

Metrc Support Bulletin



Bulletin Number: NV_IB_0086	Distribution Date: 8/5/2024	Effective Date: 8/15/2024
Contact Point: Metrc Support	Subject: New updates now available in Metrc	
Reason: New functionality and features are now available in Metrc.		

Greetings,

Metrc is pleased to provide information on the latest system enhancements that will be available on **August 15, 2024**, including:

- Transferring packages between Cultivation facilities for Remediation and Pre-Treatment
- New Functionality – the combination of remediated and non-remediated product packages.

Please read on for more information regarding this new functionality.

Transferring packages between Cultivation facilities for Remediation and Pre-Treatment

At the direction of the Nevada Cannabis Compliance Board (CCB), the following updates have been made to permit the transfer of packages between Cultivation and Production facilities for Remediation and Pre-Treatment.

Please note: Licensees should continue to follow CCB rules on the necessary approvals to transfer packages for remediation. Contact the CCB with any questions about the remediation approval process at: ProgramSupport@ccb.nv.gov

Transferring packages for remediation:

Cultivation facilities now have the ability to transfer packages, with a lab test status of “Test Failed”, for Remediation to a Cultivation or Production facility that is approved to remediate.

This process is approved for the following Item Categories:

- Marijuana Flowers/Buds
- Shake/Trim

A cultivation facility user will start this process by identifying the source package that has a lab test status of “Test Failed”. The entire quantity of the package should be transferred for the remediation process. Next, select the **New Transfer** button to initiate the transfer. – see **Figure 1**.

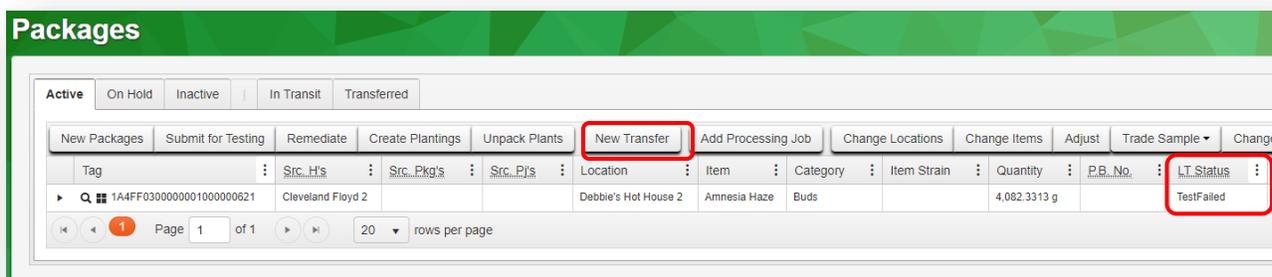


Figure 1: Select a source package with a lab test status of “Test Failed”

Licensees must confirm that the destination facility is approved to complete remediation. Cultivation to Cultivation transfers for Remediation should only use the Transfer Type – **Remediation Temp Transfer-No Sale** – see Figure 2.

