

Metrc Support Bulletin



July 24, 2019

Greetings Metrc Users,

For Medical OPCs that have undergone the official license collapse process and are receiving notification that their facilities are “Reaching Plant Count Limit” or “Over Plant Count Limit;” ***please disregard*** the notification.

With changing from a vertically integrated structure to the new tiered structure for Medical OPCs, the former User Group feature enhancement that enabled the notification, now needs to be updated within Metrc to exclude plant counts tied to associated Medical Dispensaries. This change has been added to our development queue.

Please feel free to email support@metrc.com or call 877-566-6506 with any questions.