

Nevada - Metrc Support Bulletin

Bulletin Number: NVIB#030_112219	Distribution Date: 11/20/19	Effective Date: N/A
Contact Point: Support@metrc.com	Subject: Upcoming Training – December 2019	
Reason: Metrc is providing details for in-person industry user training classes.		

Greetings Metrc® Users,

This bulletin is intended to notify all industry users of upcoming, in-person, training classes that will be held on **December 16th, 17th, 18th & 19th of 2019**.

- In accordance with instructions from the State of Nevada MED; Every license must have at least one **(1)** person staff member from each facility must attend the relevant class and pass the test.
- If the establishment is dual-licensed (Owns medical & recreational), then one attendee may represent both of those licenses
- Please limit registration for your company to 5 individuals per facility type to ensure room for all.
- Registration is available here: [NV Metrc Workshop Registration](#)

Notice: In an effort to ensure more streamlined and clear communication we will be providing the training classes **simultaneously** in-person in Las Vegas as well as via video conference in Carson City.

- Attendees from the Carson City area will be meeting at the DoT Office (address listed below)
- NVMED Staff will be in attendance at both locations to assist with compliance-related questions.
- The address for each workshop will be listed under the registration when you sign up for the workshops you want to attend.
- Please remember to save the date/location for your workshops.
- **Registration for all workshops closes 48 hours prior to the scheduled workshop.**

Workshop Dates:

December 16th

Distributors - 2:30 PM – 4:30 PM

December 17th

Retailers/Dispensaries - 9:00 AM – 11:00 AM

Cultivators - 12:00 PM – 2:00 PM

Producers – 2:30 PM – 4:30 PM

December 18th

Producers - 9:00 AM – 11:00 AM

Retailer/Dispensaries - 12:00 PM – 2:00 PM

Cultivators – 2:30 PM – 4:30 PM

December 19th

Cultivators - 9:00 AM – 11:00 AM

Producers - 12:00 PM – 2:00 PM

Retailers/Dispensaries – 2:30 PM – 4:30 PM

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Metrc – Industry Training

Metrc provides industry training & education workshops in person and online as well as training guides and videos.

- Register for workshops or classes online at: www.metrc.com/nevada
- *You must attend at least one New Business (Level 1) class online before you may register for other classes.*
- *We recommend that all industry users take classes every 3-4 months to stay up to date on any new features or changes.*

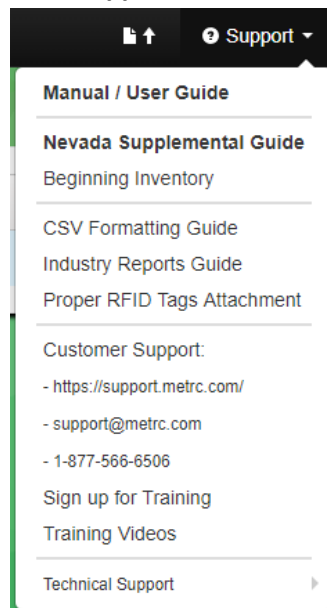
Online classes:

- Metrc New Business (Level 1) – All Facilities
- Metrc Advanced (Level 2) – All Facilities
- Metrc Advanced (Level 2) – Testing Labs (labs must request training via email to Support)

Metrc – Industry Support

Metrc provides live interactive support for industry users and licensees. This information can be found on our website, when logged into Metrc under your Support tab, and is listed below.

Check under the “Support” tab for additional resources.



Please be advised that the new CSV Formatting Guide and Industry Reports Guide are now located under the Support Tab.

Please feel free to contact support at support@metrc.com or 877-566-6506 with any questions.