Metrc Support Bulletin



Bulletin Number:	Distribution Date:	Effective Date:
OK_IB_0062	11/04/2025	12/01/2025
Contact Point: Metrc Support	Subject: an update to packaging items in Metrc	
Reason: Updated guidance for packaging flower & bud, kief, and shake/trim in Metrc		

Greetings,

Metrc in conjunction with OMMA is providing updated guidance on how flower & bud, kief, and shake/trim will be tracked in the Metrc system.

Beginning on December 01, 2025, new item categories will be available for flower & bud, kief, and shake/trim items in Metrc:

- A count-based item with an "each" unit of measure.
 - Used for final form packages
 - Flower & Bud (Count)
 - Kief (Count)
 - Shake/Trim (Count)

On December 01, 2025

- the weight-based items below for flower & bud, kief, and shake/trim will be updated to bulk items
 - Used for harvest batches and bulk processing

■ Flower and Buds → Flower and Buds bulk

Kief → Kief bulk

Shake/Trim → Shake/Trim bulk

Shake/Trim (by Strain) → Shake/Trim (by Strain) bulk

Creating a "count-based" item

Once your flower & bud, kief, or shake/trim has been harvested and all testing completed, it can be repackaged from a bulk item into final form count-based pre-pack packages. For single strain/harvest flower & bud, shake/trim or kief you do NOT need to use a production batch. For multi-strain/harvest shake/trim or kief the bulk package would need to be created using a production batch and then any count-based packages from that would not require an additional production batch. For multi-strain packages of kief or shake/trim please enter "mixed" in the required strain field.

You will need to create a new, final form count-based pre-pack package item for each size package of each new strain. The item name must include the weight of the item. The unit weight of the item is a required field.

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New items can be created in the **Admin** menu under "**items**" or by clicking the magnifying glass for the item field in the **New Packages** window and then selecting "**add item.**" **See Figures 1 & 2 below**.

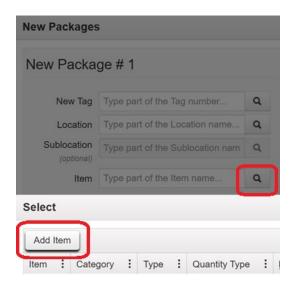


Figure 1: Creating a count-based Flower & Buds item

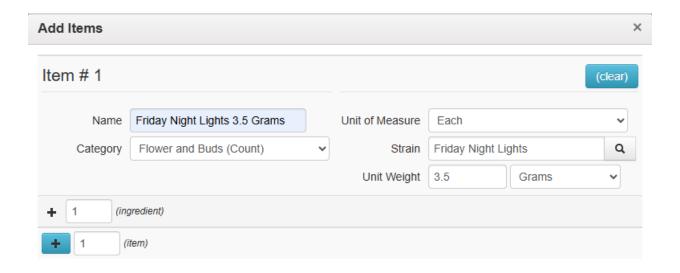


Figure 2: Creating a count-based Flower & Buds item

Select the package of bulk flower & bud and select the new packages button. In the example below, we are creating 100 1/8-ounce count-based pre-pack packages from a bulk test passed flower & bud package. The quantity will be in each and will be the total count of count-based pre-pack packages. The example below shows 100 count-based





pre-pack packages of 3.5 grams; the total quantity removed from the source package is 350 grams - **see Figure 3.**

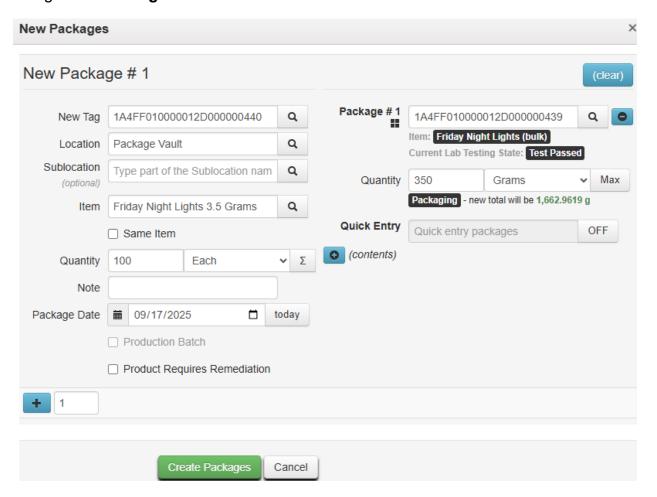


Figure 3: Count based Pre-pack packaged Eighths from Bulk Flower & Bud

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Metrc Resources

If you have any questions, or need additional support, the following resources are available:

Contact Metrc Support

By using the new full-service system by navigating to <u>Support.Metrc.com</u>, or from the Metrc System, click Support and navigate to support.metrc.com and it will redirect to the portal.

Please note: If accessing the portal for the first time, a username (which is established when logging in), the respective state and "Facility license number", and a valid email to set a password are required.

Metrc Learn

Metrc Learn has been redesigned to provide users with interactive, educational information on system functionality to expand skillsets and drive workflow efficiencies. Accessing the new Metrc Learn LMS is simple through multiple convenient locations:

From within the Metrc system

Navigate to the Support area on the navigational toolbar and select "Sign up for Training" to register.

Access additional resources

In the Metrc system, click on the Metrc Expert widget icon and search for the appropriate topic or type in a question.

Thank you for your continued partnership.