# **Metrc Support Bulletin**



Bulletin Number: OK_IB_22	Distribution Date: 03/21/2023	<b>Effective Date:</b> 03/23/2023
Contact Point: Metrc Support	Subject: New updates now available in Metrc	
Reason: New functionality and features are now available in Metrc.		

Greetings Metrc® users,

Metrc is pleased to provide information on the latest system enhancements that will be available on 3/23/2023, including:

- Updated fields on the Transfer Manifest
- Increased new user "Welcome Email" and "Password Reset" expiration windows.

Please read on for more details.

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#### **Transfer Manifest update**

Previous terminology found on the Transfer Manifest did not match the terms most commonly used within the Oklahoma regulations for the cannabis industry. To increase efficiency and clarity within the Transfer Manifest, the following fields have been updated (see Exhibit 1 below):

- 1. "Source Harvest" is now named "Source Harvest Batch No."
- 2. "Source Production Batch" has been added to the Transfer Manifest
- 3. "Name of Person Receiving or Rejecting Product" is now named "Printed Name, Title of Person Receiving or Rejecting Product"
- 4. "Occupational No. of Driver" is now named "Transporter Agent License No."
- 5. "Signature of Person Transporting" is now named "Transporter Agent Signature"

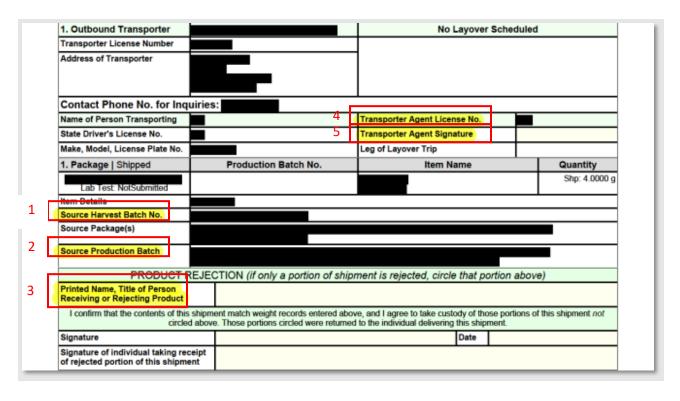


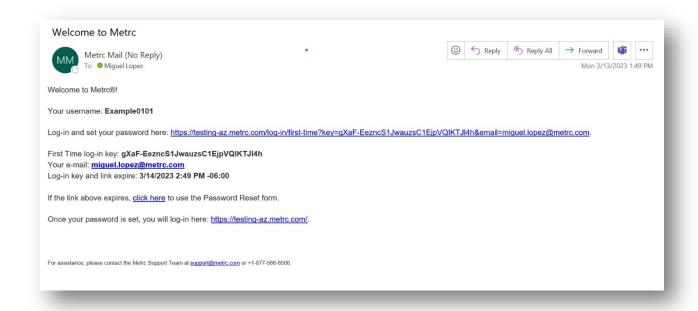
Exhibit 1

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## New user "Welcome Email" and "Password Reset" Expiration Window

When a new licensed user is granted access to the Metrc system or a password reset is required, an email is generated and sent for account registration or password reset. The registration and password reset links, which currently expire after 24 hours and requires Metrc Support or the Administrator(s) to reissue a new link, will be extended to a 72-hour expiration window. This extended window will provide adequate time to access the account and reduce time spent contacting Metrc Support or an Administrator to reissue a new link.



Please contact Metrc Support at <u>support@metrc.com</u> or 877-566-6506 with any questions.