Metrc Support Bulletin

Bulletin Number: ME_IB_0058	Distribution Date: 07/31/2025	Effective Date: 07/31/2025
Contact Point: Metrc Support	Subject: New transfer type now available in Metrc	
Reason: How to use the new Remediation Type transfer manifest.		

Greetings,

Metrc is pleased to provide information on the new Remediation Type transfer manifest, including:

- Transferring packages between Cultivation facilities for Remediation

- Transferring packages between Cultivation and Manufacturer facilities for Remediation

The Metrc configuration previously allowed packages with a lab testing status of **TestFailed** or **RetestFailed** to be transferred from a Cultivation **only** to a Product Manufacturer for remediation via an *Affiliated Transfer manifest*. After a package has gone through remediation, the licensee who completed the remediation process would then record this in Metrc, and take the appropriate samples needed directly to the lab for further testing.

Most recently, the Metrc configuration has been updated to allow for packages with a lab testing status of **Remediated** to be transferred back to the original Cultivator after remediation has taken place and the steps have been recorded in Metrc. Once the Product Manufacturer or **Cultivation facility** has completed the remediation process, they may now put this package on a *Remediation Transfer manifest* in order to send it back to the original Cultivation facility.

Please read on for more information regarding this new functionality.

Transferring packages between facilities for Remediation

At the direction of the OCP, the following updates have been made to permit the transfer of **TestFailed** and **RetestFailed** packages between Cultivators and Cultivators or Cultivators and Manufacturer facilities for Remediation.

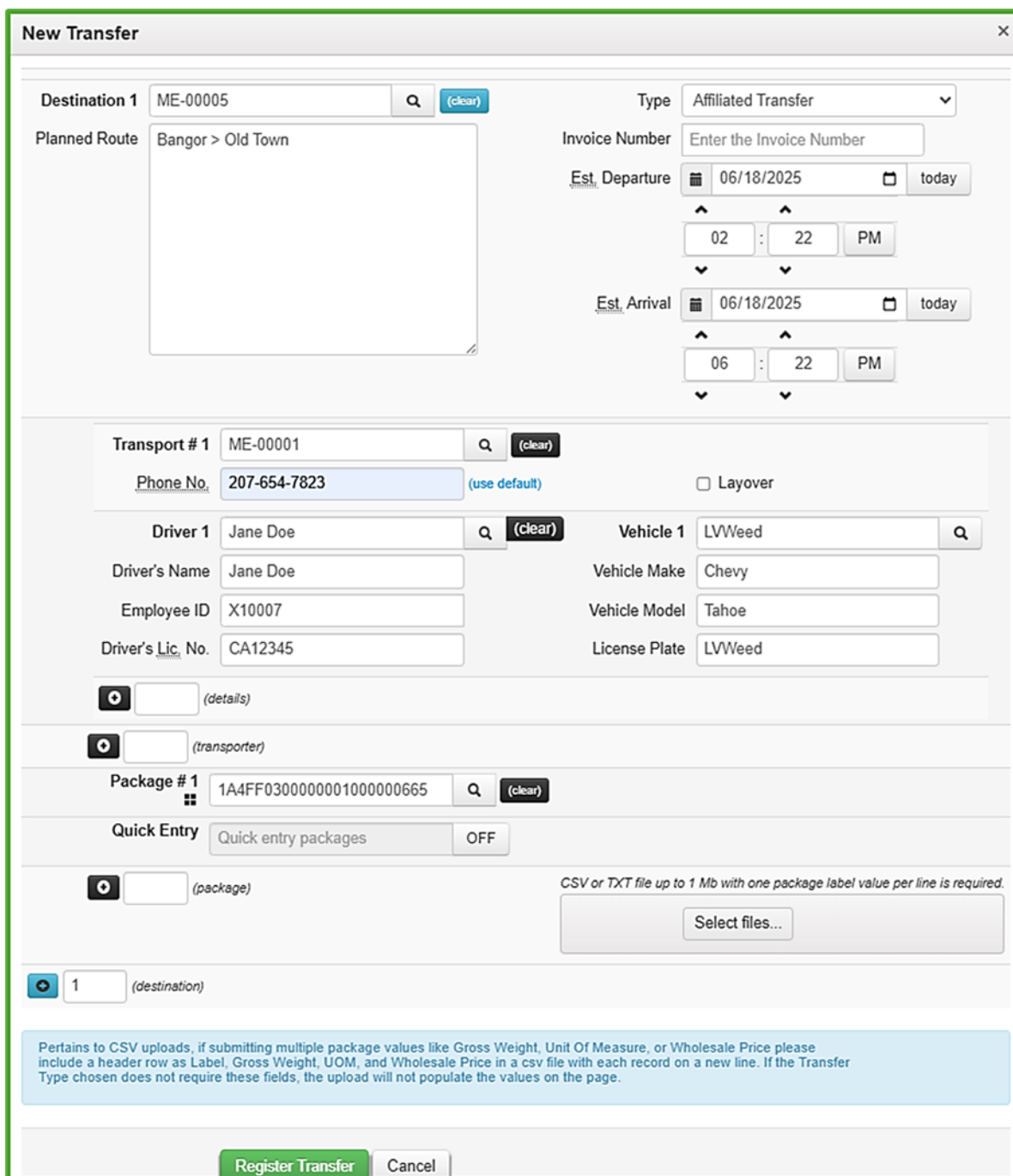**Transferring packages for remediation:**

