

# Metrc Support Bulletin



<b>Bulletin Number:</b> MI_IB_0083	<b>Distribution Date:</b> 04/18/2024	<b>Effective Date:</b> 05/06/2024
<b>Contact Point:</b> Metrc Support	<b>Subject:</b> Combining remediated and non-remediated product packages	
<b>Reason:</b> Combining remediated and non-remediated product packages.		

Greetings,

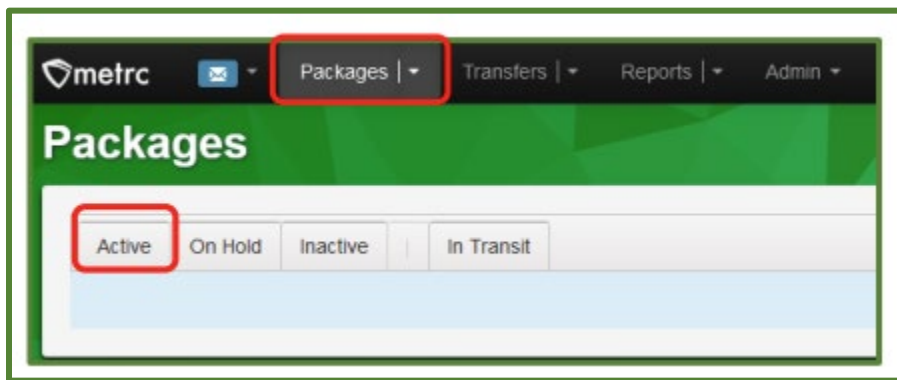
Metrc is pleased to provide information on new functionality that allows for the combination of remediated and non-remediated product packages.

Please read on for more information.

## Combining Remediated and Non-Remediated Product

The ability to create remediated and non-remediated packages is now enabled in Metrc for users who want to combine product where only some of the product has been remediated.

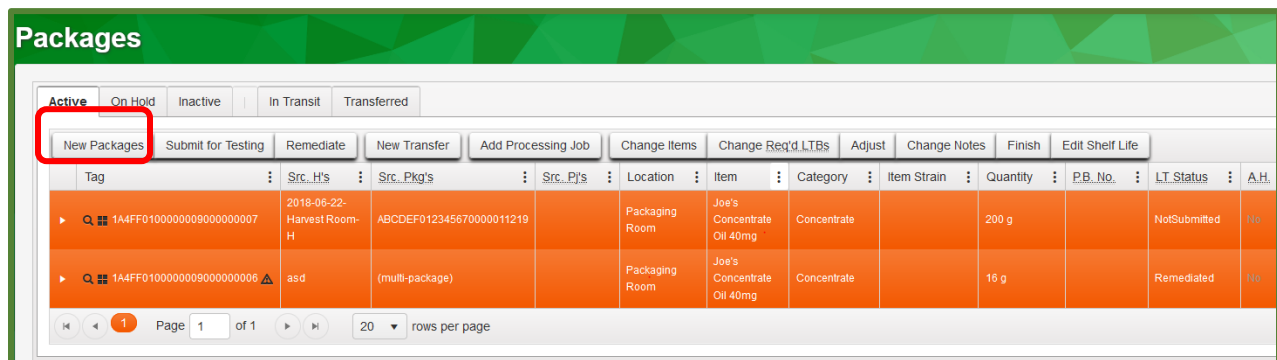
When combining packages of remediated and non-remediated product, the product should be item-specific. In the example below, two packages of concentrate are being combined, where one package has been remediated and another package of the same product has not been remediated. To create the new package, select the Packages option in the Packages area on the navigational toolbar; then select the Active tab – see **Figure 1** below.



**Figure 1: Active Packages grid**

From the Active Packages grid, select the rows of the two packages that are being combined. In this example, both packages are the same item, but one package has a status of Not Submitted and the other has a status of Remediated.

