

Bulletin Number: CO_IB_8.23.24_Updates to Patient fields	Distribution Date: 08/23/2024	Effective Date: 09/02/2024
Contact Point: Metrc Support	Subject: Updates to Patient fields	
Reason: The MED and Metrc are providing guidance on upcoming updates to the patient areas of Metrc.		

Greetings,

The MED and Metrc are providing guidance regarding upcoming changes to the Patient Membership’s Grid, Patient Status Lookup, and the Add/Edit Patient’s action window. This change aims to reduce confusion for licensees and is consistent with prior direction noted in Bulletin [CO IB 12.27.21](#).

Additionally, this change should have no impact to patients.

Please see the following pages for more information on these changes.

Patient Updates

To support the patient limit requirements in Colorado, beginning 09/02/2024, the 'Max Infused Ounce' field will no longer be available when adding or editing patient purchase limits. With the removal of that field, the Infused Limit field will also no longer be displayed on the Patient's Membership or the Patient Status Look-up grids.

Previous MED advisement instructed licensees to use the 'Max THC Ounce' field to record infused patient purchase limits. For this advisement, please refer to Bulletin [CO IB 12.27.21](#).

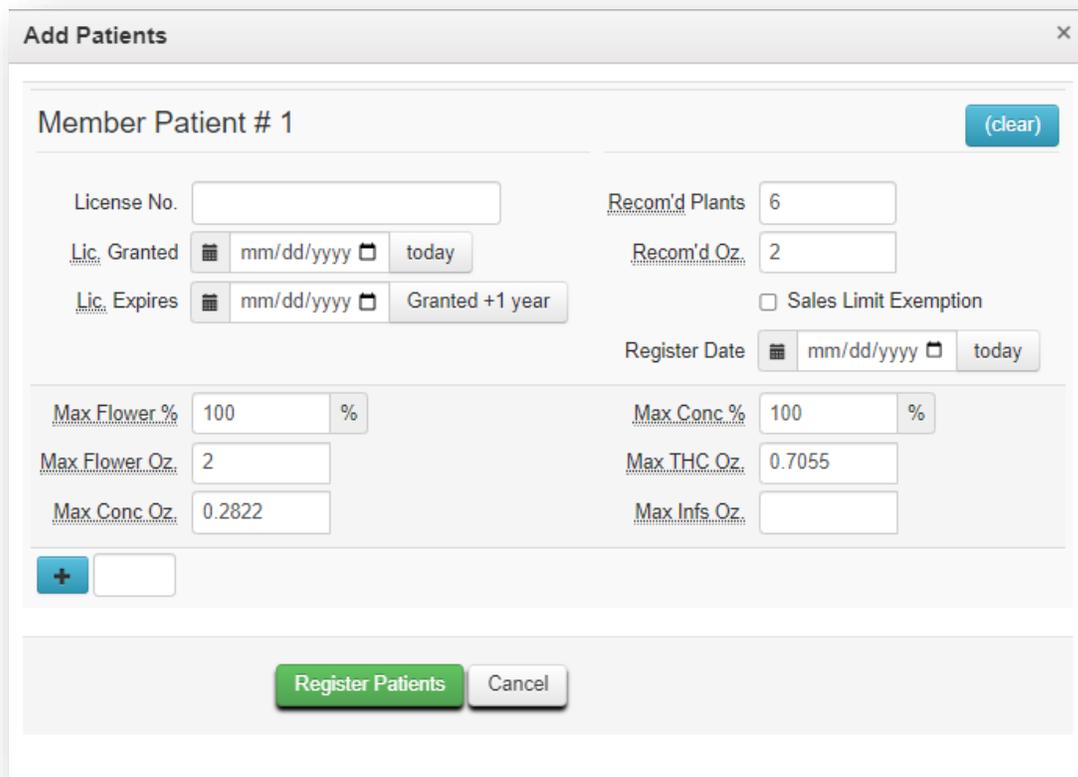


Figure 1: Patient Memberships action window

Patient Limits and Item Category Equivalencies

When adding a patient: Metrc automatically applies the standard limit to all patients, as outlined below. If a patient is recommended a different sales or potency limit than the standard limit, then that different limit must be reflected by the Medical Marijuana Store within the patient membership for those limits to be reflected for the patient .

The standard limit is based on the values below:

- Two (2) ounces of marijuana flower
- 20,000 mg of marijuana-infused products including edibles
- Eight (8) grams of Concentrate

If a patient has a recommendation above or below the standard amount, the amount will need to be entered in ounces.

