Metrc Support Bulletin



Bulletin Number:	Distribution Date:	Effective Date:
CO_IB_7.6.23 Suspected	07/06/2023	07/06/2023
Adulteration Operational		
Exceptions		
Contact Point: Metrc Support	Subject: New updates now a	vailable in Metrc
Reason: New functionality and	features are now available in M	etrc.

Greetings Metrc® users,

Metrc is pleased to provide information on the latest system enhancements that were available on 6/26/2023, including:

- Report Suspected Adulteration
- Testing Facility views of Reported Adulteration
- Reporting Operational Exceptions

Please read on for more information regarding this new functionality.



Report Suspected Adulteration

According to the Marijuana Enforcement Division rules effective July 1, 2023, licensed Testing Facilities must report Sample Increments or Test Batches that they suspect or have reason to suspect have been adulterated. The adulteration of Sample Increments or Test Batches can lead to significant health and public safety issues. Metrc has enabled functionality for Testing Facilities to report Test Batches that the Testing Facility suspects or has reason to suspect may have been adulterated.

Testing Facilities will now see a Report Adulteration button at the top of their Active Packages grid as shown in **Figure 1**. The suspected adulterated test sample can be selected and then select the Report Adulteration button.

metrc	Packages		nsfers •		cials	a 🕶 Reports	∣ • Adm												Ľ	it 🤁 Sup
acka	ges			P											X		~			CO Percep
Active	On Hold	Inactive	La	b Samples		In Transit														
Submi	it for Testing	Test State	is Re	cord Tests		New Transfer	Change L	ocations	Ch	nange Items	C	Change <u>Req</u> t	d LTBs	Adjus	t Change Not	es Finis	h	Report Adu	Iteratio	n A - 11
Та	g		:	Src. H's	:	Src. Pkg's	1	Src. Pj's	:	Location	:	Item :	Catego	y :	Item Strain	Quantity	:	P.B. No.	: La	b Testing
► Q	1A4FF0300	00000400000	0035 💧	Metrc Bliss 12-12-22								Buds - Metrc Bliss	Buds		Metrc Bliss	10 g			Tes	stinginProgress

Figure 1: Report Adulteration Button

This will open the Report Adulteration action window. If the test sample was previously selected, the Package field will be populated. If the test sample was not previously selected, then there will be a searchable field to find the package(s). A free-form Notes field is available to add any additional context. Once the package field and Notes fields have been populated, select the "Report" button to complete the reporting of suspected adulteration. This action window is shown below in **Figure 2**.

Package # 1			(Clear)
Package	Q	Notes	
+ 1		<u>.</u>	
Papart Cancel			
Cancer			





Testing Facility's View of Reported Adulteration

Testing Facilities will have visibility into which testing packages have been flagged for adulteration. If suspected adulteration is reported for a package, only the Testing Facility that reported the suspected adulteration, State regulators, and Metrc employees can see this under the History of the package as shown in **Figure 3**.

Active	On Hold I	nactive L	ab Samples	In Transi	t							
Subr	mit for Testing	Test Status R	ecord Tests	New Tra	Insfer	Chan	nge Loca	ations C	han	ge Items	Change Rec	I'd LTE
1	Tag	:	Src. H's	Src. Pk	g's :	Src. Pj	j's :	Location	:	Item	Category	: 1
_ (ABCDEF01234	45670000017094 💧								Blue Dream Buds Sample	d Concentrate	
	Source Harvests	Req'd Lab Test B	atches Lab Te	est Batches	Lab Re	esults	History					
	Description	Blue Dream	Buds									:
	Packaged 15 Gra - Package Type:	Product	ed lest Sample									
	Package added t - From: Joe's He - To: CO PERCE - License Type: E - Transfer Type: I	o Manifest # 00000 mp (012345) PTIVE TESTING LA External Incoming Industrial Hemp Pro	09501 IBS, LLC (405R-) duct	(0001)								
	15 Grams accept	ted from Manifest #	0000009501 by C	O PERCEP	TIVE TES	TING LA	BS, LLC ((405R-X0001	1)			
	Package Failed of - Tests performed - CBD: Passed (* - CBDa: Passed (* - CBN: Passed (* - delta-9 THC: Pa - delta-9 THCA: f	overall laboratory tes d by CO PERCEPTI 1) (11) 1) assed (0.01) Failed (0.5)	ting VE TESTING LA	3S, LLC (40	5R-X0001)						
	Package's Lab Te	esting set to TestFai	ed									
	Suspected Adulta - Date: 7/5/2023 - Package Label: - Note: This is for	ABCDEF01234567	000001709									

Figure 3: Report of Suspected Adulteration in Package History

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Operational Exception

Metrc is pleased to announce the optional ability to report Operational Exceptions for licensees to report non-operational days for areas such as Plants, Harvests, or Packages, including sales. Licensees may choose to use this functionality to proactively document times when they do not have marijuana inventory and are not actively operating. To report an Operational Exception, select the Operational Exception option under the Admin area on the navigational toolbar as seen in **Figure 4**.

Admin -
Tag Orders Tags
Locations Strains
ltems Transporters
Employees
Operational Exception

Figure 4: Operational Exception under Admin area

This will take the user to the Operational Exception grid. Once on the grid, select the Add Operational Exception button as shown in **Figure 5**.

Add Operational Exception							
Start Date	:	End Date	:	Harvests	:	Plants	: Packag
			No dat	a is available t	o display.		

Figure 5: Operational Exception Grid

This will open up an action window to report an operational exception or a date that there were no changes or operations to plants, harvests, and packages. This would include the fact that there were no sales for a specific date(s). Once all information necessary as been filled out, select the "Record Operational Exception" button. See the action window in **Figure 6** below.

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Add Operation	nal Exception ×
Start Date	Image: 06 / 01 / 2023 Image: 06 / 02 / 2023
	 Harvests Plants Packages
First Name	John
Last Name	Doe
Role	Grow Manager
Email	John.Doe@Nowhere.com
Phone Number	1234567890
	Record Operational Exception Cancel

Figure 6: Add Operational Exception Action Window

Once an Operational Exception has been reported, the historical information can be found in the Operational Exception grid. Simply select the arrow to the left of the reported date and the supporting data will be displayed including the start date, end date, if harvests, plants, or packages were included, as well as the person reporting the operational exception along with their role, email, and phone number as shown in **Figure 7**.

Start Date End Da	ate :	Harve	ests	:	Plants	:	Package
05/31/2023 06/01/20	023	Yes			Yes		Yes
Description	Employee	1	Date	Reported	:	Sources	
Created: - Start Date: 6/1/2023 - End Date: 6/2/2023 - Harvests: Yes - Plants: Yes - Plants: Yes - Packages: Yes - First Name: John - Last Name: Doe - Role: Grow Manager - Email: John Doe@Novhere.com - Phone Number: 1234567690	John Doe Myra Chinn (Chinnu+++)			06/20/2023 12:04 -	am	User	

Figure 7: Operational Exception Reported Information

Please feel free to contact support at <u>support@metrc.com</u> or 877-566-6506 with any questions.