

Bulletin Number: WV_IB_0042	Distribution Date: 10/31/2025	Effective Date: 11/3/2025
Contact point: Metrc Support	Subject: Metrc system user interface update	
Reason: Announcing a refreshed Metrc user interface (UI) for system users.		

We're excited to announce new updates are coming to the Metric system — starting on 11/3/2025 – where you will notice the system user interface (UI) has been refreshed to deliver a modern look with updated colors, icons, enhanced accessibility features, and more.

Modernizing the Metric system UI takes us a step forward in creating a more streamlined experience for you and lays the groundwork for future enhancements that will streamline workflows, reduce clicks, and introduce many of the improvements users have requested.

What's new:

- Updated colors and more universal icons for a cleaner, more intuitive look
- Improved accessibility for easier navigation and readability
- A consistent design across pages so things feel familiar everywhere you work

A new toggle button will allow you to switch to the updated UI to view at your own pace.

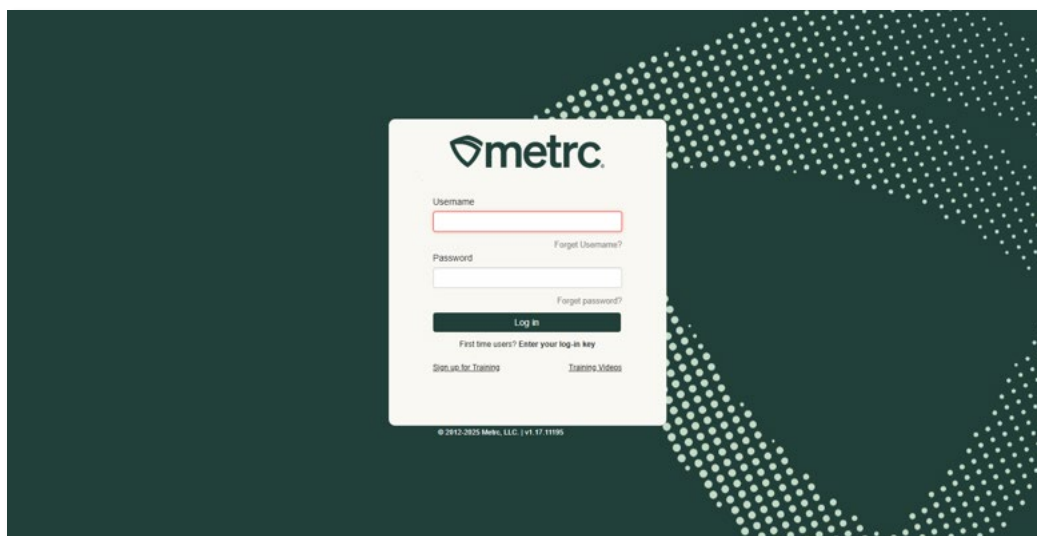
What's the same:

All tools, workflows, and data will be exactly where you expect them. Nothing has changed in how tasks are completed or compliance data is reported – we've simply made things clearer and easier to use.

Need a quick tour? A guided tour will pop-up in Metric Expert to walk you through the highlights the first time you try it.

Please read on for additional information on the updates you will experience when choosing to explore the new UI.

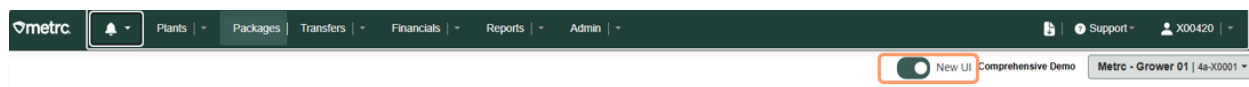
From the login screen through each section of the Metrc system, including the various sections, tabs, grids, and buttons, you will first notice color usage updates for a cleaner, more intuitive look.



Login screen

Once logged in, you can use the new toggle button in the top right corner to switch to the updated UI view to explore at your own pace or revert to the legacy UI, if preferred.

This toggle feature will be offered for a limited time to help you familiarize yourself with the updated UI prior to the full transition.