With the two package rows selected, click the New Packages button to begin the process of creating a new package of the combined product – **see Figure 2**.



**Figure 2: New Packages button**

Taking this action will open the New Packages action window to create the new package of the combined concentrate. Enter all required information, then select the Create Packages button to complete the creation of the new package – see **Figure 3**.

The screenshot shows the 'New Packages' window with the following details:

- New Package # 1** (with a '(clear)' button):
  - New Tag: 1A4FF01000000090000000008
  - Location: Packaging Room
  - Item: Joe's Concentrate Oil 40mg
  - Same Item
  - Quantity: 216 Grams
  - Note: (empty)
  - Package Date: 04/01/2024
- Mini-template** section: Quantity ex. 100.23, - Select -
- Package # 1** (Remediated):
  - ID: 1A4FF01000000090000000006
  - Quantity: 16 Grams
  - Current Lab Testing State: Remediated
  - Packaging: - new total will be 0 g
  - Finish Package
  - Finish Date: 04/01/2024
- Package # 2** (Not Submitted):
  - ID: 1A4FF01000000090000000007
  - Quantity: 200 Grams
  - Current Lab Testing State: Not Submitted
  - Packaging: - new total will be 0 g
  - Finish Package
  - Finish Date: 04/01/2024
- Quick Entry**: Quick entry packages OFF
- Bottom bar: + 1 (contents)
- Buttons: **Create Packages** (highlighted with a red box), Cancel

**Figure 3: Create package with remediated and non-remediated product**

Once the package has been created, it will be listed in the active packages grid and will have a test status of Remediated – see **Figure 4**.

Packages													
Active On Hold Inactive In Transit Transferred													
New Packages Submit for Testing Remediate New Transfer Add Processing Job Change Items Change Req'd LTBs Adjust Change Notes Finish Edit Shelf Life													
Tag	Src. H's	Src. Pkg's	Src. Pj's	Location	Item	Category	Item Strain	Quantity	P.B. No.	LT Status	A.H.	Date	
1A4FF010000009000000008	(multi-harvest)	(multi-package)		Packaging Room	Joe's Concentrate Oil 40mg	Concentrate		216 g		Remediated	No	04/01/2024	

**Figure 4: New combined package of remediated and non-remediated product**

### Combining multiple categories

Multiple item categories cannot be combined using remediated and non-remediated products. In the example below, two packages are being combined – one package of flower with the status of Remediated and one package of concentrate with a status of Test Passed – to create a new package of Infused Prerolls.

From the Active Packages grid, select the two packages that are being combined, then click the New Packages button to begin the process of creating a new package of Infused Preroll product – see **Figure 5**.

Packages													
Active On Hold Inactive In Transit Transferred													
New Packages Submit for Testing Remediate Create Plantings New Transfer Add Processing Job Change Locations Change Items Change Req'd LTBs Adjust Change Notes													
Tag	Src. H's	Src. Pkg's	Src. Pj's	Location	Item	Category	Item Strain	Quantity	P.B. No.	LT Status			
ABCDEF012345670000015244	Blue Dream - 1.16.19	ABCDEF012345670000015161		Processing Room	M00000010301: Joe's Oil	Concentrate		124.5 g		TestPassed			
ABCDEF012345670000015180	Metrc Bliss 6/13/2019			Processing Room	M0000000059: Buds - Metrc Bliss	Buds	Metrc Bliss	190 g		Remediated			

**Figure 5: Multiple category packages to be combined**

Taking this action will open the New Packages action window to create the new package of Infused Prerolls. Enter all required information, then select the Create Packages button to attempt the completion of creating the infused Preroll package – see Figure 6.