Cultivation facilities have the ability to transfer packages, with a lab test status of "**TestFailed**" and "**RetestFailed**" for Remediation to a Cultivation or Manufacturer facility.

A Cultivation facility will start this process by selecting the package for remediation. The entire quantity of the package should be transferred for the remediation process. Next, select the **New Transfer** button to initiate the transfer. – **see Figure 1**.

Figure 1: Selected Package with "Test Failed" or "RetestFailed" status

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Cultivation to Cultivation transfers for remediation or Cultivation to Manufacturer transfers for remediation will use the **Affiliated Transfer Manifest** type to transfer packages with a lab testing status of **TestFailed** and **RetestFailed** – **see Figure 2.**

Figure 2: Use transfer type "Affiliated Transfer"

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The destination Cultivation or Manufacturer facility will receive the transfer to access the package for Remediation.

Once the destination facility has physically remediated the product, they will select the desired package from the Packages grid and press the Remediate button to remediate the package in Metrc - **see Figure 3 below.**
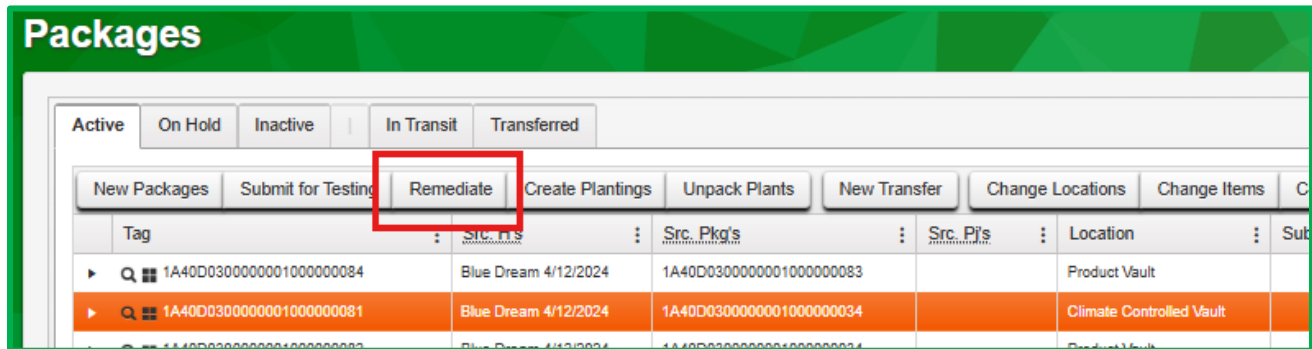