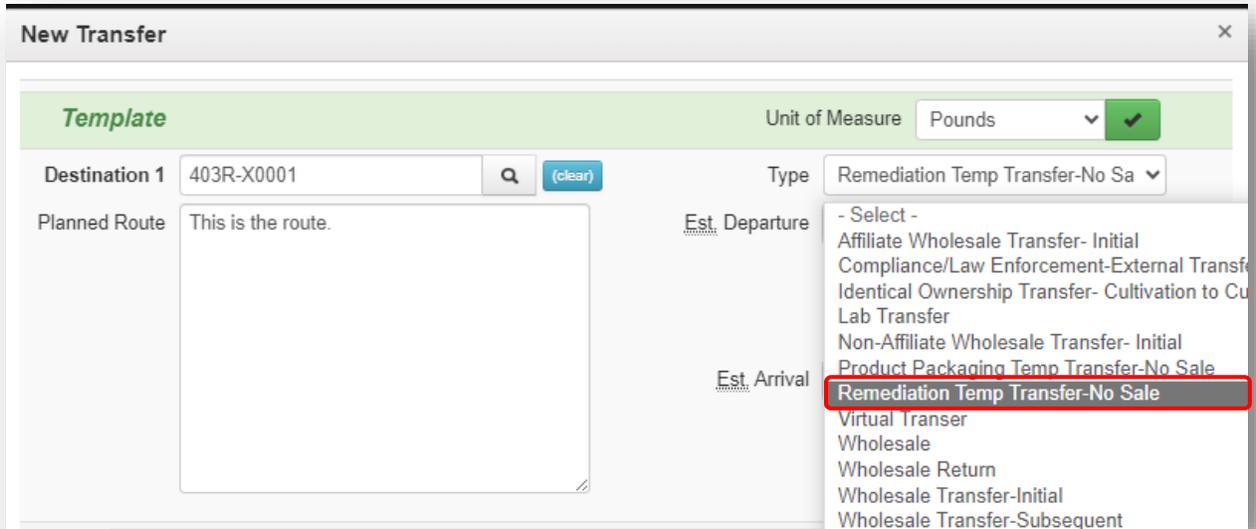


Figure 2: Use transfer type “Remediation Temp Transfer-No Sale”

The destination cultivation facility will receive the transfer to access the package for Remediation.

Once the destination facility has physically remediated the product, they will select the desired package and press the **Remediate** button to indicate that a package has been remediated. Then select the appropriate remediation Method from the dropdown list, select the date the remediation was performed, and input the remediation steps. To finalize the remediation, they will select the **Remediate Package** button - see Figures 3 and 4 below.

