Metrc Support Bulletin



Bulletin Number: NVIB#009_061518	Distribution Date: 06/15/18	Effective Date: N/A
Contact Point: support@metrc.com	Subject(s): Workshop Announcement – Important Updates	
Reason: Important updates regarding workshop registration and availability		

We at Metrc and the Nevada DoT would like thank you all for your feedback. Accordingly, as we work to improve our training and support, additional workshops and larger venues will be available in the future to ensure that more individuals may attend.

Important Workshop Updates

- Due to overwhelming interest, two additional workshop classes have been added to the calendar on June 19th.
 - One for Dispensaries, and one for Cultivators/Processors.
- Conversely, due to lack of registrations, the workshops in Carson City on June 19th have been cancelled.
 - Ensure that you and your staff have registered for the correct workshops.

Greeting Metrc Users,

In our on-going efforts to provide industry support, we would like to announce that Metrc will be holding live, in-person Advanced Training workshops in the State of Nevada. Specifically, we will be covering common errors; how these errors are made, how to prevent them and how to correct them.

METRC WORKSHOPS

- These training workshops are intended for advanced users who are already operating in Metrc with a basic level of understanding, not for new users.
- These workshops will be separated into two groups, one for production/cultivation facilities in the morning, and a second group for dispensaries in the afternoon.

REGISTRATION

Registration available now: Metrc.com/Nevada

- Space is limited, and workshops are available only to industry users
- All individuals must register online at metrc.com/Nevada to attend any of these workshops
 - Each person must register individually online, those who are not registered may be denied entry
 - Classes are limited to 3 individuals per organization, per class
 - This is to ensure that each organization has the chance for some their staff to attend at least one workshop

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DATES & LOCATIONS

Reno/Carson City

Monday, June 18th <u>The Bosma Center</u> <u>401 Ryland Street, Suite 100</u> <u>Reno, NV 89502</u> 9:00 AM – 11:00 AM PST - Cultivation/Production Facilities 1:30 PM – 3:30 PM PST - Retail Dispensaries *Limit of 30 people per class*

Las Vegas, NV

Tuesday, June 19th Grant Sawyer Building 555 E. Washington, Room 1100 Las Vegas, NV 89101 9:00 AM – 11:00 AM PST - Cultivation/Production Facilities 1:30 PM – 3:30 PM PST - Retail Dispensaries Limit of 45 people per class

Wednesday, June 20th

Sahara Conference Center 2800 W Sahara Ave #8A Las Vegas, NV 89102

9:00 AM – 11:00 AM PST - Cultivation/Production Facilities 1:30 PM – 3:30 PM PST - Retail Dispensaries

Registration closed for both classes on the 20th – classes full

Thursday, June 21st Grant Sawyer Building 555 E. Washington, Room 1100 Las Vegas, NV 89101

9:00 AM – 11:00 AM PST - Cultivation/Production Facilities Registration closed for Cultivators/Processors – classes full 1:30 PM – 3:30 PM PST - Retail Dispensaries Registration still open for Dispensaries

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WORKSHOP AGENDA

These training workshops will cover various topics and we have set aside time after the scheduled training classes for live Q&A where we will attempt to address any questions that you have.

Some classes will be attended by members of the Nevada DoT.

- Reporting requirements that are not being met
 - o Manual Entry
 - $\circ \quad .\mathsf{CSV} \text{ file uploads}$
 - $\circ \quad \text{API Integration} \quad$
 - API & Integration Errors
 - API Keys, Connection
- Common errors
 - o Harvests
 - Plant & Product Waste
- Medical vs. Recreational product
 - Reporting Sales
 - $\circ \quad \text{Transferring from rec to med} \\$
- Scanner Technology
 - o RFID Metrc
 - o Bar Code PoS
 - ID *PoS*
- Support & Training

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METRC – INDUSTRY TRAINING

Metrc provides a Level 1 New Business Class and a Level 2 Advanced Class for each facility type to cover the functionality of Metrc. You must attend a new business class before you can sign up for an advanced class.

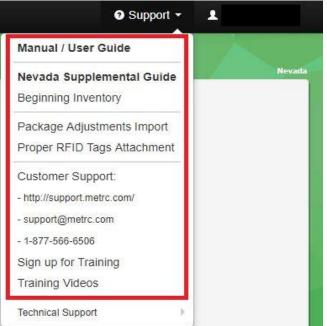
Metrc New Business (Level 1) – All Facilities Metrc Advanced (Level 2) - Cultivator Metrc Advanced (Level 2) - Processor Metrc Advanced (Level 2) – Store/Dispensary Metrc Advanced (Level 2) – Testing Labs

You may register for training at the link below:

https://www.metrc.com/nevada

METRC - INDUSTRY SUPPORT

- Metrc is proud to provide educational training classes, videos & materials as well as live support for all industry users as we work together to make this a successful and efficient program.
- You may find supplemental documentation within Metrc under your "Support" tab as well as links for additional resources.



For more information or if you have questions, please feel free to contact Metrc Support:

Phone: 877-566-6506 Email: <u>support@metrc.com</u> Website: <u>www.metrc.com</u>