Figure 3: Select the package and press Remediate

This will open the Remediate Packages action window. Select the appropriate remediation method from the dropdown list, select the date the remediation was performed, and input the remediation steps. To finalize the remediation, click the Remediate Packages button – **see Figure 4.**
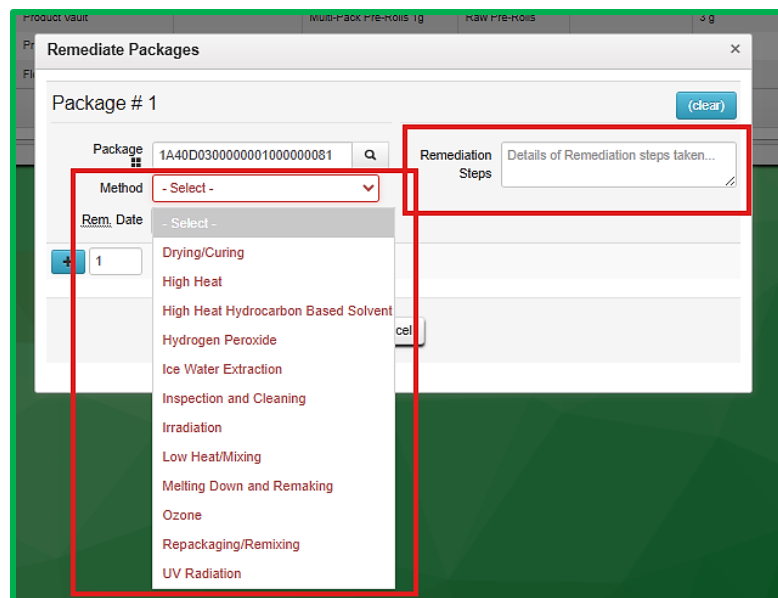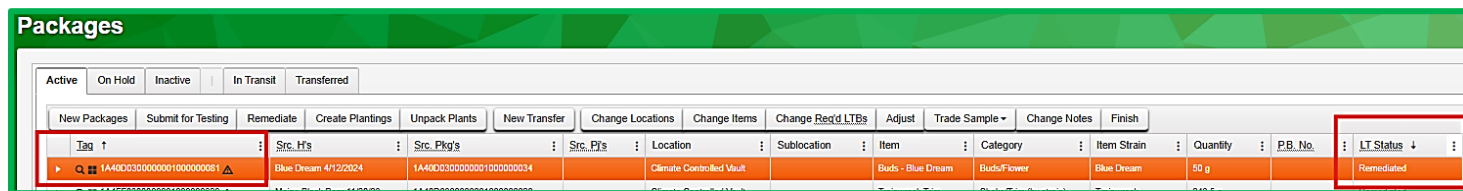

Figure 4: Select the method and input remediation steps

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A package that has been remediated can be identified by the updated Lab Test Status of Remediated and the Contains Remediated Product icon will be displayed to the right of the package tag number in the Tab column – **see Figures 5 and 6.**

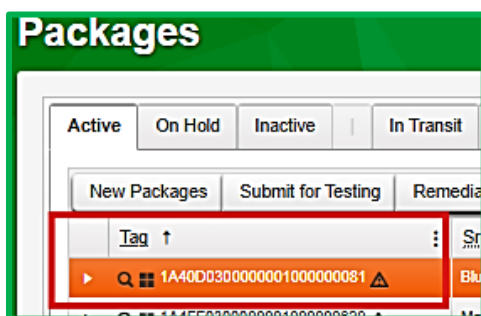**Figure 5: Updated lab test status to "Remediated"**

Figure 6: Contains remediated product icon

Next, the facility treating the product will transfer the package(s) back to the origin facility to complete the process of lab testing.

Please note: Now that the product is remediated, the remediated product, the specific transfer type that must be used is the **"Remediation Type"** transfer.

To complete the process, the origin facility will receive the remediated package back into their inventory. Now the product is remediated, it is ready to be sampled and submitted for retesting purposes.

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Metrc resources

If you have any questions, or need additional support, the following resources are available:

Contact Metrc Support by using the full-service system by navigating to Support.Metrc.com, or from the Metrc System, click the Support area and select support.metrc.com and you will be redirected to the portal.

Please note: If accessing the portal for the first time, a username (which is established when logging in), the respective state and "Facility license number", and a valid email to set a password are required.

Metrc Learn: Metrc Learn is designed to offer educational opportunities to enhance users' skills with the Metrc system and provides various training options based on experience level. In addition, the learning system is organized into facility-specific programs made up of various courses. To login, visit Metrc Learn and enter your login credentials, or to access, register by visiting the Metrc Learn Registration**.**

Thank you for your continued partnership.

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