Metrc Support Bulletin



Bulletin Number: DC_IB_0049	Distribution Date: 12/1/22	Effective Date: See Below							
Contact Point: Metrc® Support	Subject: Patient Check-In Locations & Source Harvests								
Reason: Metrc is providing an update on new and upcoming functionality.									

Greetings Metrc Users,

Metrc is pleased to provide information on the new process for recording sales for external patients and the package detail tab for source harvest batch information. This new process for sales will require the use of the patient check-in functionality, where the dispensary will record what state the patient was issued a medical card in a dropdown.

When recording sales, the dispensary will use a similar drop-down for the external patient, including a pre-populated list of programs. An additional benefit of this new functionality is the addition of external patients to the patient lookup to ensure that the external patient limits are visible. The functionality for Patient-Check-In Locations will be enabled on January 4th, 2023.

As for the enhancement on packages, this change was made available on December 1st, 2022, and it will provide source harvest visibility under a new tab located in the package details menu.

Please find on the following pages a detailed description of the enhancements:



Locations for Patient Check-Ins

Moving forward, users who will be recording Patient Check-Ins will have access to predetermined Registration Locations that are established by the District of Columbia. These locations will be selectable from a dropdown list to populate for the Check-In.

To utilize this feature, select the Check-Ins option under the Patients dropdown on the top navigational bar. This step is shown below in **Figure 1**.

Patients -	Financials
Check-Ins	
Adverse Re	sponses

Figure 1: Navigate to Patient Check-Ins

Once on the screen, Patient details for their Check-In can be recorded within the Log Check-In window. The Log Check-In button is shown below in **Figure 2**.



Figure 2: Navigate to Log Check-In

From the Log Check-In window, the dropdown list for Registration Locations can be located within the Log Check-In window. The appropriate Location can be selected from the dropdown list in the field to the right of Registration Locations. The Log Check-In Window with the updated Registration Location functionality is shown below in **Figure 3**.

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Log Check-In			×
Check-In #	1	(clea	ar)
Patient <u>No.</u> Check-In Date	xxxxx iii 11/21/2022 iii today	Registration 01/01/2021 Start Date	۵
Registration Location	- Select - - Select - Maryland West Virginia Ohio	Registration 01/01/2022 Expiry Date	
	Log Check-In Cancel		

Figure 3: Log Check-In Window with Registration Locations Dropdown List

Please note: External patients checked in will now appear in the patient status lookup, providing the remaining amount on their 30-day allotment.



Identification Method List for External Patient Receipts

Users who will be recording External Patient Sales will now have access to predetermined Identification Methods that are established by the District of Columbia. Users will no longer be able to populate the Identification Method field with custom text. An option from the dropdown list will now need to be selected to add an Identification Method for an External Patient. Please note that the Identification Method field will not be available for Patient or Caregiver Receipts.

This functionality is applicable to all External Patient Sales and can be found when Recording or Editing Receipts for an External Patient. The Record Receipts window is shown below in **Figure 4** and the Edit Receipts window is shown below in **Figure 5**.

Record Receipts			×
Sales Receipt # 1			(clear)
Sale 11/21/2022 Date/Time 12:00	today PM	Customer	 Patient Caregiver External Patient
* *		Patient No. (optional)	XXXXX
		Ident, Method (optional)	- Select -
Package # 1	ABCDEF012345670000013825 Q (clear)		V Ohio Vest Virginia
Available	45 ea	To	otal Price \$ 80
(package)			
+ 1			
Recon	t Sales Receipts Cancel		

Figure 4: Record Receipts Identification Method Dropdown List

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Edit Receipts	×
Sales Receipt # 1	(clear)
Receipt 000000186 Sale 11/21/2022 today Date/Time A 12:00 PM Y Available 43 ea (cloar) (package) 1 Update Sales Receipts Cancel	Customer Patient Caregiver External Patient Patient No. (optional) Ident_Method (optional) Select - Maryland Ohio West Virginia Total Price \$ 80

Figure 5: Edit Receipts Identification Method Dropdown List

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Source Harvest Tab

Metrc has added a new tab within the packages drilldown for users to view information on a source harvest(s) that contributed to the creation of the package. This information includes the license that created the harvest, harvest name, and date of the harvest. This will also allow you to view all the harvest information for packages created from multiple harvests.

To view this information, you will drill down on the package details and select the "Source Harvests" tab. This is shown in **Figure 6** below.

Activ	Active On Hold Inactive In Transit																						
Ne	New Packages Submit for Testing Remediate Create Plantings New Transfer Change Locations Change Items Change Items Adjust Trade Sample Change Notes Finish														Finish								
	Tag : <u>Src_H's</u> : <u>Src_Pkg's</u> : <u>Src.</u>									Pj's :	Location	:	Item	:	Cate	gory	Item	Strain	:	Quantity	: P.F	3 <u>. No</u> , :	
4	Q 🏭 ABC	DEFO)123456	70000013922		(multi-harve	st)	(multi-packag	e)			Package Room Shake/1			a/Trim Shake/Trim		e/Trim				2,100 g		
	Source	e Harv	ests	Lab Test Batche	s	Lab Results	Histor	у															
	Harve	ist Fac	sility								Harves	st								:	Date Harv	ested	
	403-X	0001									Colder		22								10/26/2022		
	· Ma	rijuana	Cultivato	rA							Golder	n Goal 9.22.	22								10/20/202	<u> </u>	
	403-X0001 Marijuana Cultivator A Metrc Bliss 9.1.22 09/01/2022																						
	403-X0001 Marijuana Cultivator A Red Kush 9.15.22 09/15/2022																						
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Figure 6: Source Harvest Tab

Please feel free to contact support at <u>support@metrc.com</u> or 877-566-6506 with any questions.