages for more details:

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## **Metrc Tags**

On January 1<sup>st</sup>, 2022, the licensees will pay the cost of Metrc tags and shipping. Users will notice that the options have changed for payment. There are two options for payment: Credit Card and Check.

Additionally, users should note that the tags used for all licenses will continue to be the yellow medical tags already in use. So when ordering tags, users will only see options for medical plant and package tags. All tags already ordered and received before January 1<sup>st</sup> will still be available for use.

Please note that tag ordering will be unavailable on January 1<sup>st</sup> and 2<sup>nd</sup>, and functionality will return to normal on January 3<sup>rd</sup>. Any orders using the check payment option will be placed, but tags will not be printed and shipped until the check is received.

The new payment options are shown below in Figure 1.

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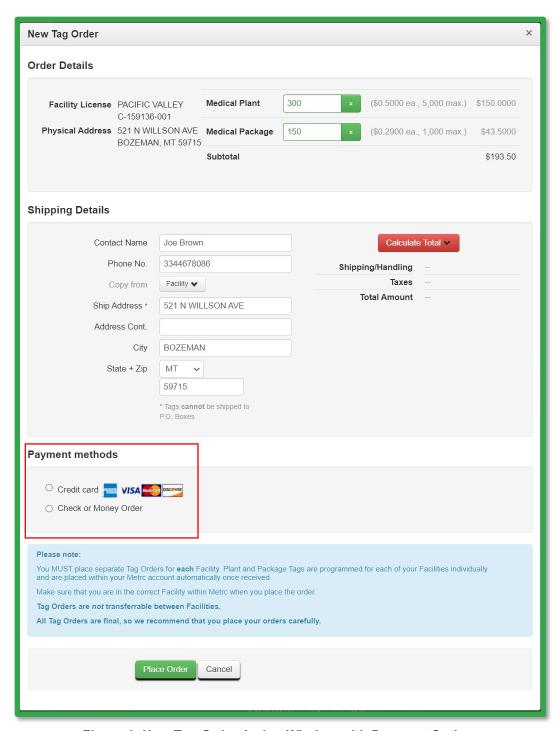


Figure 1: New Tag Order Action Window with Payment Options

Please feel free to contact support at <a href="mailto:support@metrc.com"><u>support@metrc.com</u></a> or 877-566-6506 with any questions.