

<b>Bulletin Number:</b> NY_IB_0005	<b>Distribution Date:</b> 1/06/2026	<b>Effective Date:</b> Ongoing
<b>Contact Point:</b> Metric Support	<b>Subject:</b> Processing Jobs	
<b>Reason:</b> Providing guidance on how to utilize Processing Jobs functionality in Metric.		

Greetings,

Metric is pleased to provide guidance on Processing Jobs functionality. Please read on for additional information.

## Processing Job Categories & Attributes

When creating processing jobs, processing job categories and attributes will need to be applied. These are state-configured and cannot be edited or changed on the licensee side.

### Processing Job Categories

When creating your processing job types, you will be required to input a category for each type to determine the purpose of the processing job. In New York, categories are as follows:

- Cannabis Biomass Processing: Use when recording waste generated from harvested cannabis biomass at a Processing facility
- Distillation: Use when distilling raw product into a concentrate
  - For example: Processing Distillate from Crude oil
- Extraction: Use when extracting cannabinoids from raw plant material
  - For example: Processing Crude oil from raw plant material
- Hemp Processing: Use when including or processing hemp in any product
- Incorporation: Use when incorporating non cannabis materials into a product
- Infusion: Use when adding concentrate/extract to a final product
  - For example: When creating an infused flower product
- Med – AU Conversion: Use when needing to sever Med test results from a package, so it can then be tested under AU testing limits.
- Reformulated: Use when making products that are already created more homogeneous or uniform, including melting down or diluting.
- Sub-Dividing Bulk: Use when dividing bulk material into smaller amounts for distribution or creation of other products
  - For example: When creating individual Vape Cartridge Units from bulk source material

### Processing Job Attributes

The processing job attributes are required and used to further delineate the use of the processing job. These are applied to each job individually.

**Note:** Multiple attributes can be selected for the same processing job.

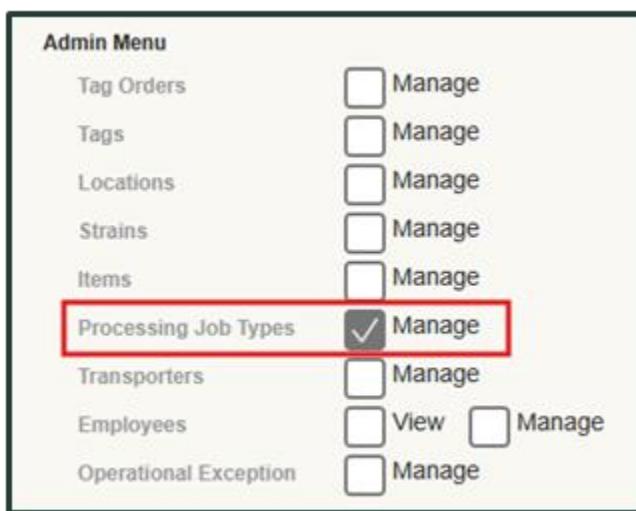
- 1-Day Process

- 2-Day Process
- 3-Day Process
- 5-Day Process
- 7-Day Process
- Contains Allergens
- Contains Hemp
- Final Product
- Intermediate Product
- More than 7-Day Process

## Admin: Creating Processing Job Types

The Industry Administrator (Admin) of the license will automatically be given access to the Processing Job grid in Metric. Anyone else who needs this permission must have their Admin edit the employee to add the appropriate permissions – **see Figure 1.**

Any user with permission to manage employee permissions can also grant this permission to others.



**Figure 1: Processing Job Types Employee Permission**

To create Processing Job Types, access the Admin area on the navigational toolbar, then select the Processing Job Type option from the dropdown. From the Processing Job Types grid, click the Add Job Types button - **see Figure 2.**