**New Packages**

**New Package # 1** (clear)

New Tag: ABCDEF012345670000016748

Location: Storage Vault

Item: Infused Preroll - White Widow

Same Item

Quantity: 123 Each

Package Date: 04 / 01 / 2024 today

Use-By Date: 12 / 30 / 2024

Production Batch

Prod. Batch No.: 16748

Product Requires Remediation

Remediate Product

**Mini-template**

Quantity: ex. 100.23 - Select -

**Package # 1**

Current Lab Testing State: **Test Passed**

Quantity: .0547 Pounds

Packaging: - new total will be 0 lb

Finish Package

Finish Date: 04 / 01 / 2024 today

**Package # 2**

Current Lab Testing State: **Remediated**

Quantity: 100 Grams

Packaging: - new total will be 0 g

Finish Package

Finish Date: 04 / 01 / 2024 today

**Quick Entry**

Quick entry packages OFF

(contents)

1

When the selected Item has a configured Shelf Life Date (Expiration Date, Sell By Date, Use By Date):

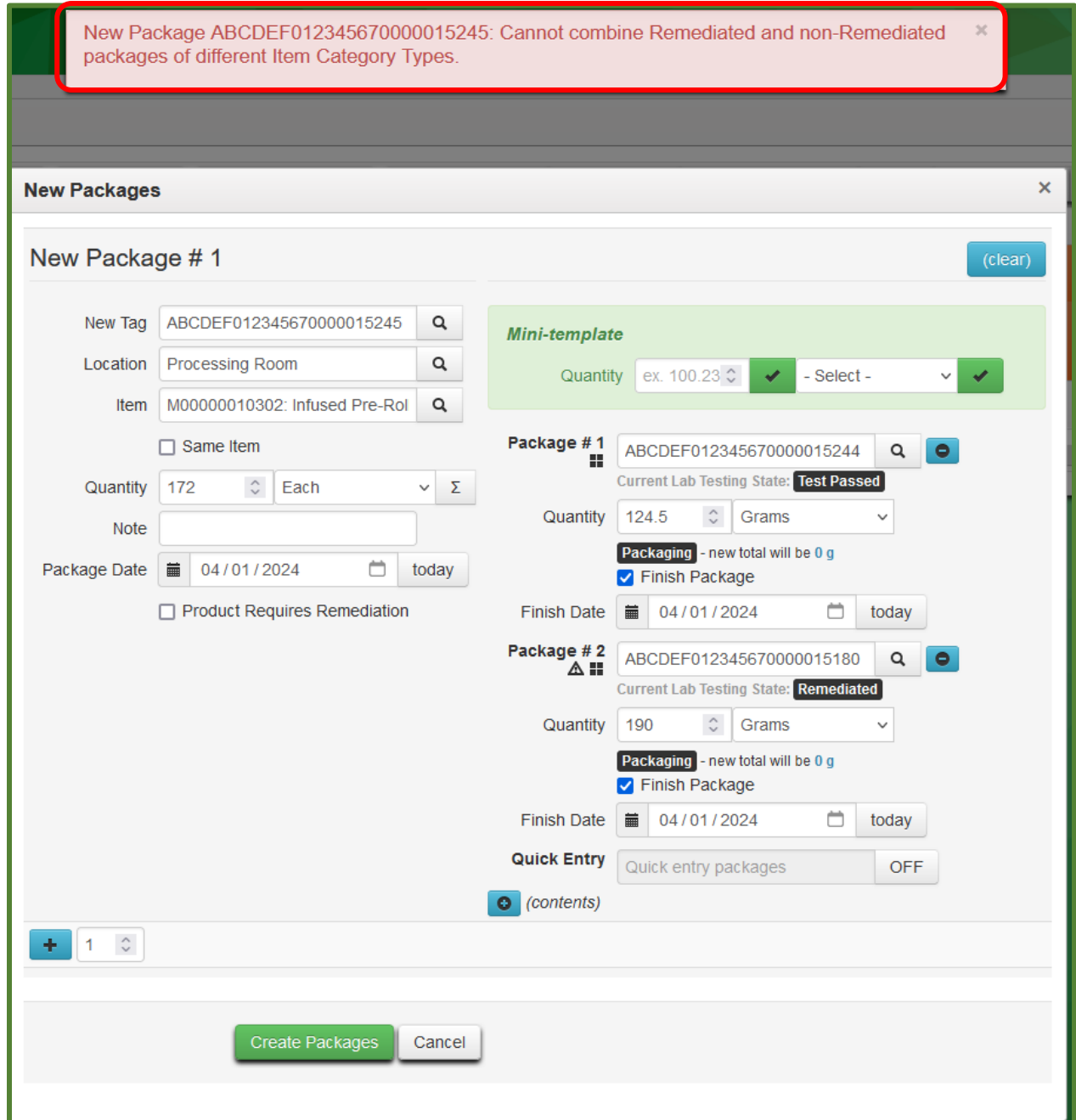
- When the new Package is a Production Batch or Opening Balance Package:
  - The new date will be calculated based on the new packaged date and the configured number of days\*.
- Otherwise:
  - If at least one ingredient (source) Package has the Shelf Life Date, this date is inherited.
  - If none of the ingredient (source) Packages has the Shelf Life Date, then a new date will be calculated based on the ingredient packaged date and the configured number of days.
  - For both cases, if more than one ingredient package meets the condition, then the most restrictive date is used in the calculation.

