

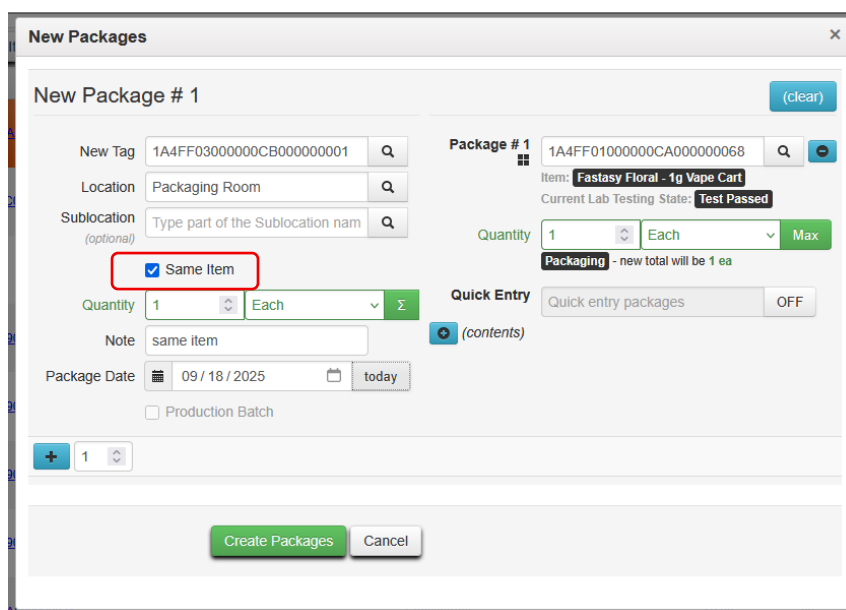
Bulletin Number: NJ_IB_0049	Distribution Date: 09/25/2025	Effective Date: 10/09/2025
Contact Point: Metrc Support	Subject: Dispensary/Retailer cannot create items in Metrc	
Reason: Update to Metrc System will no longer allow Medical Dispensary or Adult User Retailer licensees to create items.		

Greetings,

Metrc, in conjunction with New Jersey CRC, is providing an update about system functionality that will no longer allow Medical Dispensary or Adult Use Retailer facility types to create items in Metrc. Item names should be created by the Cultivator or Manufacturer. Dispensaries/Retailers should not be creating item names in Metrc, nor should they be renaming items in Metrc.

Effective 10/09/2025, system configurations will be updated so that only Cultivators and Manufacturers can create item names in Metrc.

For Medical Dispensaries, Adult Use Retailers, and all other license types, please use the “same item” checkbox when repackaging in Metrc to carry over the original name of the item to the new package – **see Figure 1**.



The screenshot shows the 'New Packages' window with the following details:

- New Package # 1:**
 - New Tag: 1A4FF0300000CB000000001
 - Location: Packaging Room
 - Sublocation: Type part of the Sublocation nam
 - ☒ Same Item (highlighted with a red box)
 - Quantity: 1, Each
 - Note: same item
 - Package Date: 09 / 18 / 2025
 - ☐ Production Batch
- Package # 1:**
 - Package # 1: 1A4FF01000000CA000000068
 - Item: Fastasy Floral - 1g Vape Cart
 - Current Lab Testing State: Test Passed
 - Quantity: 1, Each
 - Packaging - new total will be 1 ea
 - Quick Entry: Quick entry packages OFF

Figure 1 – Same item checkbox in New Packages action window

Metrc resources

Need help getting started? We've put together training materials in [Metrc Learn](#) and Metrc Expert to make sure you're set up for success.

Metrc Support – If you have any questions or need additional support, please contact Metrc Support at [Support.Metrc.com](https://support.metrc.com).

Thank you for your continued partnership.