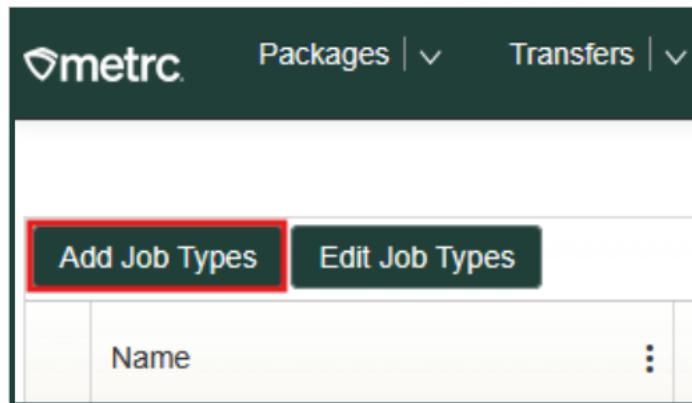
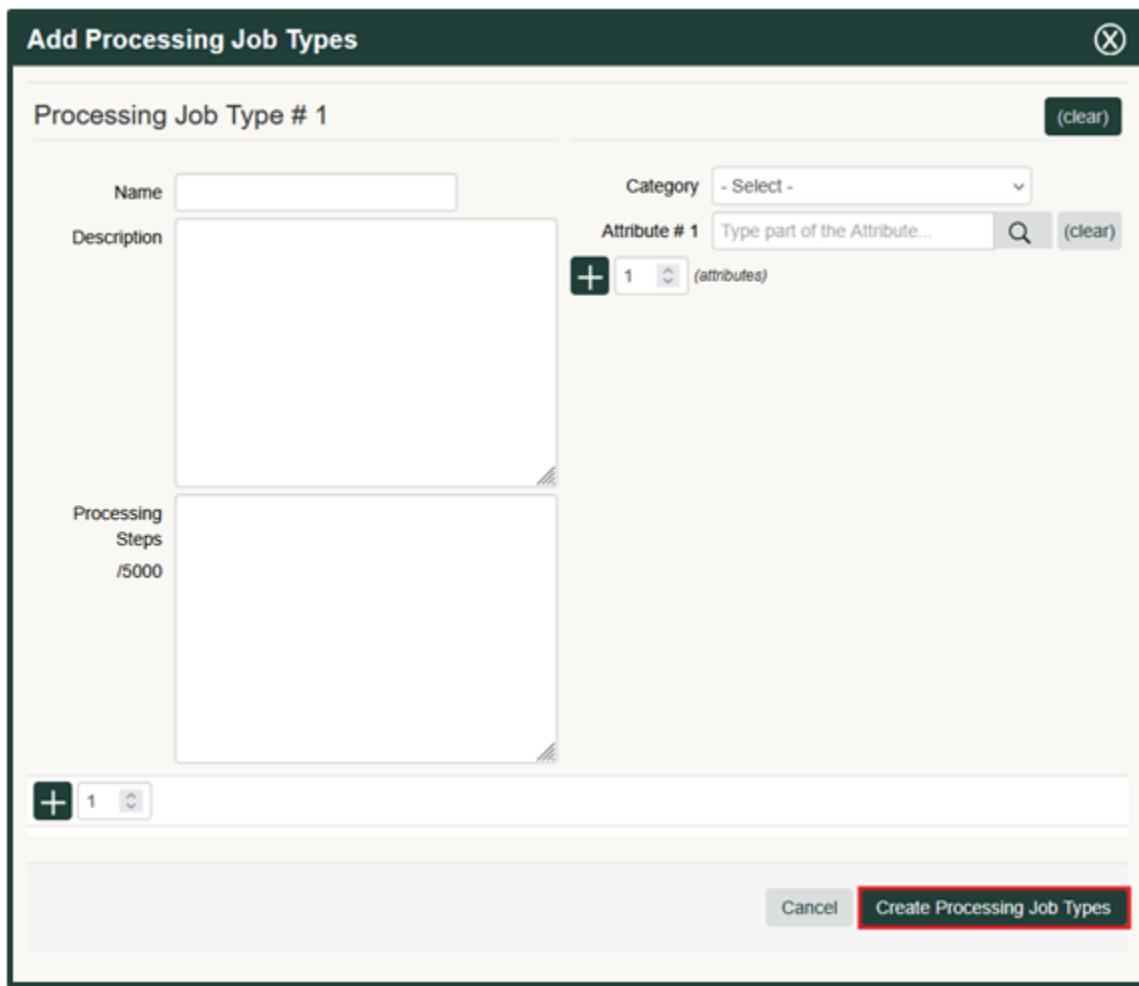


Figure 2: Add Job Types button



A screenshot of the 'Add Processing Job Types' action window. The window title is 'Add Processing Job Types'. It contains fields for 'Name' (with a placeholder 'Processing Job Type # 1'), 'Category' (with a dropdown menu '- Select -'), 'Attribute # 1' (with a search bar 'Type part of the Attribute...' and a clear button '(clear)'), and a 'Processing Steps' section with a text area containing '/5000'. At the bottom, there is a 'Create Processing Job Types' button highlighted with a red box, and a 'Cancel' button.

