

Bulletin Number: MA_IB_0090	Distribution Date: 04/09/2024	Effective Date: 08/31/2025
Contact Point: Metric® Support	Subject: Metric API update	
Topic: An important update regarding Metric API v1 for third-party integrators operating in Massachusetts.		

Greetings,

We are writing to notify you of an important update regarding the Metric API program and planned changes to our application programming interface (API) v1 solution which will impact select third-party integrators in Massachusetts.

After careful consideration and evaluation, we have made the decision to sunset our legacy API effective August 31, 2025. The CCC is aware of this decision, which was not made lightly, however, after assessing many factors, we determined this is the best course of action moving forward so we can deliver an improved experience for integrators and licensees alike.

All third-party integrators still integrating with our API v1 solution have received a separate notice bulletin, which outlines the same important information below regarding what to expect moving forward:

- **Sunset date:** The official date for sunsetting our API v1 solution is August 31, 2025. After this date, API v1 will no longer be accessible or supported for third-party integrators, and the ability to make calls on API v1 will no longer be available.
- **Support and maintenance:** Until the sunset date of API v1, Metric will continue to provide support and maintenance for the product as usual. This includes addressing any issues or concerns integrators may have.
- **Further communication:** We will keep you updated with any further developments or information regarding this process over the coming months.

Third-party integrators using API v1 can transition to our Metric Connect API, which was released in May 2023, and offers both a free access option and the ability to customize a plan that best suits their needs.

Our goal is to continue advancing the industry’s technology ecosystem and improving all Metric users’ experience. To accomplish this, our efforts will remain focused on further development of the Metric Connect API, which now offers a more robust environment to simplify processes and increase integrators’ visibility and control.

While we do not anticipate any immediate impacts to licensees, it is important that third-party integrators using API v1 transition to Metric Connect prior to the sunset date so there are no disruptions to your current third-party services.

We recognize questions may arise from this initial notification so are including a few FAQs below.

Where do integrators direct questions regarding the Metrc API program?

Third-party integrators should direct questions to the Metrc API Support team.

Is the CCC expecting license holders to pay more to submit data via third-party integration to Metrc?

No. There will be no additional costs required by the CCC on the API transition above. From a reporting standpoint, licensees will maintain the same choices of method of data entry – Direct entry, CSV, and/or API via-third-party integration.

Additional questions?

If you have specific questions related to third-party solutions that integrate with Metrc, including current use of API v1, we recommend you work directly with your third-party integrator(s). However, the Metrc Support team is also available to provide support throughout this transition period.

Thank you for your continued partnership.