

Bulletin Number: OK_IB_0061	Distribution Date: 10/30/2025	Effective Date: 12/01/2025
Contact Point: Metric® Support	Subject: Metric Fees update	
Topic: To provide an update regarding upcoming changes to Metric reporting fees.		

Greetings,

As our organization continues to innovate to better meet the needs of our state agency partners and industry users, we are announcing an update related to Metric reporting fees. The following price changes will go into **effect on December 1, 2025**.

- **Monthly Reporting Fee:** \$50 per month, per Active License

Note: Metric defines an Active License as any license number that is both (a) credentialed in the system and (b) currently in “Active” status.

Payment options

For ease of payment, there are two options listed below.

Pay by credit card

It is recommended to maintain a valid credit or debit card on file. To review, update, or add a credit or debit card, login to Metric and navigate to the Financials grid. Please contact Metric Support if you need assistance.

Pay by check

Payments can be made via check or money order and sent to the following address:

Metric LLC
4151 South Pipkin Rd.
Lakeland, FL 33811

Metric is committed to continuous improvement of our technology solutions, products, and services and ensure that costs are affordable, equitable, and straightforward to both client agencies and businesses. We value our relationship and take pride in supporting the success of your business operations.

For questions regarding payment setup, or other account related inquiries, please contact Metric Support.

Metrc Resources

If you have any questions, or need additional support, the following resources are available:

Contact Metrc Support by using the full-service system by navigating to [Support.Metrc.com](https://support.metrc.com), or from the Metrc System, click the Support area and select support.metrc.com and you will be redirected to the portal.

Please note: If accessing the portal for the first time, a username (which is established when logging in), the respective state and “Facility license number”, and a valid email to set a password are required.

Metrc Learn: Metrc Learn is designed to offer educational opportunities to enhance users’ skills with the Metrc system and provides various training options based on experience level. In addition, the learning system is organized into facility-specific programs made up of various courses. To login, visit [Metrc Learn](#) and enter your login credentials, or to access, register by visiting the [Metrc Learn Registration](#).

Thank you for your continued partnership.