Figure 3: Add Processing Job Types action window

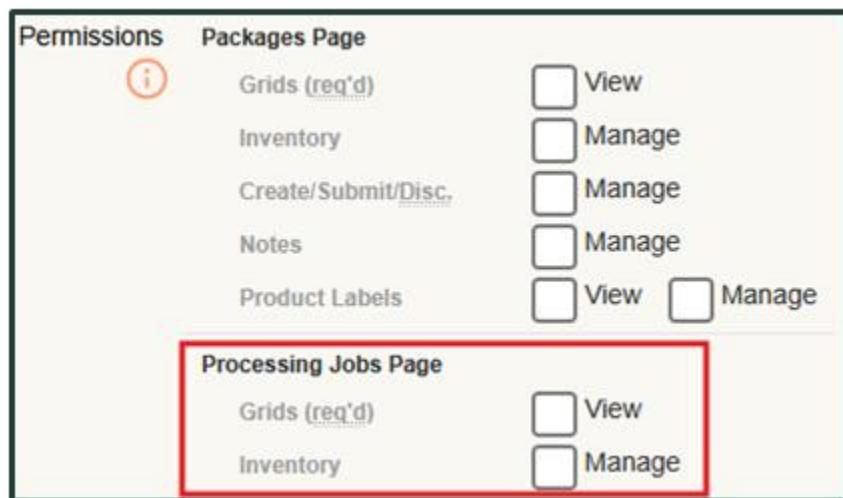
This will open the Add Processing Job Types action window. The Processing Job Type can be added by entering the required information. This includes the following:

- **Name:** Used to add the proper name of the Processing Job Type.
- **Category:** Used to select the correct category from the dropdown menu of state-created options.
- **Description:** Used to add a description of the Processing Job Type.
- **Processing Steps:** Used to add the steps to complete the Processing Job Type.
  - For example, the steps from a Standard Operating Procedure (SOP) could be copied into the text box.
- **Attribute #1:** Used to add one or more Attributes that pertain to the Processing Job Type from the state-created options.
  - Attributes can be added by typing in the attributes needed into the attribute field or by selecting the magnifying glass icon and choosing the appropriate option from the group of attributes. To add additional attributes, select the blue plus icon button – **see Figure 3**.

**Please note:** Once the Processing Job Type is created, it can only be edited if it has not been used to create any processing jobs.

## Starting a Processing Job

Once a Processing Job Type has been created, it can be used to start a Processing Job. This is available for employees with permission to manage Processing Job inventory. The Admin or other employees with permissions to add or edit employees can add this permission for other employees – **see Figure 4**.

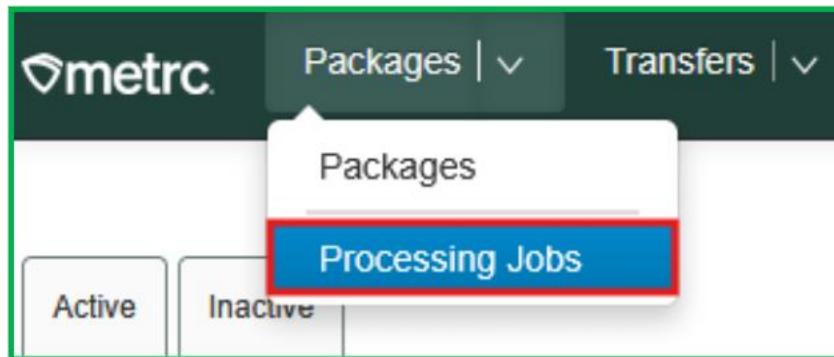


A screenshot of a software interface showing permission settings. The top section is titled 'Permissions' and 'Packages Page'. It includes a note icon and a table for 'Grids (req'd)', 'Inventory', 'Create/Submit/Disc.', 'Notes', and 'Product Labels', each with 'View' and 'Manage' checkboxes. The bottom section is titled 'Processing Jobs Page' and includes a table for 'Grids (req'd)' and 'Inventory', each with 'View' and 'Manage' checkboxes. The 'Inventory' row in the 'Processing Jobs Page' section is highlighted with a red box.

