



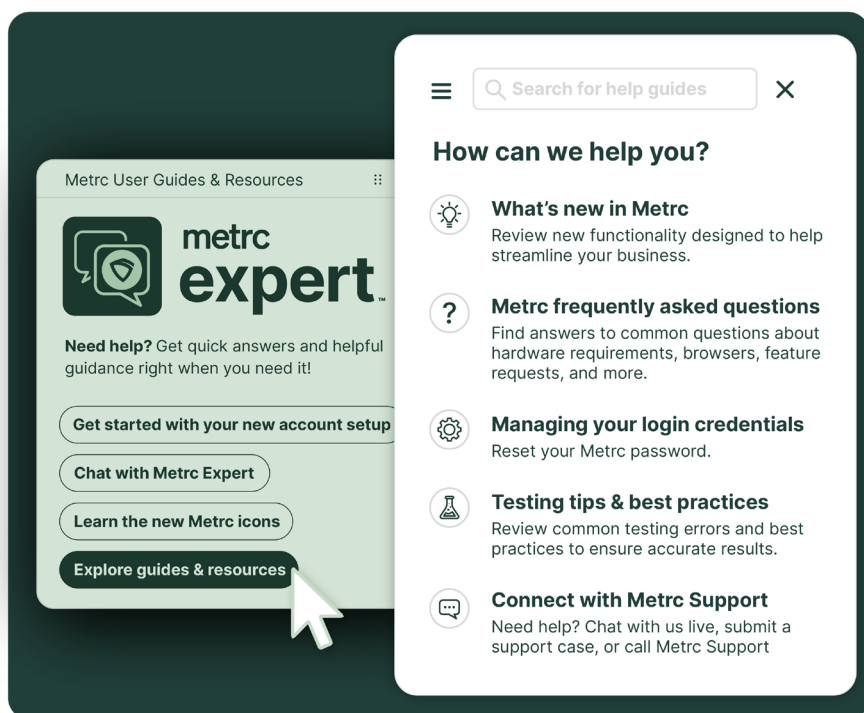
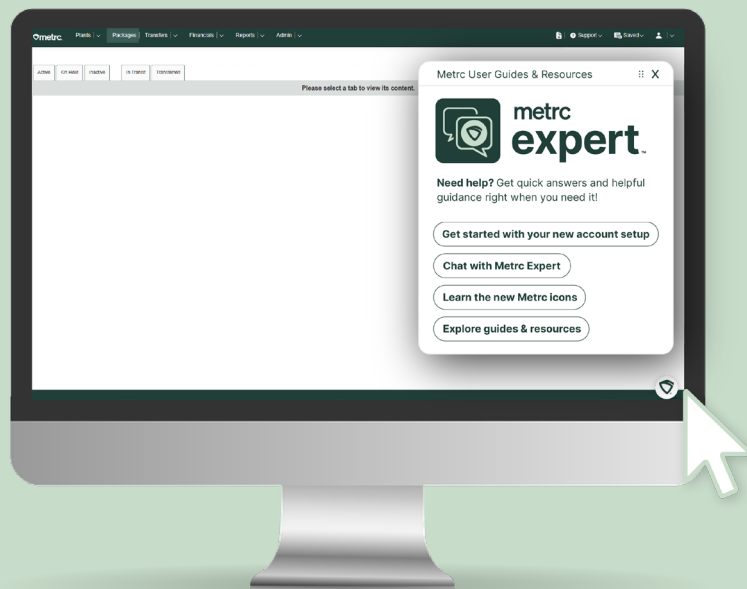
# Advanced knowledge base delivering **expert guidance.**

Instant, interactive support is always within reach.

## Metrc Expert

# Get personalized support even faster

Metrc Expert is an innovative knowledge base providing personalized support directly within the Metrc system. Designed to make learning and navigating the Metrc system easier so no questions go unanswered.



Through adaptive knowledge and continued innovation, Metrc Expert is transforming interactions with the Metrc system to drive operational efficiency and improve compliance outcomes.

And through streamlined access to other essential resources – including the Support portal and Metrc Learn training – challenges can be solved faster than ever before.

### Key features:

**Seamless integration:** The Metrc Expert widget sits conveniently in the lower-right corner of the Metrc system, so there's no more searching for help content or waiting on support.

**User-friendly design:** With one click, access a clean, simple layout that helps you quickly find the information and answers you need.

**Interactive resources:** Explore a searchable library of FAQs, training materials, and guides, or follow step-by-step walkthroughs designed to help you complete tasks confidently and efficiently.

**Automated assistance:** Type a question in to get fast, accurate answers without leaving your workflow.

**Live chat:** Connect directly with Metrc Support while agents are online.