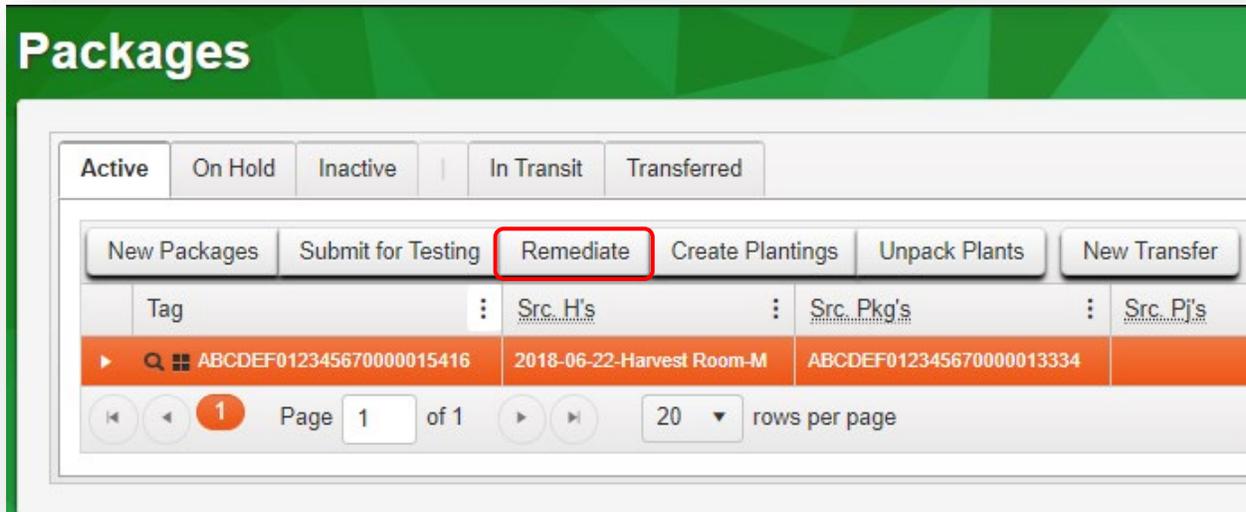


Figure 3: Select the package and press Remediate

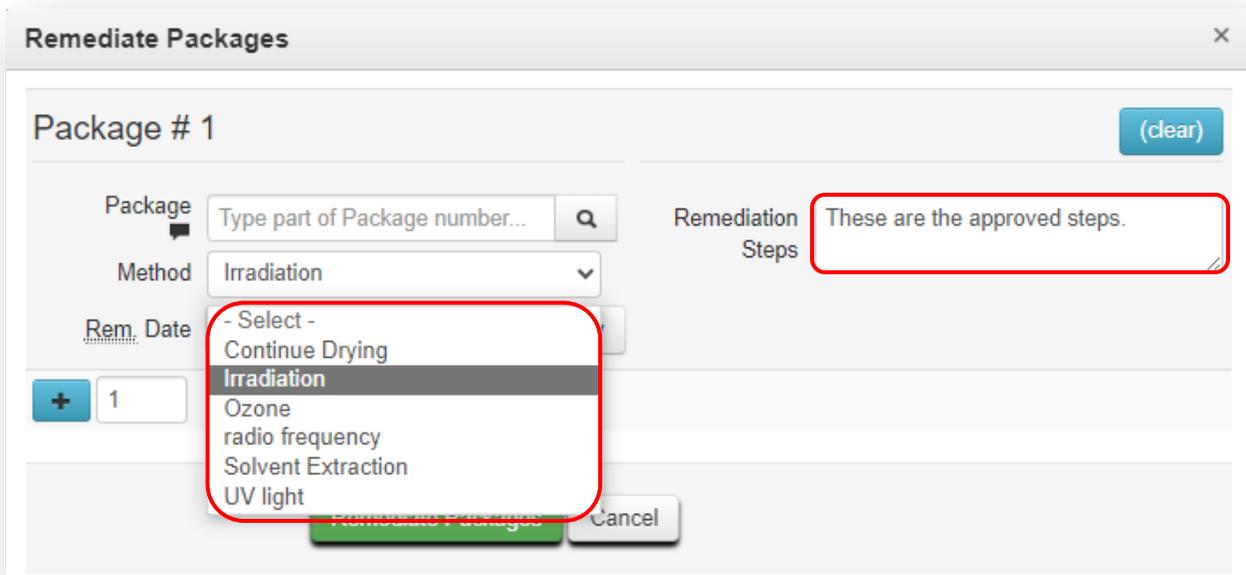


Figure 4: Select the method and input remediation steps

Please note: If the remediation method is not available in the **Method** dropdown menu, the licensee should notify the CCB.

A package that has been remediated can be identified by the updated Lab Test Status to **Remediated** and the **Contains Remediated Product** icon will be displayed to the right of the package tag number in the Tab column – see **Figures 5 and 6**.

Category	Item Strain	Quantity	P.B. No.	LT Status
Marijuana Flowers/Buds	Metrc Bliss	500 g		Remediated

Figure 5: Updated lab test status to “Remediated”

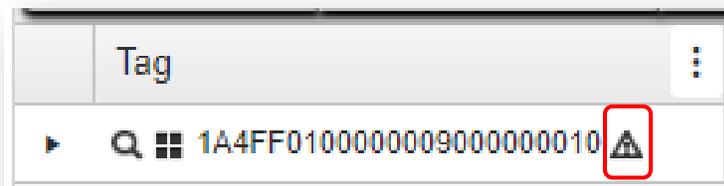


Figure 6: Contains remediated product icon

Once the remediation process has been completed, the facility that completed the remediation will transfer the package back to the originating facility. The transfer type that should be used is **Remediation Temp Transfer-No Sale**.

Transferring packages for pre-treatment:

Cultivation facility users will now have the ability to transfer packages to other Cultivation or Production facilities for pre-treatment.

This process is approved for the following Item Categories only:

- Marijuana Flowers/Buds
- Shake/Trim

Please note – at the direction of the CCB: Licensees completing the pre-treatment process will have 10 business days to receive, perform treatment, and return packages to the originating facility.

The originating facility user will start by creating new Items for the pre-treatment process. To do this, open the Admin area dropdown and select the **Items** option – see **Figure 7**.