Permissions		Packages Page	
		Grids (req'd)	<input type="checkbox"/> View <input type="checkbox"/> Manage
		Inventory	<input type="checkbox"/> Manage
		Create/Submit/Disc.	<input type="checkbox"/> Manage
		Notes	<input type="checkbox"/> Manage
		Product Labels	<input type="checkbox"/> View <input type="checkbox"/> Manage
Processing Jobs Page			
		Grids (req'd)	<input type="checkbox"/> View
		Inventory	<input type="checkbox"/> Manage

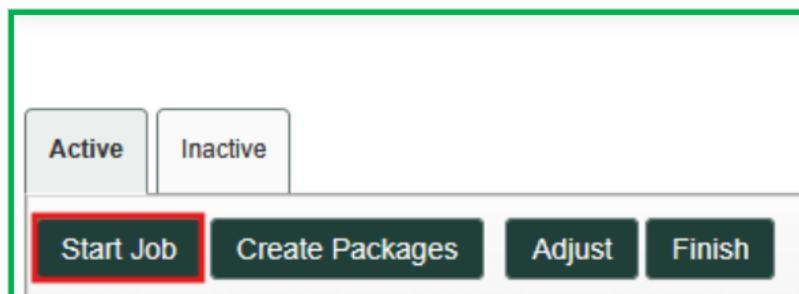
*Figure 4: Processing Jobs Employee Permissions*

To start a Processing Job, navigate to the Packages area on the navigational toolbar and select the Processing Jobs option from the dropdown – **see Figure 5**.



*Figure 5: Processing Jobs in navigation menu*

This will open the Processing Jobs grid. Then, select the Active tab and the Start Job button – **see Figure 6**.

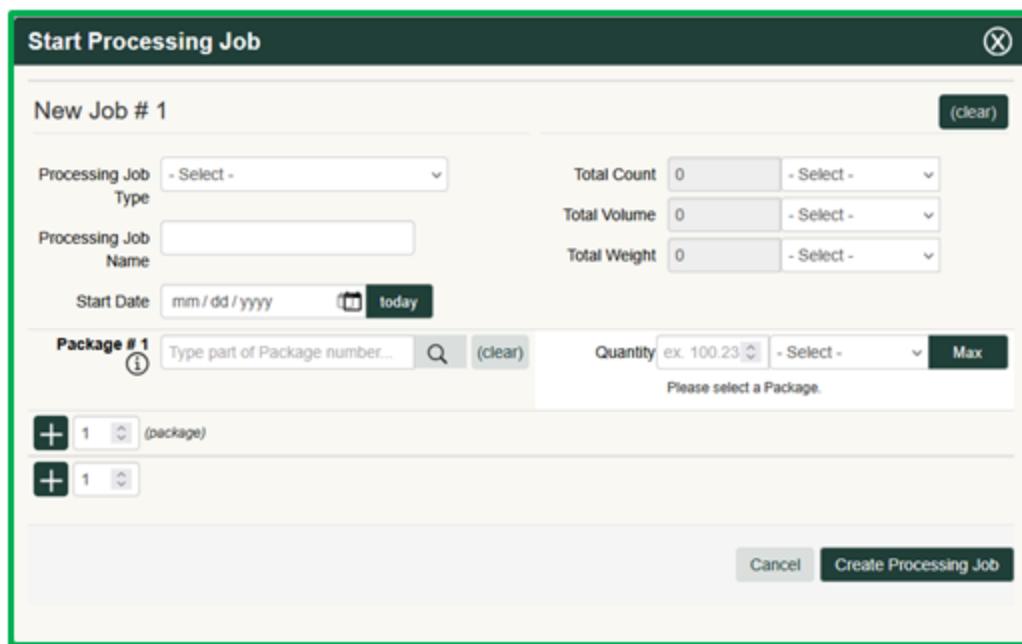


*Figure 6: Start Job Button on Processing Jobs screen*

This will open the Start Processing Job action window to enter the required information - **see Figure 7 below**.

