Metrc Support Bulletin



Bulletin Number: NJ_IB_0048	Distribution Date: 09/22/2025	Effective Date: 10/20/2025
Contact Point: Metrc Support	Subject: Optional Lab Test Types for CBC, CBCA	
Topic: There are new optional lab test types in Metrc.		

Greetings,

Metrc, in conjunction with New Jersey Cannabis Regulatory Commission (CRC) is pleased to provide information the following update.

As of October 20, 2025, there will be two new test types that can be optionally reported in Metrc:

- CBC
- CBCA

Note: If a licensee opts to have these tests completed, they must notify their testing facility directly to request additional testing.

Testing facilities will now have the option to upload results for the analytes listed above in Metrc upon request from the licensee.

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Metrc Resources

If you have any questions, or need additional support, the following resources are available:

Contact Metrc Support

By using the new full-service system by navigating to <u>Support.Metrc.com</u>, or from the Metrc System, click Support and navigate to support.metrc.com and it will redirect to the portal.

Please note: If accessing the portal for the first time, a username (which is established when logging in), the respective state and "Facility license number", and a valid email to set a password are required.

Metrc Learn

Metrc Learn is designed to provide users with interactive, educational information on system functionality to expand skillsets and drive workflow efficiencies.

Accessing Metrc Learn is simple through the following convenient locations:

From within the Metrc system

Navigate to the Support area on the navigational toolbar and select "Sign up for Training" to register.

Access additional resources

In the Metrc system, click on the Metrc Expert icon and search for the appropriate topic or type in a question.

Thank you for your continued partnership.