

Bulletin Number: WV_IB_0040	Distribution Date: 010/02/2025	Effective Date: 12/01/2025
Contact Point: Metrc® Support	Subject: Metrc API update	
Topic: An important update regarding Metrc API v1 for third-party integrators operating in West Virginia.		

Greetings,

We are writing to notify you of an important update regarding the Metrc API program and planned changes to our application programming interface (API) v1 solution which will impact select third-party integrators in West Virginia.

After careful consideration and evaluation, we have made the decision to sunset our legacy API effective December 1, 2025. The state is aware of this decision, which was not made lightly, however, after assessing many factors, we determined this is the best course of action moving forward so we can deliver an improved experience for integrators and licensees alike.

All third-party integrators still integrating with our API v1 solution have received a separate notice bulletin, which outlines the same important information below regarding what to expect moving forward:

- **Sunset date:** The official date for sunsetting our API v1 solution is December 1, 2025. After this date, API v1 will no longer be accessible or supported for third-party integrators, and the ability to make calls on API v1 will no longer be available.
- **Support and maintenance:** Until the sunset date of API v1, Metrc will continue to provide support and maintenance for the product as usual. This includes addressing any issues or concerns integrators may have.
- **Further communication:** We will keep you updated with any further developments or information regarding this process over the coming months.

Third-party integrators using API v1 can transition to our Metrc Connect API, which was released in May 2023, and offers both a free access option and the ability to customize a plan that best suits their needs.

Our goal is to continue advancing the industry's technology ecosystem and improving all Metrc users' experience. To accomplish this, our efforts will remain focused on further development of the Metrc Connect API, which now offers a more robust environment to simplify processes and increase integrators' visibility and control.

While we do not anticipate any immediate impacts to licensees, it is important that third-party integrators using API v1 transition to Metrc Connect prior to the sunset date so there are no disruptions to your current third-party services.

Metrc LLC

For additional support,
please visit [Support.Metrc.com](https://support.metrc.com)

We recognize questions may arise from this initial notification so are including a few FAQs below.

Where do integrators direct questions regarding the Metrc API program?

Third-party integrators should direct questions to the Metrc API Support team.

Are there any changes to how licensees can report compliance data based on this transition?

From a reporting standpoint, licensees will maintain the same choices of method for data entry – Direct entry in Metrc, CSV, and/or API via-third-party integration.

Additional questions?

If you have specific questions related to third-party solutions that integrate with Metrc, including current use of API v1, we recommend you work directly with your third-party integrator(s). However, the Metrc Support team is also available to provide support throughout this transition period.

Thank you for your continued partnership.