\*Configured number of days in the Item Category.

**Create Packages** Cancel

**Figure 6: Attempting to create new package with multiple categories**

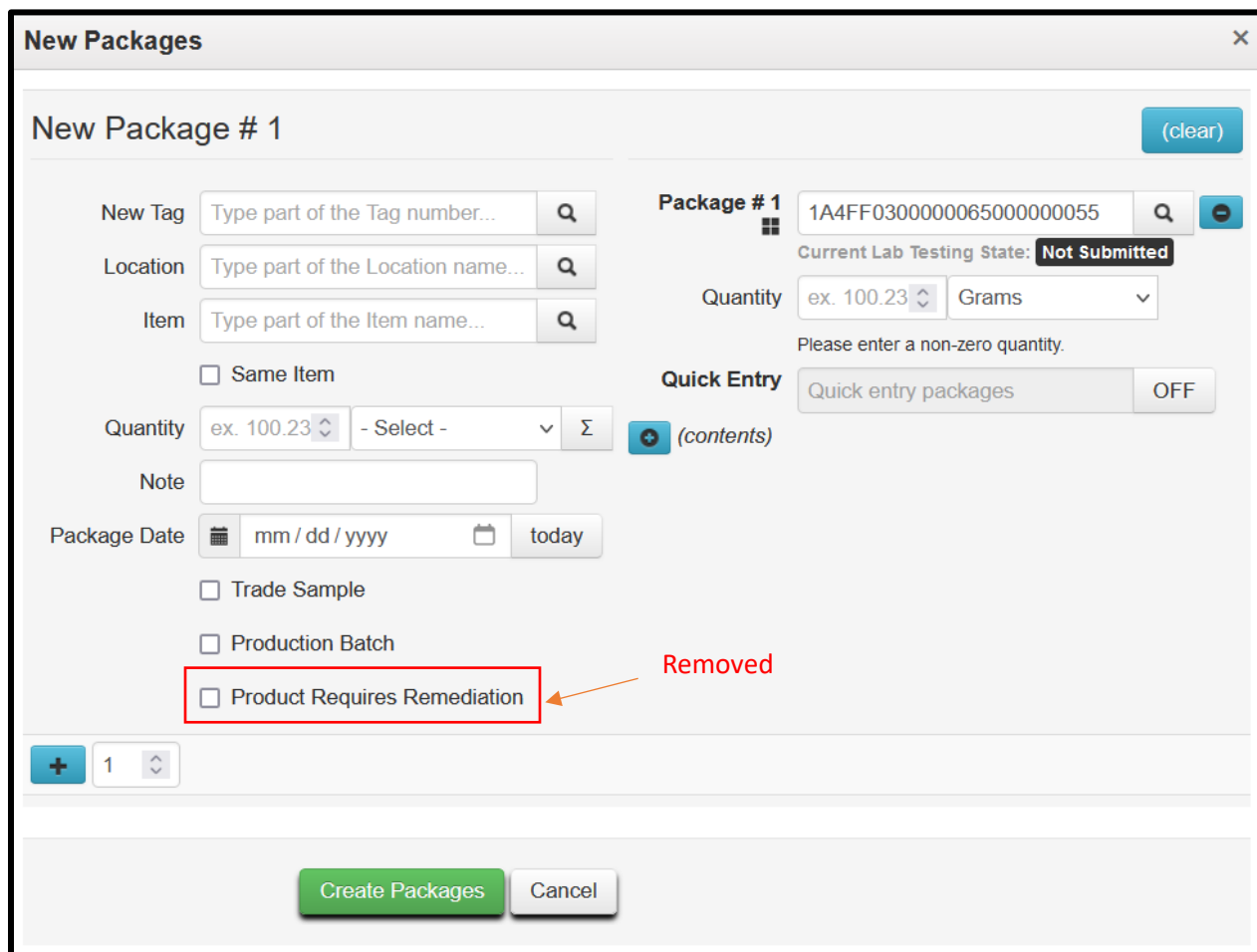
Since multiple categories cannot be combined using remediated and non-remediated products to create a new package, an error notification will appear explaining the action cannot be completed once the Create Packages button is selected – see **Figure 7**.