- Select the Processing Job Type using the dropdown from the Processing Job Types previously created.
- Processing Job Name is used to give the Processing Job a name. All production batches will be recorded under that Processing Job.

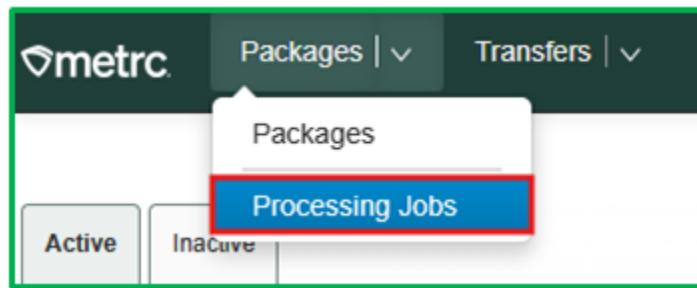
- Start Date is used to identify the calendar date the Processing Job will begin. The calendar option can be used to identify a specific date, or the Today button can be selected to auto-populate the current date as well.
  - Package #1 is used to identify packages used as input for the creation of the Processing Job. The package(s) can be added by typing the last few numbers of the package tag ID or select the magnifying glass icon to search the active packages to choose the package. Additional packages can be added to the Processing Jobs by clicking the black “+” icon.
- Enter the quantity used from the input packages.
  - Select the unit for the type of quantity of the total weight at the top (this will auto sum all inputs).
- Quantity is used to record the quantity of product that is used from the package in the Processing Job. Once all information has been entered click the green Create Processing Jobs button.



*Figure 7: Start Processing Job action window*

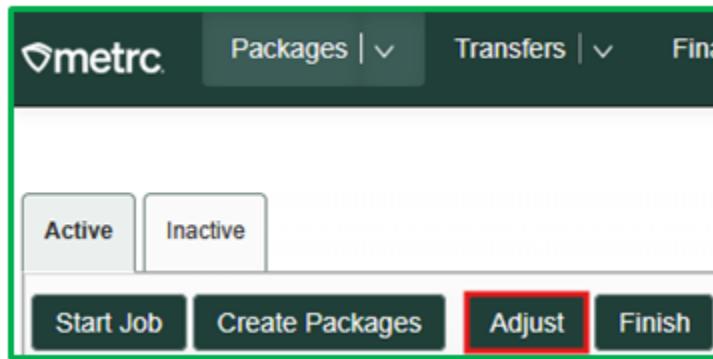
## Adjusting Processing Jobs

If an entry error occurs in the Processing Job inputs, the adjust feature should be used. A Processing Job can only be adjusted as long as packages have not been created from the processing job. To adjust a Processing Job, go to the Processing Jobs grid and select the active tab – **see Figure 8**.



**Figure 8: Processing Jobs in Navigation Menu**

From the Processing Jobs grid, select the Processing Job that needs to be adjusted and then click the Adjust button – **see Figure 9**.

