

Metric Support Bulletin



Bulletin Number: KY_IB_0013	Distribution Date: 01/08/2026	Effective Date: Ongoing
Contact Point: Metric Support	Subject: Item Category Updates	
Reason: To announce updates to available item categories.		

Greetings,

Metric, along with the OMC, would like to notify the industry of changes made to the item categories, as well as ensure knowledge of all existing item categories and their proper uses.

There are two different item categories for raw plant material: *Raw Plant Material (each)* and *Raw Plant Material (Flower)*.

Raw Plant Material (each):

This category is used for packaged raw plant material, such as packaged bud or flower. Any raw flower that is being transferred to a dispensary to sell to patients should be packaged using this category. This category is unit-based.

Raw Plant Material (Flower):

This category is used for bulk flower and should not be used to package for transfer to dispensaries. This category is weight-based.

Current Item Categories

The current item categories that exist within Metrc are:

- Bulk Concentrate
- Bulk Infused Edible
- Bulk Infused Liquid Edible Beverage
- Bulk Infused Non-Edible
- Bulk Oil for Oral Administration
- Bulk Tincture
- Concentrate (each)
- Dermal Patch (each)
- Immature Plants
- Infused Edible (each)
- Infused Liquid Edible Beverage (each)
- Infused Non-Edible (each)
- Oil for Oral Administration (each)
- Raw Plant Material (each)
- Raw Plant Material (Flower)
- Seeds
- Shake/Trim
- Shake/Trim (by strain)
- Tinctures (each)
- Wet Whole Plant

Item categories that end in “each” are intended for products that will be sold to the patient at the dispensary and bulk items are to be used within cultivation and manufacturing licenses.

For more information on supply limits and equivalencies, please reference the [Patient & Caregiver Overview](#) page from the Kentucky Office of Medical Cannabis.

Metric resources

If you have any questions, or need additional support, the following resources are available:

Contact Metrc Support

By navigating to Support.Metric.com, or from the Metrc System, click Support and navigate to support.metric.com and it will redirect to the portal.

Please note: If accessing the portal for the first time, a username (which is established when logging in), the respective state and “Facility license number”, and a valid email to set a password are required.

Metric Learn

Metric Learn is designed to provide users with interactive, educational information on system functionality to expand skillsets and drive workflow efficiencies.

Accessing the new [Metrc Learn](https://Metrc.Learn) platform is simple:

From within the Metrc system

- Navigate to the drop-down Support menu on the navigational toolbar and select “Sign up for Training” to register.

From the Metrc website

- Navigate to your state's partner page and scroll down to the “Metrc’s Training Resources” section to find the link.

Also, save the link – learn.metric.com – as a bookmark in your preferred web browser. If you have the existing link saved as a bookmark, please replace it with the new link.

Metric Expert

In the Metrc system, click on widget icon in the lower right-hand corner to open the Metrc Expert knowledge base to access step-by-step guides, ask questions, and more.

Thank you for your continued partnership.