

Metrc Support Bulletin



Bulletin Number: NV_IB_036	Distribution Date: 05/11/20	Effective Date: N/A
Contact Point: Support@metrc.com	Subject: Upcoming Online Training – June 2020	
Reason: Metrc is providing details for live webinar industry user training classes.		

Greetings Metrc® Users,

This bulletin is intended to notify all industry users of important changes regarding the planned upcoming Metrc training in June for the State of Nevada.

- Due to the recent events involving COVID-19, all of these scheduled classes will be provided via webinar instead of in-person and each user will be required to register for the class they want to attend. (Link below)
- In accordance with instructions from the State of Nevada MED; starting this year (2020), all persons that actively work in Metrc must attend the in-person training at least once a year. All other agent card holders that work in or manage a marijuana establishment must attend the mandatory training at least once every 2 years.
- Each attendee will be required to complete and pass a test on the topics discussed.
- **Registration is available here:** [NV Metrc Workshop Registration](#)

Workshop Dates:

June 1st

Retailers/Dispensaries - 9:00 AM – 12:00 PM

Cultivators - 1:30 PM – 4:30 PM

June 2nd

Producers – 9:00 AM – 12:00 PM

Distributors – 1:30 PM – 4:30 PM

June 3rd

Retailers/Dispensaries - 9:00 AM – 12:00 PM

Cultivators - 1:30 PM – 4:30 PM

June 4th

Producers – 9:00 AM – 12:00 PM

Testing Facilities – 1:30 PM – 4:30 PM

Workshop Agendas:

- **Retailers/Dispensaries**
 - Curb-Side Sales
 - Sales Deliveries
 - Re-packaging
 - Voiding Sales
 - Audit
 - Taxation
 - CCB
- **Producers**
 - Production Batch Requirements
 - Re-packaging
 - Lab Testing
 - When to request approval for retest
 - How to properly prepare for the Lab to sample
 - Re-testing
 - Audit
 - Taxation
 - CCB
- **Cultivators**
 - Seeds/Clones (New Genetics)
 - Chain of Custody (mother plants, clones/seeds, tissue cultures)
 - Kief – New item 15-pound Lot allowance
 - Multi Harvest Batch- Approved Process
 - Moisture Packs
 - Re-packaging
 - Lab Testing
 - When to request approval for retest
 - How to properly prepare for the Lab to sample
 - Re-testing
 - Audit
 - Taxation
 - CCB
- **Distributors**
 - Pickup & Delivery Protocol
 - Inventory Verification
 - Gross Weight
 - Audit-

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- Taxation
 - CCB
- Testing Facilities
 - Responsibility of Testing Facility
 - Verification of Test Package
 - Source Package Metrc Tag #
 - Item Name & Item Category
 - Batch/Lot #
 - Metrc Tag #
 - R&D Testing
 - When to Reject a test sample package
- All Classes
 - API
 - Support – State & Metrc
 - Training
 - Workshop Class Tests

Metrc – Industry Training

Metrc provides industry training & education workshops in person and online as well as training guides and videos.

- Register for workshops or classes online at: www.metrc.com/nevada
- *You must attend at least one New Business (Level 1) class online before you may register for other classes.*
- *We recommend that all industry users take classes every 3-4 months to stay up to date on any new features or changes.*

Online classes:

- Metrc New Business (Level 1) – All Facilities
- Metrc Advanced (Level 2) – All Facilities
- Metrc Advanced (Level 2) – Testing Labs (labs must request training via email to Support)

Metrc – Industry Support

Metrc provides live interactive support for industry users and licensees. This information can be found on our website, when logged into Metrc under your Support tab, and is listed below.

Check under the “Support” tab for additional resources.



Please feel free to contact support at support@metrc.com or 877-566-6506 with any questions.