Metrc Support Bulletin

Bulletin Number: MD_IB_0119	Distribution Date: 12/12/2025	Effective Date: 01/06/2025
Contact Point: Metrc Support	Subject: Infused Liquid Edible - Bulk Item Category	
Reason: New volume-based item category for Infused Liquid Edible - Bulk in Metrc		

Greetings,

Metrc is pleased to provide information on the following functionality:

- Starting on 01/06/2026, a new Infused Liquid Edible - Bulk item category will be optional for Processors.

Please read on for further information.

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Infused Liquid Edible - Bulk Item Category

The new Infused Liquid Edible - Bulk item category:

- Is only to be used for intermediary products (Work in Progress – WIP) prior to packaging into the final form of the product.
- Will <u>not</u> require packaging review.
- May have R&D testing but <u>will not require</u> state compliance testing.

There is a difference between this new Infused Liquid Edible - Bulk item category and the existing R&D item category.

- **Infused Liquid Edible – Bulk** is an item category specific to infused liquid edibles that are produced in larger quantities and stored in bulk prior to being packaged in final form to be sold. R&D testing may be applied to this item category.

  Important note: Final goods (the Infused Liquid Edible item category) <u>will continue to require</u> state compliance testing for consumer safety because the packaging process from bulk to final retail form could potentially introduce contaminants.

- **R&D** item category is an existing item category that is not specific to an item type. It can continue to be used by processors who are seeking to evaluate products for research and development purposes. The reason to use this item category is for testing of new or updated products, for example when changing an ingredient or additive. Products created in the R&D item category are not for final retail sale.

Infused Liquid Edible – Bulk Item Category – General information

Effective 01/06/2026, the Infused Liquid Edible - Bulk item category will be available in Metrc so that Processors have the option to utilize when producing infused liquid edibles that are in bulk prior to final form packaging.

The Infused Liquid Edible - Bulk item category has been added to allow for the creation of packages of infused liquid edibles that are utilized during product manufacturing. These items are only to be used by Processors and will not require the fields of all other manufactured products.

Infused Liquid Edible - Bulk Items are only to be used within Processor licenses during the intermediary production batches and should not be transferred or sold to a retailer. Any packages of manufactured products that are transferred or sold to a retailer must

utilize a non-bulk item with the required information for that product type, such as when manufacturing an infused liquid edible product and generating a production batch of a large amount of bulk infused liquid edibles prior to being packaged into individual units for sale.

Infused Liquid Edible - Bulk items are tracked by volume (ex: fluid ounces, milliliters, etc) for inventory purposes. When creating a new bulk Item in Metrc, the Item name should not simply identify a category but must include identifying information about the product that will be packaged (i.e., product line or brand name and THC content).

Creating an Infused Liquid Edible - Bulk Item

To use the Infused Liquid Edible - Bulk Item Category, a new Item will need to be created. For guidance on how to create a new item, please reference the knowledge base in Metrc Expert.

- To access Metrc Expert, log in to Metrc and look for the white circle with the green shield icon in the bottom right corner – **see Figure 1**.
- Click the green circle icon to expand options and select Explore Guides & Resources > Understanding Metrc Functionality > Admin > Items or Items (Item Approvals)

Figure 1: Metrc Expert knowledge base widget in the Metrc System

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Metrc resources

If you have any questions, or need additional support, the following resources are available:

Contact Metrc Support
By navigating to Support.Metrc.com, or from the Metrc System, click Support and navigate to support.metrc.com and it will redirect to the portal.

Please note: If accessing the portal for the first time, a username (which is established when logging in), the respective state and "Facility license number", and a valid email to set a password is required.

Metrc Learn
Metrc Learn is designed to provide users with interactive, educational information on system functionality to expand skillsets and drive workflow efficiencies.

Accessing the new Metrc Learn LMS is simple through multiple convenient locations:

From within the Metrc system
Navigate to the drop-down Support menu in the navigational toolbar and select "Sign up for Training" to register.

From the Metrc website
Navigate to your state's partner page and scroll down to the "Metrc's Training Resources" section to find the link.

Also, save the link – *learn.metrc.com* – as a bookmark in your preferred web browser. If you have the existing link saved as a bookmark, please replace it with the new link.

Access additional resources
In the Metrc system, click on the Support area dropdown in the navigational toolbar and select the appropriate resource, including educational guides, manuals, and more.

Thank you for your continued partnership.

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For additional support,
please visit Support.Metrc.com