

# Metrc Support Bulletin



<b>Bulletin Number:</b> ME_IB_28	<b>Distribution Date:</b> 1/20/23	<b>Effective Date:</b> 1/24/23
<b>Contact Point:</b> Metrc® Support	<b>Subject:</b> Sales Transaction CSV Format	
<b>Reason:</b> Metrc is providing an update on a change to the Sales Transaction CSV Format		

Greetings Metrc® Users,

Metrc would like to update the industry regarding the sales transaction CSV. Metrc has changed the CSV format for sales transactions that may impact Cannabis Stores and Nurseries that utilize the CSV upload for sales. Metrc will be releasing an update in the coming weeks to allow for the current CSV format to be utilized. In the meantime, if you have any issues, please reach out to Metrc Support for assistance.

Metrc Support contact information:

Email: [support@metrc.com](mailto:support@metrc.com)

Phone: 877-566-6506

Live Chat: [support.metrc.com](https://support.metrc.com)