Metrc Support Bulletin

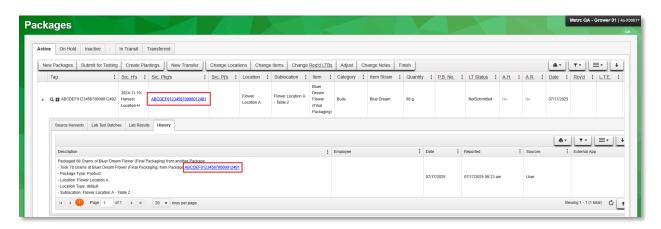| Bulletin Number: KY_IB_0009	Distribution Date: 08/25/2025	Effective Date: 09/092025
Contact Point: Metrc Support	Subject: Clickable Links – New feature	
Reason: Announcing a new feature providing clickable package and transfer manifest hyperlinks.		

Greetings,

We are excited to announce a new feature, clickable links for Packages and Transfer Manifests. This feature will eliminate the need for manual searches by turning key references—like package IDs and manifest IDs—into direct access points.

This feature saves time in searching for Packages and Transfers which streamlines traceability and provides users with faster insights through more efficient navigation in the system.
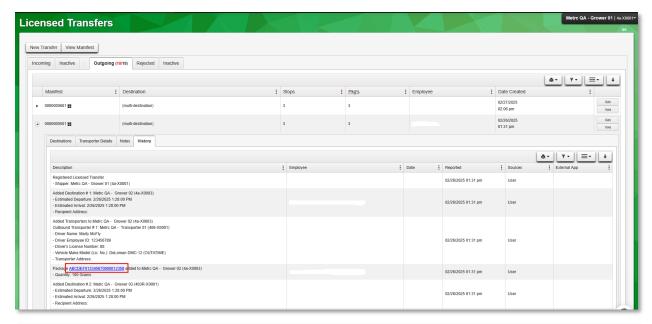

Streamlined navigation with smart hyperlinks

Now, when you click a hyperlink, a new tab will open displaying the tag in its most up-to-date location, right where you have access to view it.

- **Multiple License access?** You'll be taken directly to the active license where the item is located.
- **Single License access?** You'll land on the *Transferred* tab, showing exactly where the tag currently resides.

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This enhancement ensures you can get to the right information faster, with fewer clicks. And, through gaining instant access through clickable links in the history section, transforming static data like package numbers and manifest IDs into interactive navigation points will help streamline workflows, reduce search time, and enhance operational visibility.

Metrc resources

Need help getting started? We've put together training materials in Metrc Learn and Metrc Expert to make sure you're set up for success.

Metrc Support – If you have any questions or need additional support, please contact Metrc Support at Support.Metrc.com.

Thank you for your continued partnership.

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