Metrc Support Bulletin

Bulletin Number: MD_IB_0110	Distribution Date: 08/11/2025	Effective Date: 08/19/2025
Contact Point: Metrc Support	**Subject:** New Facility Types in Metrc	
Reason: This bulletin outlines the three new microbusiness facility types in Maryland Metrc, as well as the Transporter, and defines facility type names.		

Greetings,

Metrc, in conjunction with the Maryland Cannabis Administration, is pleased to announce the addition of three new facility types for microbusinesses.

Beginning on August 19, 2025, these new facility types will be available in the Maryland Metrc system:

New Facility Types
Micro Dispensary Business
Micro Grower Business
Micro Processor Business

In addition to the three new facility types, the facility type names in Metrc will be updated to the following:

Historical Facility Name	New Facility Name
Medical Lab	Independent Testing Laboratory
Dispensary Business	Standard Dispensary Business
Grower Business	Standard Grower Business
Processor Business	Standard Processor Business
***Added to Metrc 08/19/2025	Secure Transportation Company

Current licensees do not need to take any action regarding this change, the bulletin is for informational purposes only.

Metrc resources

If you have any questions, or need additional support, the following resources are available:

Contact Metrc Support by using the full-service system by navigating to Support.Metrc.com, or from the Metrc System, click the Support area and select support.metrc.com and you will be redirected to the portal.

*Please note***:** If accessing the portal for the first time, a username (which is established when logging in)*,* the respective state and "Facility license number", and a valid email to set a password are required.

Metrc Learn: Metrc Learn is designed to offer educational opportunities to enhance users' skills with the Metrc system and provides various training options based on experience level. In addition, the learning system is organized into facility-specific programs made up of various courses. To login, visit Metrc Learn and enter your login credentials, or to access, register by visiting the Metrc Learn Registration**.**

Thank you for your continued partnership.

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Metrc LLC
For additional support:
Support.metrc.com