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| Bulletin Number: MA_IB_0069 | Distribution Date: 08/02/2023 | Effective Date: 09/01/2023 |
| Contact Point: Metrc® Support | Subject: Metrc Fees and Payment options update | |
| Reason: To provide an update on Metrc fees and payment options. | | |

Greetings,

As our organization continues to innovate to better meet the needs of our state agency partners and industry users, please read on for important updates.

Metrc Support Fees & Tag Updates

Under the new agreement established between the Cannabis Control Commission (CCC) and Metrc, and due to recent changes in the market, the following price changes will go into effect beginning September 1, 2023:

- Monthly reporting fees will change to \$41.20/mo. per Active License
- Plant tags will change to \$0.46 per plant tracked
- Package tags will change to \$0.26 per package tracked

Additional information on the definition of an Active License and guidance on how to deactivate a license is noted below.

What is an Active License?

Metrc considers every unique license number that is (a) credentialed in the system, and (b) in an “Active” status as set forth by the state’s rules for any 1 day of any 1 month as having a financial liability for the license for that period, regardless of the business’s use or non-use of the system so that the state may report on that license’s existence. Please read on for more details regarding new functionality and what you may experience in Metrc if your license is past due on payment(s).

How to Deactivate a License

If a license in Metrc is no longer being used, a request can be made to update license status to non-operational which will deactivate the Metrc account. To request license(s) status update and deactivation of the Metrc account, a written request, including confirmation from Metrc that all support fee invoices are paid in full must be submitted to licensing@cccmass.com.

Please note: Once a license has been deactivated in Metrc, monthly Metrc Support fees will no longer be assessed to the license. Additionally, once deactivated, **no employee(s) or owner(s) will be able to access the Metrc account/license for that facility.**

Payment options

For ease of payment, there are two options listed below.

Pay by credit card

It is recommended to maintain a valid credit or debit card on file. To review, update, or add a credit or debit card, login to Metrc and navigate to the Financials grid. Please contact Metrc Support if you need assistance.

Pay by check

Payments can be made via check or money order and sent to the following address:

Metrc LLC
4151 South Pipkin Rd.
Lakeland, FL 33811

Metrc is committed to continuous improvement of our technology solutions, products, and services and ensure that costs are affordable, equitable, and straightforward to both client agencies and businesses. We value our relationship and take pride in supporting the success of your business operations.

For questions regarding payment setup, or other account related inquiries, you can contact Metrc Support at 877-566-6506 or email support@metrc.com. Please provide your license # and Metrc username to aid in the inquiry process.