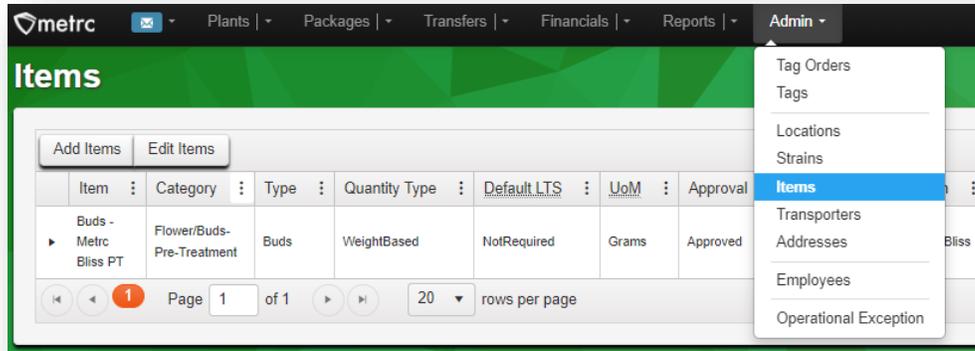


Figure 7: Creating Items for pre-treatment

The name of the Item should include the Strain Name and notation of pre-treatment for simple identification. For example, a package of Flower/Buds that is Blue Dream could be named – **“Blue Dream Pre-treatment”** or **“Blue Dream PT”**.

Additionally, the user will select one of the specific Item categories set for this process – see **Figure 8**.

- Flower/Buds- Pre-Treatment, or
- Shake/Trim- Pre-Treatment

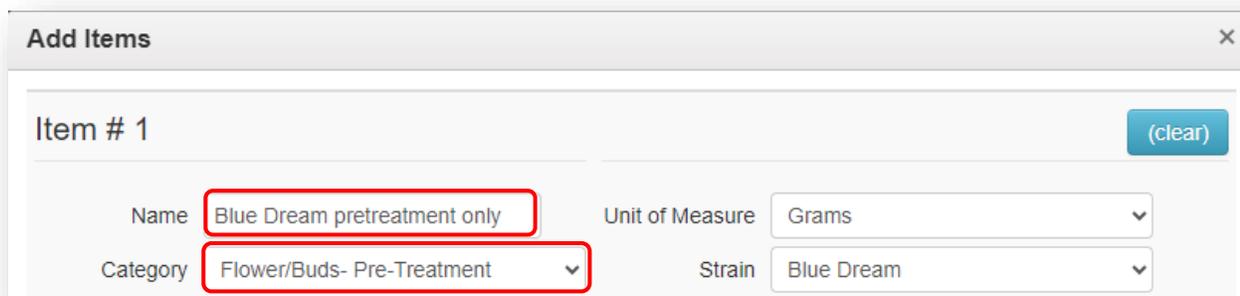


Figure 8: Select Item Categories for pre-treatment

Next, the user will select either the Harvest Batch Package or the existing Source Package intended for treatment and select the **New Packages** button. When creating a new package, the user will select the **Item** set up previously to track a pre-treatment package. The user will add an appropriate **Note**, check the **Production Batch** box, and type in a **Production Batch Number**, then click the **Create Packages** button to create the new Production Batch – see **Figure 9**.

The screenshot shows the 'New Packages' form with the following details:

- New Package # 1** (clear button)
- New Tag:** ABCDEF012345670000015205
- Location:** QA Testing Loc - A
- Item:** Buds - Metrc Bliss PT
- Same Item
- Quantity:** 1000 Grams
- Note:** Packaged for pre-treatment
- Package Date:** 07/19/2024
- Production Batch
- Prod. Batch No.:** PT MetrcBliss 070124
- Remediate Product
- Package # 1:** ABCDEF012345670000015203
- Item:** Buds - Metrc Bliss PT
- Current Lab Testing State:** Not Required
- Quantity:** 1000 Grams
- Packaging:** - new total will be 1,267.9619 g
- Quick Entry:** Quick entry packages OFF
- Count:** 1
- Buttons:** Create Packages, Cancel

Figure 9: Creating a new package for pre-treatment

The user will then create a new transfer once the pre-treatment packages have been created. **Please note:** A specific transfer type must be used in this process – **“Remediation Temp Transfer-No Sale”** – see **Figure 10** below.