Here is a table that can be used for reference:

Category	Recommendation Amount	Amount to be entered in ounces
Concentrate	2 grams	.0706 ounces
Concentrate	10 grams	.3527 ounces
Concentrate	12 grams	.4233 ounces
Concentrate	16 grams	.5644 ounces
Infused Product	25,000 milligrams	.8819 ounces
Infused Product	30,000 milligrams	1.0582 ounces
Infused Product	40,000 milligrams	1.411 ounces

Item Category Equivalencies

Depending on the item category sold, the amount deducted from the patient’s available limits is either the weight or THC content of the product sold. These limits are linked, meaning if 2 ounces of flower is sold, then 20,000mg of infused products would also be deducted from the available amount to purchase.

Please note:

Marijuana Flower Category	1:1	1g Sold = Available Flower is -1g
Marijuana Concentrate Category	7.08g of Flower to 1g of concentrate	1g sold= Available Flower is -7.08g

Recommended best practices for new functionality

The MED and Metrc are outlining general steps for Medical Stores to consider when dispensing to patients based on their authorization amounts.

New Patient Enters Store with Standard Recommendation:

1. Medical Store Employee uses Patient Status Look-up Tool (magnifying glass) to search amounts available for purchase by patient identification number (##-###-###-AA).
2. If the patient has adequate amounts available, continue to record the sales receipt.
3. Enter packages being purchased along with quantity and price. If the required packages item attributes (THC %, Unit Weight, or THC Content) are not already associated with item, enter the attributes for the item.
4. Once all items are entered, check the “status” button.
5. If green check returns, record the sale. If the red “X” returns, reverify that the items being purchased do not put the patient over their sales quantity or THC potency authorization amounts.

New Patient Enters Store with Recommendation for More Than Standard Amounts:

1. Medical Store Employee goes to Patient Membership grid and add a new patient member with their identification number ((##-###-###-AA), sales quantity limits and THC potency authorizations.
2. Employees use the Patient Status Look-up Tool (magnifying glass) to search amounts available for purchase by patient identification number.
3. If the patient has adequate amounts available, continue to record the sales receipt.
4. Enter packages being purchased along with quantity and price. If the required packages item attributes (THC %, Unit Weight, or THC Content) are not already associated with item, enter the attributes for the item.
5. Once all items are entered, check the “status” button.

6. If green check returns, record the sale. If the red "X" returns, reverify that the items being purchased do not put the patient over their sales quantity or THC potency authorization amounts.

Existing Patient Already on Membership Grid Arrives to Make Purchase:

1. Medical Store Employee goes to Patient Membership grid and verifies existing patient identification number is entered according to standard convention of "~~##-###-###-AA~~", enter updated sales quantity limits for concentrates and infused products, and THC potency authorizations as needed.
2. Employees use Patient Status Look-up Tool (magnifying glass) to search amounts available for purchase by patient identification number.
3. If the patient has adequate amounts available, continue to record the sales receipt.
4. Enter packages being purchased along with quantity and price. If the required packages item attributes (THC %, Unit Weight, or THC Content) are not already associated with item, enter the attributes for the item.
5. Once all items are entered, check the "status" button.
6. If green check returns, record the sale. If the red "X" returns, reverify that the items being purchased.

Metrc resources

If you have any questions, or need additional support, the following resources are available:

Contact Metrc Support

By using the new full-service system by navigating to Support.Metrc.com, or from the Metrc System, click Support and navigate to support.metrc.com and it will redirect to the portal.

Please note: If accessing the portal for the first time, a username (which is established when logging in), the respective state and “Facility license number”, and a valid email to set a password are required.

Metrc Learn

Metrc Learn has been redesigned to provide users with interactive, educational information on system functionality to expand skillsets and drive workflow efficiencies.

Accessing the new [Metrc Learn](#) LMS is simple through multiple convenient locations:

From within the Metrc system

- Navigate to the Support area on the navigational toolbar and select “Sign up for Training” to register.

From the Metrc website

- Navigate to your [state’s partner page](#) and scroll down to the “Metrc’s Training Resources” section to find the link.

Also, save the link as a bookmark in your preferred web browser. If you have the existing link saved as a bookmark, please replace it with the new link.

Access additional resources

In the Metrc system, click on the Support area dropdown on the navigational toolbar and select the appropriate resource, including educational guides, manuals, and more.

Thank you for your continued partnership.