Metrc Support Bulletin



Bulletin Number: DC_IB_0058	Distribution Date: 10/23/2023	Effective Date: 11/1/2023
Contact Point: Metrc® Support	Subject: Important Item Categories Update	
Reason: Item Categories additions and other important updates		

Greetings,

Metrc and the Alcoholic Beverage and Cannabis Administration (ABCA) are pleased to provide information on Item Categories changes that will go into effect on November 1st, 2023.

Please see the following pages for details on these changes.

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Updates to Item Categories

Effective Wednesday, November 1st, 2023, some new updates to the Item Categories will be available in the Metrc system to address expanded product diversity and requests by licensees.

Currently, there are ten Item Categories that exist in Metrc. With this update, six new item categories will be created, two existing categories will be removed, and the eight remaining categories will continue to be available as they are, bringing the new total to **14 Item Categories** available.

The updates to the Item Categories are outlined below:

New Item Categories

- **Bulk Concentrate** Only for transferring of concentrates in bulk for production purposes (to be used for production only).
- Infused Pre-Roll Packaged pre-rolls that DO contain added concentrates.
- **Pill/Capsule/Suppository** All capsule-based products that are designed to be swallowed, inserted, or dissolved.
- Raw Pre-Roll Packaged pre-rolls that DO NOT contain added concentrates.
- Tincture Only products sold as a "Tincture".
- Vape Cartridge Filled vape cartridges.

Unchanged Item Categories

- Flower/Bud Raw flower or bud excluding shake and/or trim.
- **Infused Concentrates** Rosin, shatter, wax, hash, etc. Concentrates that are not otherwise categorized.
- Infused Edible All infused edibles and drinks excluding tinctures.
- **Infused Topical –** All non-edible topicals like lotions, patches, ointments, lubricants, etc.
- Kief Raw kief.
- Shake/Trim Raw shake and trim.
- **Immature Plants** To be exclusively utilized by Cultivators.
- **Seeds** To be exclusively utilized by Cultivators.

Eliminated Item Categories

- **Shake/Trim (By Strain)** Removed duplicate category. Employees should utilize the item category "Shake/Trim" in place of this removed option.
- Concentrate To be replaced with "Bulk Concentrate".



Complete Item Category Chart

Metrc has coordinated with the ABCA to create a chart of the Item Categories available as of 11/1/2023 for D.C. Industry Users. Please review the complete list of Item Categories and the Product Type they are associated with in the chart provided below – See **Figure 1.**

Product Type	Item Category in Metrc
Unfinished Plant Material	SeedsImmature Plants
Finished Plant Material	Shake/TrimFlower/BudsRaw Pre-Rolls
Cannabis Concentrate/Extract	 Bulk Concentrate Infused Concentrate Tincture Infused Pre-Rolls Kief
Marijuana Infused Products	Infused EdibleInfused TopicalPill/Capsule/SuppositoryVape Cartridge

Figure 1: Item Category Chart



Updating Item Categories

As instructed by ABCA, licensees must manually re-categorize items and associated packages that fall in a new category, and that are produced and/or available for sale on or after 11/1/2023, to the updated category in Metrc by 11:59 p.m. on Wednesday, **January 31st, 2024.** In collaboration, ABCA and Metrc will be publishing detailed guidance for this process in the coming weeks. In the interim, for detailed instructions on how to Edit Items, Create Items, or for Repackaging, please reference the Metrc Support Manual / User Guide, access the Metrc Learning Management System (LMS) for guided training, or contact the Metrc Support team directly. These resources are accessible under the Support area on the navigational toolbar dropdown in Metrc – see Figure 2.



Figure 2: Metrc Resources

Metrc LLC For additional support:

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Metrc Resources

If you have any questions, or need additional support, please leverage the following:

Metrc Support:

Email <u>Support@metrc.com</u>, call 877-566-6506, or log into our <u>Support Portal</u> and navigate to 'Contact Us' to log a ticket or live chat with a Support team member.

Metrc Learn training:

Metrc Learn is designed to offer educational opportunities to enhance users' skills with the Metrc system and provides various training options based on experience level. In addition, the learning system is organized into role-specific programs made up of various courses. To login, visit Metrc Learn and enter your login credentials, or to access, register by visiting the Metrc Learn Registration.

Additional resources:

In the Metrc system, click on the "Support" area dropdown in the navigational toolbar and select the appropriate resource, including educational guides and more.

Thank you for your continued partnership.