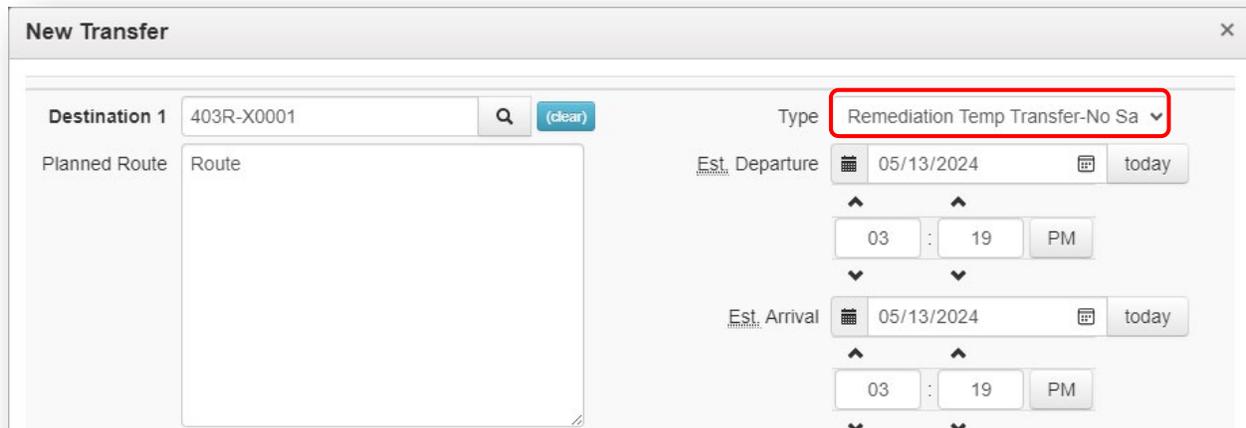


Figure 10: Select “Remediation Temp Transfer-No Sale” transfer type

The destination facility will receive the incoming transfer to access the package(s) for the pre-treatment process. After the treatment has been completed, the user will highlight the package and select the **Change Notes** button to record a note that the treatment has been performed – see **Figure 11**.

