

Bulletin Number: NVIB03_010518	Distribution Date: 01/05/18	Effective Date: 01/05/18
Contact Point: Metrc® Support	Subject: Metrc Integration	
Reason: Training, Testing, Integration		

Greeting Metrc Users,

The purpose of this bulletin is to address questions regarding Testing, Training & Integration

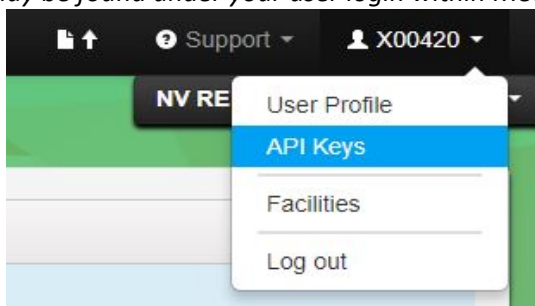
3rd Party Automated Process Integration (API)

Many 3rd party software programs such as point-of-sale systems have the ability to integrate with Metrc enabling information to be sent to Metrc from a 3rd party software program on a licensee's behalf.

It is imperative that all licensees understand that this integration has limitations and that you as licensees are ultimately responsible for the information being reported to the state. The accuracy and promptness of data recorded in Metrc is the licensee's responsibility, regardless of integration.

API Validation & Setup

- To use the API your 3rd party software must be validated, and then you may provide them with the "API Key" for your facility to provide them access to your system
 - The "API Key" may be found under your user login within Metrc, shown below



- There are currently 16 different 3rd party companies that are validated with Metrc to use the API in the State of Nevada
 - For a full list of these please visit Metrc.com/Nevada and click on the tab labelled "Validated Software Providers"
- This validation process requires that integrators demonstrate the ability to use the API to send/receive data, it cannot validate the accuracy of data being sent

API Troubleshooting

- If you have questions, or are experiencing difficulty with integration you will need to reach out to your 3rd party integrator
- Most troubleshooting around the API occurs directly between Metrc Support and these 3rd party integrators whom we will work with to solve any issues that arise
 - Integrators may email any additional questions to api-info@metrc.com

Testing, Test Results & Beginning Inventory

- Your Metric Beginning Inventory will be created without any test results associated with the packages of inventory
 - *If these products have not already been tested, you must create test samples and have them tested according to the State rules and regulations*
 - If they have been tested, you must retain documentation of the test results
- After your beginning inventory has been depleted, all packages will need to be tested and have their test results uploaded into Metric
 - *If done correctly, the results will be associated with all of the affected packages*

⋮	Lab Testing +	⋮	A.H.	⋮	Date	⋮
	TestPassed	No	●		06/29/2017	
	TestingInProgress	No	●		09/06/2017	
	SubmittedForTesting	No	●		01/01/2018	
	SubmittedForTesting	No	●		01/01/2018	

Each of your packages will have a “Lab Testing” column displaying the status of the lab tests for each package. Packages that have passed their lab tests will show as “Test Passed”

- Think of this as your traffic light
 - Once it says “Test Passed” you have the green light and your product may be transferred
 - If it says “Testing in Progress”, “Submitted for Testing”, “Awaiting Results” or “Test Failed” then you may not move that product from your facility (except to a Testing Lab)

Metrc Training & Support

We at Metrc and at the Nevada MED have received many questions from those of you in the industry about functionality & compliance. This communication is critical and we are grateful for the proactive involvement of the industry. However, many of the questions we have received are about basic functionality aspects of Metrc from individuals who have never attended training classes and attendance for many classes has been low.

We understand that attending webinars is not fun but these trainings provide critical information on functionality as well as rules and reporting requirements.

- There is no charge to attend training classes or for support
- Support is available via email or phone
- Youtube training videos are available online 24/7
- Registration for training classes can be found online at [metrc.com/nevada](https://www.metrc.com/nevada)

Metrc provides a Level 1 New Business Class and a Level 2 Advanced Class for each facility type to cover the functionality of Metrc. You must attend a new business class before you can sign up for an advanced class.

Metrc New Business (Level 1) – All Facilities

Metrc Advanced (Level 2) - Cultivator

Metrc Advanced (Level 2) - Processor

Metrc Advanced (Level 2) – Store/Dispensary

Metrc Advanced (Level 2) – Testing Labs

You may register for training at the link below:

<https://www.metrc.com/nevada>

For any questions regarding these updates, please contact the Metrc Support Team at support@metrc.com or by calling 877-566-6506.