Metrc Support Bulletin



| Bulletin Number: | Distribution Date: | Effective Date: | | | |
|--|--|-----------------|--|--|--|
| MO IB 0039 | 05/23/2025 | 6/4/2025 | | | |
| Contact Point: Metrc Support | Subject: Decimals in Number of Doses Field | | | | |
| Reason: Decimals available in "Number of Doses" field during item creation. | | | | | |

Greetings,

On June 4, 2025, licensees will have the ability to enter decimals into the "Number of Doses" field when creating an item. Previously, Metrc only allowed for the entry of whole numbers.

In the Flower example below, if the product's dose is 1 gram, the licensee should enter 3 and a half (3.5) 1-gram doses into "Number of Doses" field - **see Figure 1**.

| Item # 1 | | | | | (clear) | |
|----------|-------------------------------------|------|-----------------------|----------------------------|----------|--|
| Name | Tester - 3.5g - Blue Dream |] | Unit of Measure | Grams | ~ | |
| Category | Bud/Flower (Final Packaging) | ~ | Strain | Blue Dream | Q | |
| | *This category requires state appro | val. | Admin. Method | Inhalation | | |
| | | | Serving Size | 1g | | |
| | | | Number of Doses | 3.5 | | |
| | | | Public Ingredients | Blue Dream Marijuana Flowe | эг // | |

Figure 1: Decimals can now be used in the "Number of Doses" field

If you have any questions, or need additional support, please see additional Metrc resources below:



Metrc Resources

Contact Metrc Support

By using the new full-service system by navigating to <u>Support.Metrc.com</u>, or from the Metrc System, click Support on the navigational toolbar and click support.metrc.com to redirect to the portal.

Please note: If accessing the portal for the first time, a username (which is established when logging in), the respective state and "Facility license number", and a valid email to set a password are required.

Metrc Learn

Metrc Learn is designed to provide users with interactive, educational information on system functionality to expand skillsets and drive workflow efficiencies.

Accessing the Metrc Learn is simple through multiple convenient locations:

From within the Metrc system

Navigate to the Support area on the navigational toolbar and select "Sign up for Training" to register option from the dropdown.

From the Metrc website

Navigate to your <u>state's partner page</u> and scroll down to the "Metrc's Training Resources" section to find the link.

Also, save the link *learn.metrc.com* as a bookmark in your preferred web browser.

Thank you for your continued partnership.