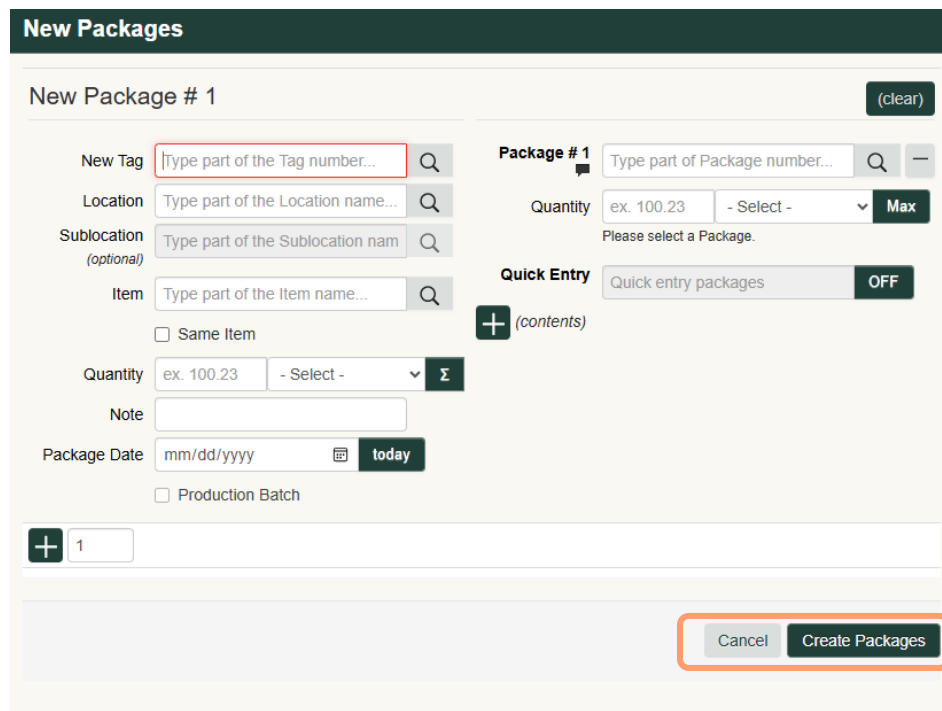
Toggle button

Improved accessibility

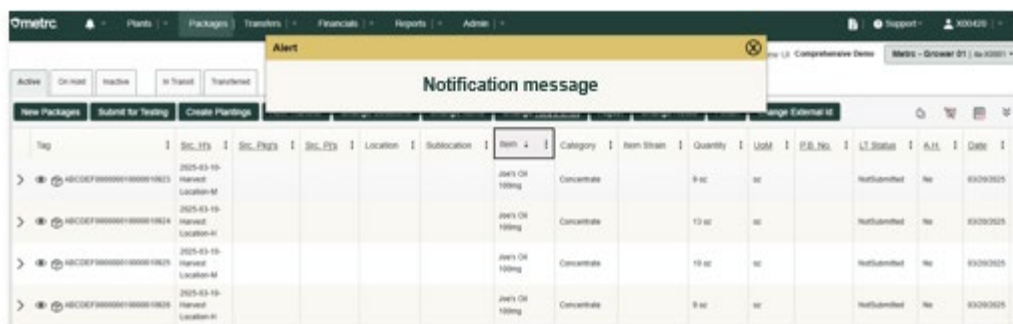
UI accessibility updates make the system easier to see, read, and navigate. With improved colors, icons, and accessibility features, the interface will be more user-friendly for everyone.

What changed?

- More color contrast on the system's background and letter usage
- Proper spacing between icons and buttons
- Updated iconography
- Clearer delineation between sections, tabs, grids, screens and action windows
- Correct order for system buttons
- Improved typography – fonts, size, spacing, alignment, etc.
- More consistent layout
- Removed existing violations (Example: red on red, yellow on yellow)



Example: All Cancel buttons will be on the left in the updated UI



Banner notification change in the updated UI

This UI refresh update is more than just a fresh set of colors; It is a part of our ongoing commitment to improve the efficiency, reliability, and intuitiveness of Metrc so you feel even more confident with interacting with the system.

Thank you for continuing to grow with us. The Metrc Support team is available if you have any questions.