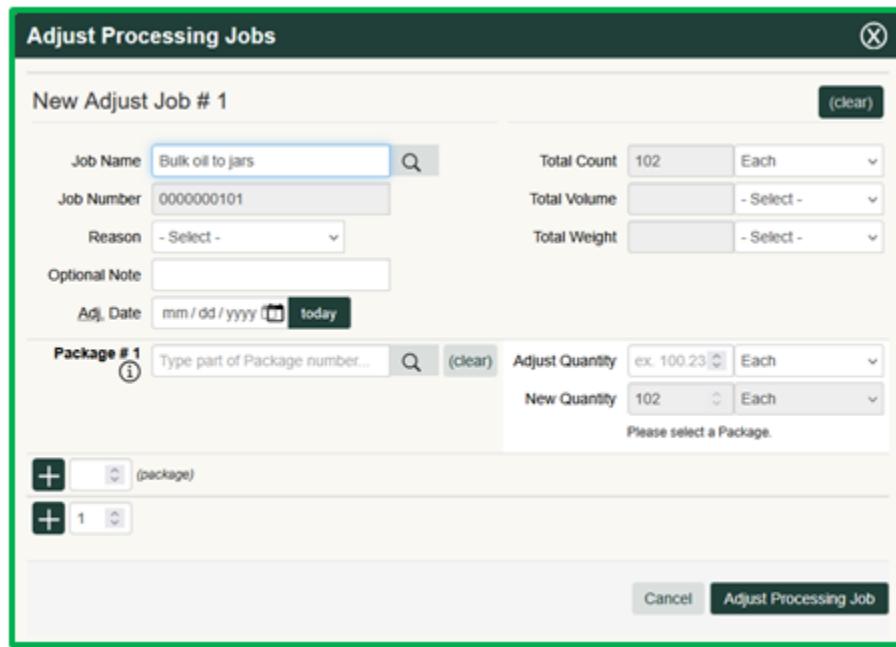


**Figure 9: Adjust Button on Processing Jobs grid**

This will open the Adjust Processing Jobs action window to enter the adjustment quantity for the inputs.

- The Job Name will be auto populated.
- The Reason will need to be selected from the dropdown options and a note should be added for clarification of why the adjustment was necessary.
- The Adjust Quantity should be the amount being adjusted (a positive number if adding or a negative number if subtracting).
- The Total weight at the top will update automatically.

Once all information has been entered, click the Adjust Processing Job button to finalize the adjustment – **see Figure 10 below**.



New Adjust Job # 1

Job Name: Bulk oil to jars

Job Number: 0000000101

Reason: - Select -

Optional Note:

Adj. Date: mm / dd / yyyy (today)

Total Count: 102 Each

Total Volume: - Select -

Total Weight: - Select -

Package # 1: Type part of Package number... (clear) Adjust Quantity: ex. 100.23 Each

New Quantity: 102 Each

Please select a Package.

+ (package)

+ 1

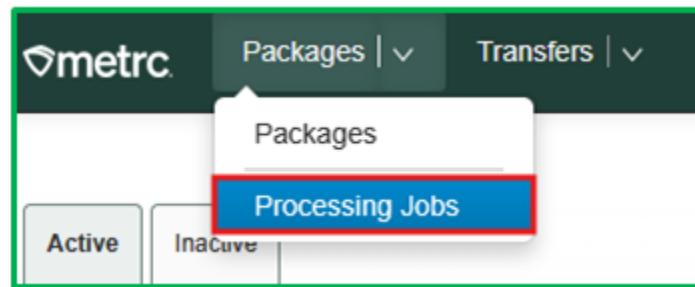
Cancel Adjust Processing Job

**Figure 10: Adjust Processing Jobs Action Window**

## Creating Packages from a Processing Job

Once a Processing Job has been created, packages can be created that previously would have been marked as “Production Batch” packages from the processing job to accurately reflect the batch packages that were created.

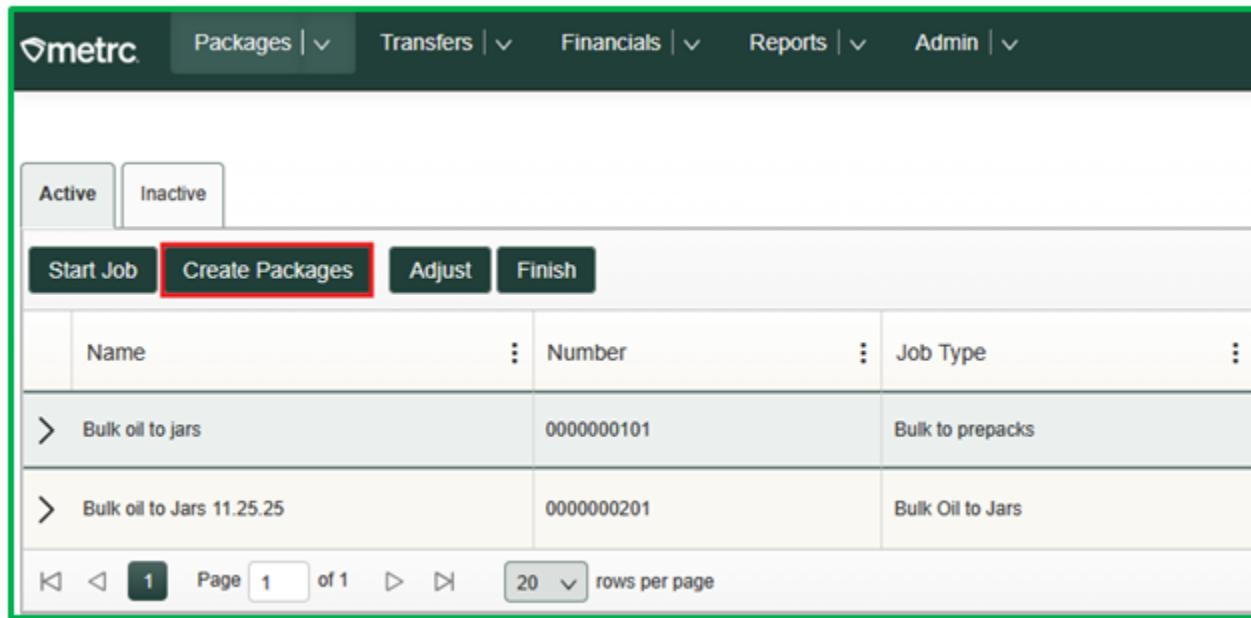
To create the batch packages from a Processing Job, navigate to the Processing Jobs grid by going to the Packages area on the navigational toolbar and select the Processing Jobs option from the dropdown – **see Figure 11**.