**Figure 7: Error when creating a package with multiple categories**

## Notice of Removal of Request Remediation Functionality for Cultivators

In collaboration with the CRA, Metrc has removed the ability for Cultivators to Request Remediation directly from a harvest. This was done in Metrc by selecting the “Product Requires Remediation” checkbox in the New Packages action window. An important note however is that this is not the correct way to mark products as remediated in Metrc and was resulting in some misrepresentations of actual product status, creating additional support cases. The figure below outlines the checkbox that is now removed in Metrc Production.



**Figure 8: Removal of Request for Remediation from Harvest**

Here are some additional resources for proper recording of Remediation in Metrc:

- Metrc Training Video- Remediation:
  - [Metrc Michigan | Official Cannabis Tracking & Compliance](#)
    - Then scroll to Metrc Training Videos and Select Remediation in Metrc.
- MI Bulletin 12: Released 08/08/2019
  - [MI Bulletin 12: Remediation Best Practices](#)

### **Other Metrc resources**

If you have any questions or need additional support, the following resources are available:

#### **Contact Metrc Support**

By using the new full-service system by navigating to [Support.Metrc.com](https://support.metrc.com), or from the Metrc System, click Support and navigate to support.metrc.com and it will redirect to the portal.

*Please note:* If accessing the portal for the first time, a username (which is established when logging in), the respective state and “Facility license number”, and a valid email to set a password are required.

#### **Metrc Learn**

Metrc Learn has been redesigned to provide users with interactive, educational information on system functionality to expand skillsets and drive workflow efficiencies.

Accessing the new [Metrc Learn](#) LMS is simple through multiple convenient locations:

##### ***From within the Metrc system***

Navigate to the Support area dropdown on the navigational toolbar and select “Sign up for Training” to register.

##### ***From the Metrc website***

Navigate to your [state’s partner page](#) and scroll down to the “Metrc’s Training Resources” section to find the link.

Also, save the link – [learn.metrc.com](https://learn.metrc.com) – as a bookmark in your preferred web browser. If you have the existing link saved as a bookmark, please replace it with the new link.

#### **Access additional resources**

In the Metrc system, click on the Support area dropdown on the navigational toolbar and select the appropriate resource, including educational guides, manuals, and more.

Thank you for your continued partnership.