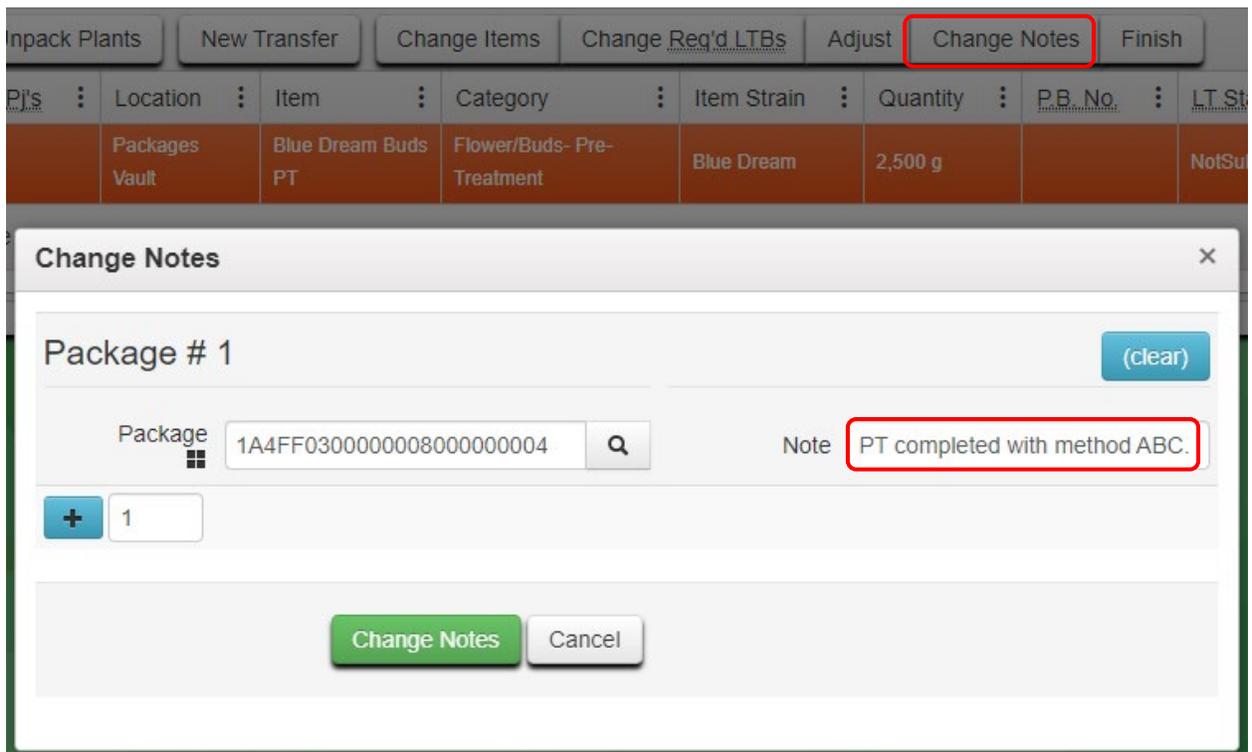


Figure 11: Add change note to a package after treatment

Next, the facility treating the product will transfer the package(s) back to the originating facility to complete the process. **Please note:** A specific transfer type must be used in this process – “**Remediation Temp Transfer-No Sale**”.

To complete the process, the originating facility will receive the pre-treatment package back into its inventory and re-package as the original Item Category. This will return the product to a lab test status of **Not Submitted** and the package can resume the process of being submitted for testing.

Please note: Re-packaging at this point should not be designated as a production batch – see **Figure 12**.

The screenshot shows a software window titled "New Packages" with a close button (X) in the top right corner. The window is divided into two main sections for "New Package # 1".

Left Section:

- New Tag:** Text input field containing "ABCDEF012345670000015205" with a search icon.
- Location:** Text input field containing "Packages Vault" with a search icon.
- Item:** Text input field containing "Buds - Flo" with a search icon.
- Same Item
- Quantity:** Text input field containing "2267.9619" and a unit dropdown menu set to "Grams". A green summation icon (Σ) is to the right.
- Note:** Text input field containing "Repackage from pre-treatment".
- Package Date:** Calendar icon, text input field containing "07/22/2024", and a "today" button.
- Production Batch

Right Section:

- Package # 1:** Text input field containing "ABCDEF012345670000015203" with a search icon and a refresh icon.
- Item:** Text input field containing "Buds - Metrc Bliss PT".
- Current Lab Testing State:** Text input field containing "Not Required".
- Quantity:** Text input field containing "2267.9619" and a unit dropdown menu set to "Grams".
- Packaging:** Text input field containing "- new total will be 0 g".
- Finish Package
- Finish Date:** Calendar icon, text input field containing "07/22/2024", and a "today" button.
- Quick Entry:** Text input field containing "Quick entry packages" and an "OFF" button.
- (contents):** A blue button with a plus icon and the text "(contents)".

At the bottom left, there is a blue plus icon and a text input field containing "1".

At the bottom center, there are two buttons: "Create Packages" (green) and "Cancel" (grey).

Figure 12: Re-package the treated package as the original Item Category

Combining Remediated and Non-Remediated Products

The ability to combine remediated and non-remediated packages is now enabled in Metric.

When combining packages of remediated and non-remediated products, the product should be the same item. In the example below, two packages of concentrate are being combined, where one package has been remediated and another package of the same product has not been remediated. To create the new package, select the Packages option from the drop down in the Packages area on the navigational toolbar; then select the Active tab from the Packages area – **see Figure 13**.

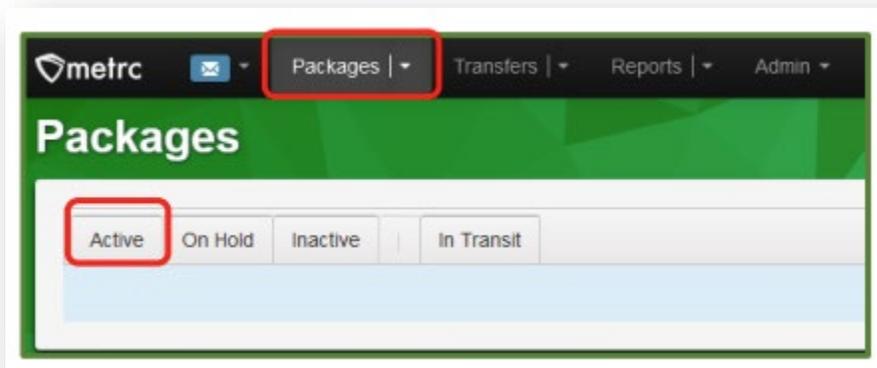


Figure 13: Active Packages grid

From the Active Packages grid, select the two packages that are being combined. In this example, both packages are the same item, but one package has a status of Not Submitted and the other has a status of Remediated.

