Metrc Support Bulletin



Bulletin Number : RI_IB_0042	Distribution Date : 10/15/2025	Effective Date : 04/01/2026
Contact Point: Metrc Support	ort Subject: Lab Test Batches update	
Reason: To inform Licensees of upcoming testing changes in Metrc		

Greetings,

Metrc, in conjunction with the CCC, is providing information on upcoming changes regarding testing within Metrc. These updates will go into effect on April 1st, 2026.

Please read on for more information.

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On April 1st, 2026, the following Lab Test Batches will now include microbial testing in accordance with 216-RICR-60-05-6.21(G):

- Non-Solvent Concentrate
- RSO AU Non-Solvent Concentrate
- RSO Medical Non-Solvent Concentrate

Additionally, Delta-8 THC will be included in all lab test batches for potency and will be considered when calculating Total THC.

If you have any questions regarding how to create a test sample, the following resources are available.

Metrc Learn: Creating a Test Sample from a Package module

Metrc Expert: Click on the self-help tool in Metrc to reference Support Guides > Packages > Mastering Packages: A Comprehensive Guide > Submit a Package for Testing

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Metrc resources

If you have any questions, or need additional support, the following resources are available:

Contact Metrc Support by navigating to <u>Support.Metrc.com</u>, or from the Metrc System, click the Support area dropdown on the navigational toolbar and click support.metrc.com to redirect to the portal.

Please note: If accessing the portal for the first time, a username (which is established when logging in), the respective state and "Facility license number", and a valid email to set a password are required.

Metrc Learn: Metrc Learn was designed to offer interactive educational opportunities to enhance Metrc system users' skills and provide various training options based on experience level.

In addition, the learning system is organized into facility-specific programs made up of various courses. To login or register for an account, visit <u>Metrc Learn</u>.

Thank you for your continued partnership.