

Bulletin Number: OH_IB_43	Distribution Date: 7/3/2023	Effective Date: 8/1/2023
Contact Point: Metrc® Support	Subject: Metrc Fees and Payment Functionality update	
Reason: To provide an update on Metrc fees and payment functionality.		

Greetings,

As our organization continues to innovate to better meet the needs of our state agency partners and industry users, please read on for important updates.

Metrc Support Fees & Tag Updates

Under the new agreement established between the Ohio Medical Marijuana Control Program (OMMCP) and Metrc, and due to recent changes in the market, the following price changes will go into effect **beginning August 1, 2023**:

- Monthly reporting fees will change to \$45/mo. per Active License
- Plant tags (both RFID and non-RFID) will change to \$0.39 per plant tracked
- Package (both RFID and non-RFID) tags will change to \$0.19 per package tracked

Additional information on the definition of an Active License and how to set up automatic payments for monthly reporting fees is below:

What is an Active License?

Metrc considers every unique license number that is (a) credentialed in the system, and (b) in an “Active” status as set forth by the state’s rules for any 1 day of any 1 month as having a financial liability for the license for that period, regardless of the business’s use or non-use of the system so that the state may report on that license’s existence. Please read on for more details regarding setting up automatic payment.

Payment options

For ease of payment, there are two options listed below.

Pay by credit card

It is recommended to maintain a valid credit or debit card on file. To review, update, or add a credit or debit card, login to Metrc and navigate to the Financials screen. Please contact Metrc Support if you need assistance.

Pay by check

Payments can be made via check or money order and sent to the following address:

Metrc LLC
4151 South Pipkin Rd.
Lakeland, FL 33811

Metrc is committed to continuous improvement of our technology solutions, products, and services and ensure that costs are affordable, equitable, and straightforward to both client agencies and businesses. We value our relationship and take pride in supporting the success of your business operations.

For questions regarding amount owed, payment setup, or other account related inquiries, you can contact Metrc Support at 877-566-6506 or support@metrc.com. Please provide your license # and Metrc username to aid in the inquiry process.