With the two package rows selected, click the New Packages button to begin the process of creating a new package of the combined product – **see Figure 14**.

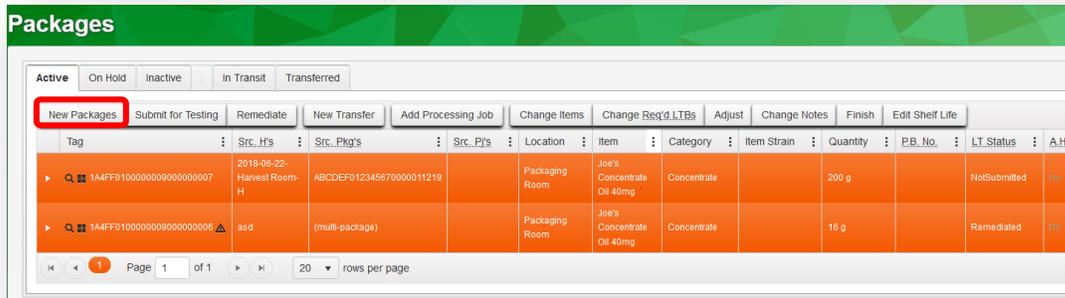


Figure 14: New Packages button

Taking this action will open the New Packages action window to create the new package of the combined concentrate. Enter all required information, then select the Create Packages button to complete the creation of the new package – see Figure 15.

