Metrc Support Bulletin



Bulletin Number: NJ_IB_0038	Distribution Date: 07/09/2025	Effective Date: Ongoing
Contact Point: Metrc Support	Subject: Infused Pre-roll Limit update and optional Test Types available	
Reason: There is an updated limit for infused pre-roll testing. There are new optional test types available in Metrc.		

Greetings,

Metrc, in coordination with NJ CRC, is pleased to provide the following updates:

• Effective immediately, the following limit for Infused Pre-Roll items has been increased from 10,000 CFU/g. The new limit is as follows:

Total aerobic bacteria count for usable cannabis for	100,000 CFU/g
distribution and infused usable cannabis	

- As of July 17, 2025, there will be four new test types that can be optionally reported in Metrc:
 - \circ CBG
 - o CBGA
 - THCV
 - THCVA

Note: If a licensee opts to have these tests completed, they must notify their testing facility directly to request additional testing.

Testing facilities will now have the option to upload results for the analytes listed above in Metrc upon request from the licensee.



Metrc resources

If you have any questions, or need additional support, the following resources are available:

Contact Metrc Support

By navigating to <u>Support.Metrc.com</u>, or from the Metrc System, click Support and navigate to support.metrc.com and it will redirect to the portal.

Please note: If accessing the portal for the first time, a username (which is established when logging in), the respective state and "Facility license number", and a valid email to set a password are required.

Metrc Learn

Metrc Learn is designed to provide users with interactive, educational information on system functionality to expand skillsets and drive workflow efficiencies.

Accessing the new Metrc Learn LMS is simple through multiple convenient locations:

From within the Metrc system

Navigate to the drop-down Support menu in the navigational toolbar and select "Sign up for Training" to register.

From the Metrc website

Navigate to your <u>state's partner page</u> and scroll down to the "Metrc's Training Resources" section to find the link.

Also, save the link – *learn.metrc.com* – as a bookmark in your preferred web browser. If you have the existing link saved as a bookmark, please replace it with the new link.

Thank you for your continued partnership.