Metrc Support Bulletin

Bulletin Number: MD_IB_0094	Distribution Date: 12/16/2024	Effective Date: 12/31/2024
Contact Point: Metrc® Support	**Subject:** Metrc API update	
Topic: An important update regarding Metrc API v1 for third-party integrators operating in the state of Maryland.		

Greetings,

We are writing to remind you of an important update regarding the Metrc API program and planned changes to our application programming interface (API) v1 solution, which impacts select third-party integrators in Maryland.

Our legacy API v1 solution will be sunset effective December 31, 2024. The MCA is aware of this decision, which was not made lightly, however, after assessing many factors, we determined this is the best course of action moving forward so we can deliver an improved experience for integrators and licensees alike.

All third-party integrators still integrating with our API v1 solution have received multiple bulletin notices, which outline the same important information below regarding what to expect moving forward:

- **Sunset date:** The official date for sunsetting our API v1 solution is December 31, 2024. After this date, API v1 will no longer be accessible or supported for third-party integrators.
- **Support and maintenance:** Until the end of this year, Metrc will continue to provide support and maintenance for the product as usual. This includes addressing any issues or concerns integrators may have.
- **Further communication:** We will keep you updated with any further developments or information regarding this process over the coming months.

Third-party integrators using API v1 can transition to our Metrc Connect API, which was released in May 2023, and offers both a free access option and the ability to customize a plan that best suits their needs.

Our goal is to continue advancing the industry's technology ecosystem and improving all Metrc users' experience. To accomplish this, our efforts will remain focused on further development of the Metrc Connect API, which now offers a more robust environment to simplify processes and increase integrators' visibility and control.

If you have specific questions related to third-party solutions that integrate with Metrc, including current use of API v1, we recommend you work directly with your third-party integrator provider(s) to ensure there are no disruptions to your current third-party services. However, the Metrc Support team is also available to provide support throughout this transition period.

We recognize questions may arise from this initial notification and are including a few FAQs below.

What does the MCA and Metrc contract require?
The contract between Maryland and Metrc requires Metrc to have and maintain an API and establish a system of validation for the API program. Technical specifics, including support, are not covered by the contract.

Where do integrators direct questions regarding the Metrc API program?
Third-party integrators should direct questions to the Metrc API Support team.

Is the MCA expecting license holders to pay more to submit data via third-party integration to Metrc?
While there are certain costs that licensees are required to pay, either direct to Metrc or via licensing fees to the MCA, for use of the system, no additional costs will be required of licensees by the MCA or Metrc based on the API transition noted above.

From a reporting standpoint, licensees will maintain the same choices of method of data entry – Direct entry, CSV, and/or API via-third-party integration.

Thank you for your continued partnership.

Metrc LLC
For additional support,
please visit Support.Metrc.com

2