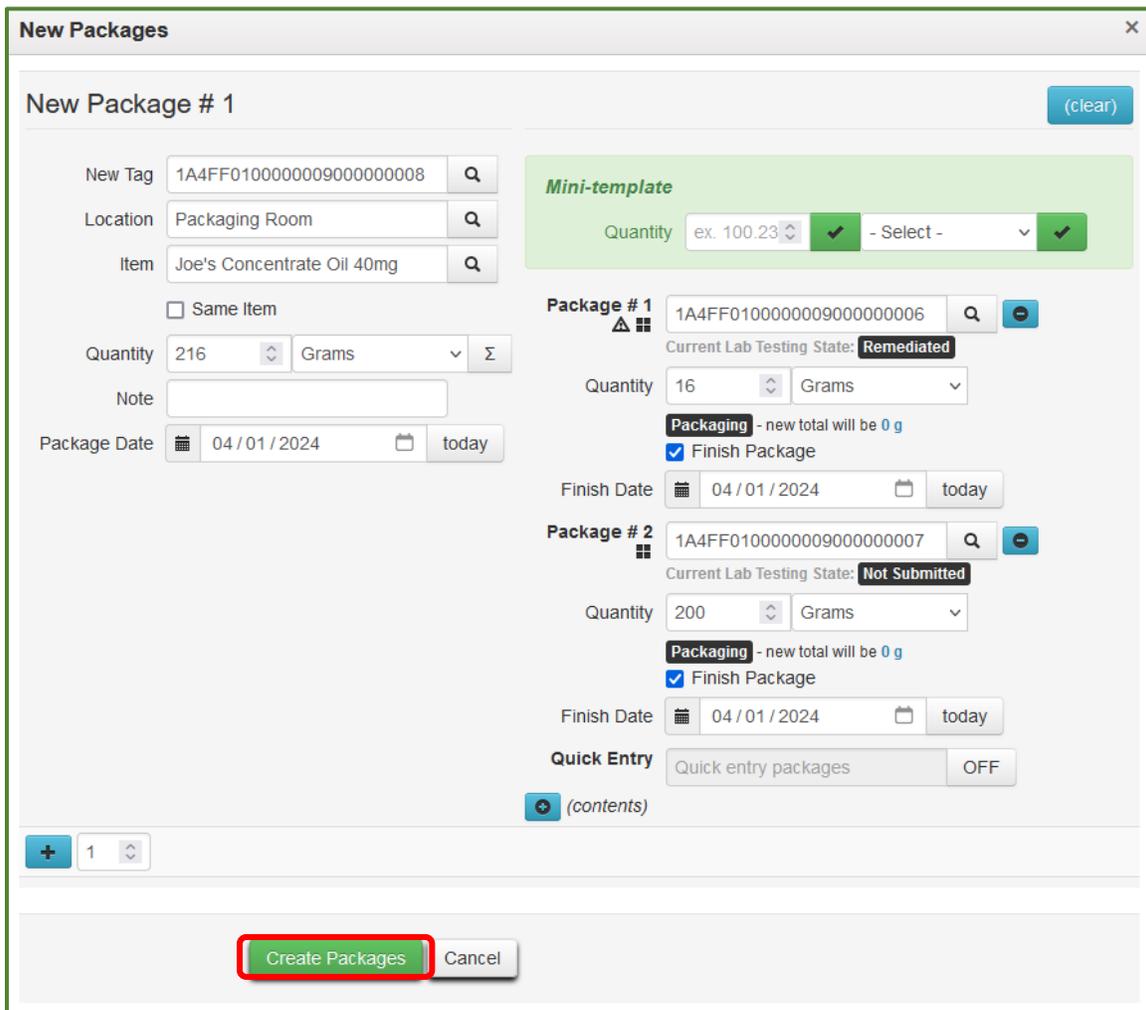
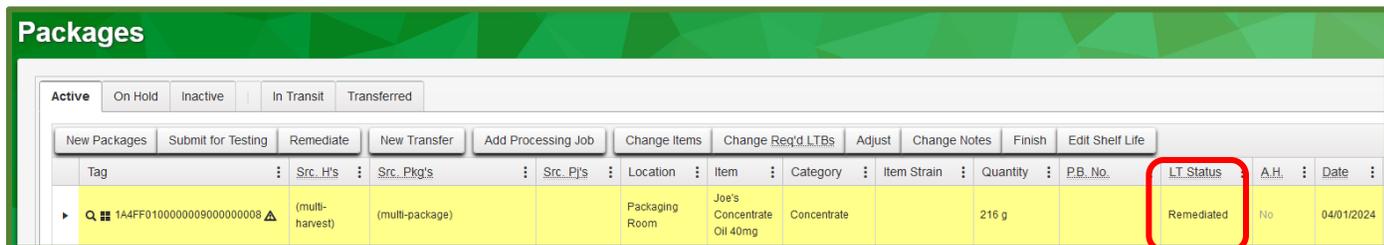


Figure 15: Create a package with remediated and non-remediated product

Once the package has been created, it will be listed in the active packages grid and will have a test status of Remediated – see **Figure 16**.



Tag	Src_H's	Src_Pkg's	Src_P's	Location	Item	Category	Item Strain	Quantity	P.B. No.	LT Status	A.H.	Date
1A4FF010000009000000008	(multi-harvest)	(multi-package)		Packaging Room	Joe's Concentrate Oil 40mg	Concentrate		216 g		Remediated	No	04/01/2024

Figure 16: New combined package of remediated and non-remediated product

Metrc resources

If you have any questions, or need additional support, the following resources are available:

Contact Metrc Support by using the new full-service system – Service Cloud – by navigating to [Support.Metrc.com](https://support.metrc.com), or from the Metrc System, click the Support area and navigate to support.metrc.com and it will redirect to the portal.

Please note: If accessing the portal for the first time, a username (which is established when logging in), the respective state and “Facility license number”, and a valid email to set a password are required.

Metrc Learn: Metrc Learn is designed to offer educational opportunities to enhance users’ skills with the Metrc system and provides various training options based on experience level. In addition, the learning system is organized into facility-specific programs made up of various courses. To login, visit [Metrc Learn](#) and enter your login credentials, or to access, register by visiting the [Metrc Learn Registration](#).

Access additional resources: In the Metrc system, click on the Support area on the navigational toolbar and select the appropriate resource, including educational guides, manual, and more from the drop down.

Thank you for your continued partnership.