

Bulletin Number: AK_IB_0066_Transfers with Layovers & Voided Transfer Column	Distribution Date: 5/30/2024	Effective Date: Current and ongoing
Contact Point: Metrc® Support	Subject: Transfers with Layovers & Voided Transfer Column	
Reason: To provide an overview of the transfer process using layovers and a new column in the Transfer grid.		

Greetings,

Metrc is pleased to provide guidance and tips regarding transfers with layovers and a new column available within the Inactive Transfer grid.

Please read on for more information.



New Transfers

To create a new transfer, select the Licensed option in the Transfers area on the navigational toolbar – **see Figure 1**.

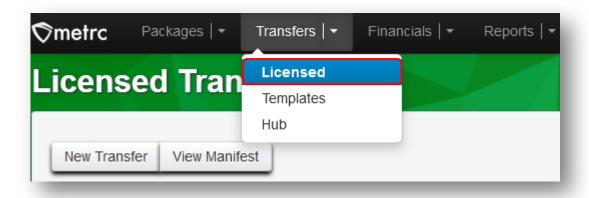


Figure 1: Licensed Transfers option

From the Licensed Transfers grid, select the New Transfer button to open the New Licensed Transfer action window – **see Figure 2 below.**

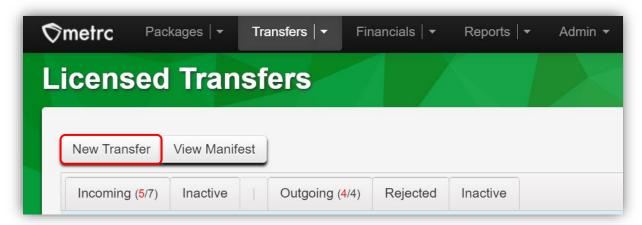


Figure 2: New Licensed Transfers button



From the New Licensed Transfer action window, enter all required information and once completed, select the green Register Transfer button – **see Figure 3**.

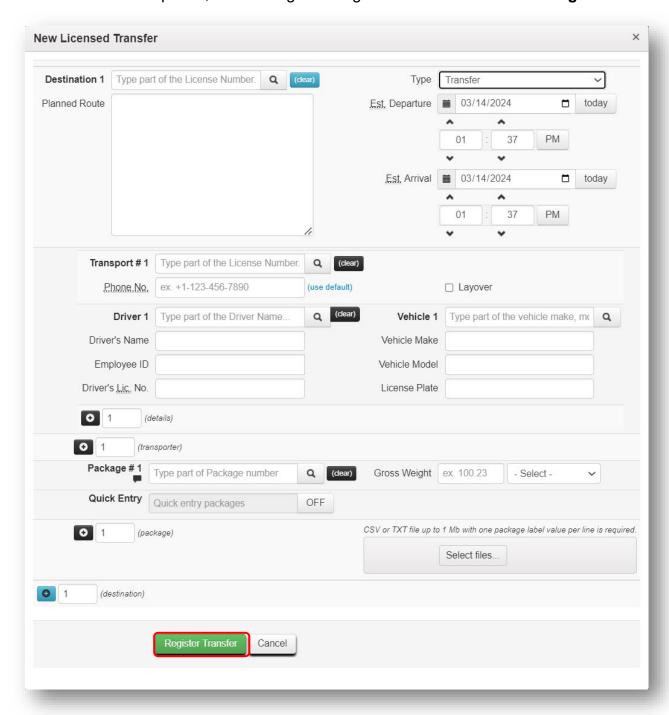


Figure 3: New Licensed Transfer Window

If a layover will be taking place during the transfer, please see instructions for identifying applicable layover legs below.



Transfer with Layovers

The Layover Leg field within the New or Edit Licensed Transfer action window will only display once the Layover checkbox is marked – **see Figure 4**.

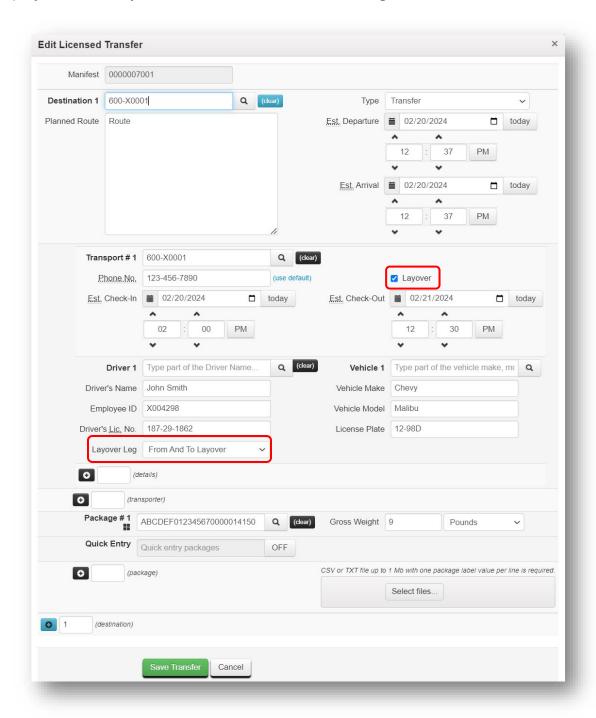


Figure 3: Layover checkbox and Layover Leg field



Three options can be selected for the Layover Leg field – see Figure 4.

