Metrc Support Bulletin



Bulletin Number: IL_IB_0017	Distribution Date: 09/08/2025	Effective Date: 09/22/2025	
Contact Point: Metrc Support	Subject: Update to Concentrate Flower Equivalency		
Reason: The Concentrate Flower Equivalency is being updated within Metrc for limits to be closer prior to switching to Metrc.			

Greetings,

We are pleased to announce the Concentrate Flower Equivalency will be getting updated to better support IL Patients and Dispensaries.

As of 09/22/2025, 1g of Concentrate will be equivalent to 2.66g of Flower. This will affect the following categories:

Category	Flower Amount	Concentrate Amount
Concentrate (Final Form)	2.66g	1g
RSO (Final Form)	2.66g	1g
Vape Cartridge (Final Form)	2.66g	1g

Currently, no changes need to be made to existing items.

The State of Illinois and Metrc are working towards a solution to more accurately measure Concentrate equivalencies using THC which will require an update to items. As we get closer to that solution, we will be notifying licensees along with our third-party integrators.

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Metrc Resources

If you have any questions, or need additional support, the following resources are available:

Contact Metrc Support

By navigating to <u>Support.Metrc.com</u>, or from the Metrc System, click Support and navigate to support.metrc.com and it will redirect to the portal.

Please note: If accessing the portal for the first time, a username (which is established when logging in), the respective state and "Facility license number", and a valid email to set a password are required.

Metrc Learn

Metrc Learn is designed to provide users with interactive, educational information on system functionality to expand skillsets and drive workflow efficiencies.

Accessing Metrc Learn is simple through the following convenient locations:

From within the Metrc system

Navigate to the Support area on the navigational toolbar and select "Sign up for Training" to register.

Access additional resources

In the Metrc system, click on the Metrc Expert icon and search for the appropriate topic or type in a question.

Thank you for your continued partnership.