- From And to Layover This should be selected if the same Driver will be completing the entire trip, from origin license to destination license.
- **To Layover** This should be selected if the driver will be transporting the package(s) from the origin license to the layover point.
- **From Layover** This should be selected if the driver will be transporting the packages from the layover point to the destination license.

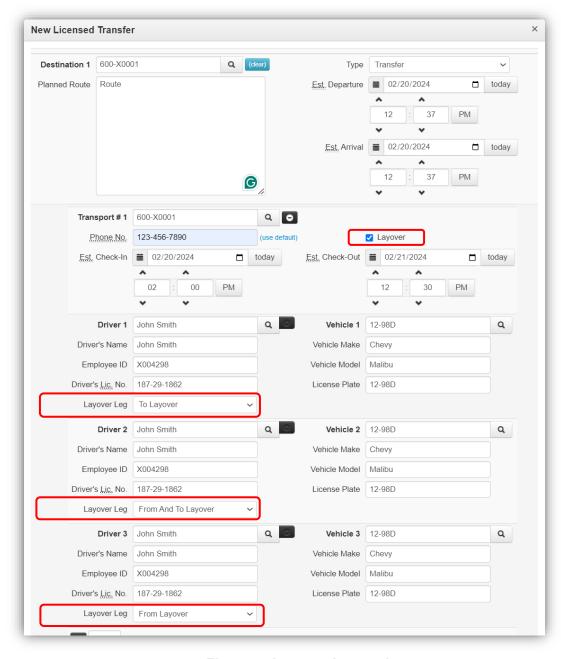


Figure 4: Layover Leg options



Important tips:

- If selecting "To Layover," the system will require a "From Layover" leg. Please use the plus sign to add additional legs.
- Layover legs must be performed on the Licensed Premises of a Regulated Marijuana Business.
- If a driver is transporting Regulated Marijuana to multiple destinations (i.e., transporting marijuana from a single cultivation to multiple stores), the destinations are not considered to be layover legs.

The Layover Leg field is now included on the Metrc transportation manifest and in the Transporter Details tab in the manifest details dropdown menu – **see Figure 5**.

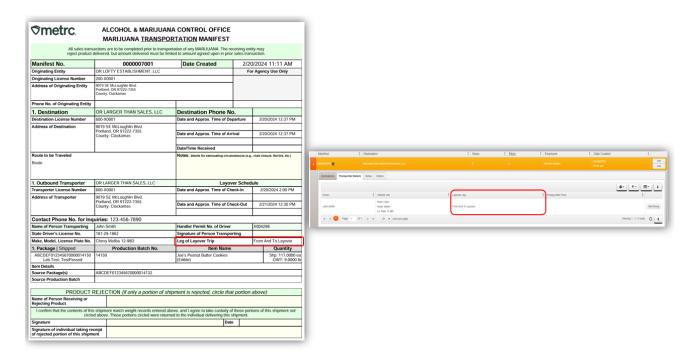


Figure 5: Layover Leg Field on Transfer Manifest and in Transporter Details tab

A driver will need to be assigned for each transfer layover leg or the user will receive a warning message – **see Figure 6.**

The Transfer has been marked for Layover, a Driver has been marked for a portion of the layover please ensure both parts of the Layover have at least one Driver selected.

Figure 6: Metrc warning to assign a driver



New Voided Transfers Column

Additionally, based on user feedback, Metrc has added a "Voided" column to the Incoming and Outgoing Inactive transfer tabs – **see Figure 7.**

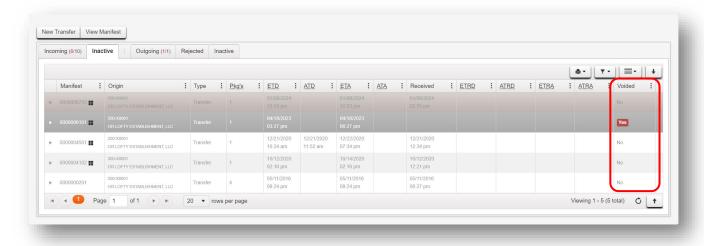


Figure 7: Voided Transfers column



Metrc resources

If you have any questions or need additional support, the following resources are available:

Contact Metrc Support

By using the new full-service system – Service Cloud – by navigating to <u>Support.Metrc.com</u>, or from the Metrc System, click Support and navigate to support.metrc.com and it will redirect to the portal.

Please note: If accessing the portal for the first time, a username (which is established when logging in), the respective state and "Facility license number", and a valid email to set a password are required.

Metrc Learn

Metrc Learn has been redesigned to provide users with interactive, educational information on system functionality to expand skillsets and drive workflow efficiencies.

Accessing the new Metrc Learn LMS is simple through multiple convenient locations:

From within the Metrc system

 Navigate to the Support area dropdown on the navigational toolbar and select "Sign up for Training" to register.

From the Metrc website

 Navigate to your <u>state's partner page</u> and scroll down to the "Metrc's Training Resources" section to find the link.

Also, save the link – *learn.metrc.com* – as a bookmark in your preferred web browser. If you have the existing link saved as a bookmark, please replace it with the new link.