**Figure 11: Processing Jobs in Navigation Menu**

From the Processing Jobs grid, select the Active tab. Then, highlight the processing job that needs to have batch packages created from it and click the Create

Packages button – **see Figure 12.**

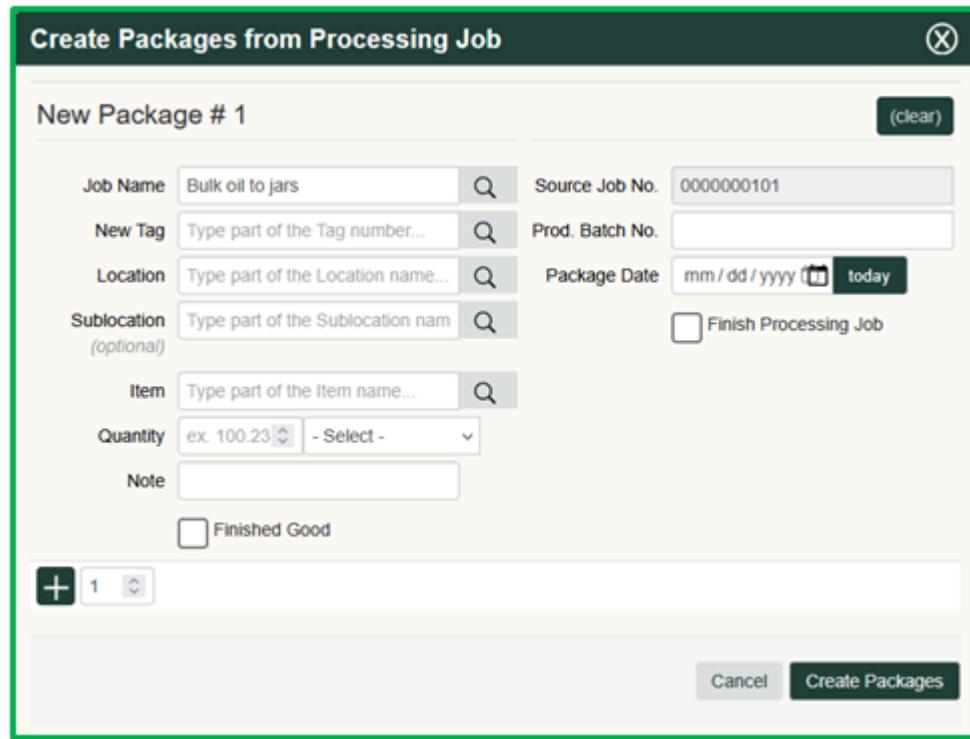


**Figure 12: Create Packages from Processing Jobs**

This will open the Create Packages from Processing Job action window to fill in the required fields to create a production batch – **see Figure 13:**

- New Tag is used to enter or select the package tag for the new production batch package.
- Location is used to enter or search for the location where the new production batch package will be physically located.
- Item is used to enter or search for the Item name of the new production batch package being created.
- Quantity is used to enter the quantity of the new production batch package being created.
- Note is used to add an optional note, if needed.
- Production Batch No. is used to enter the production batch name/number for the new production batch being created. If multiple production batches are run on the same processing jobs, these should be different for each batch.
- Package Date is used to add the date the production batch is being created.
- If the processing job is finished, the Finish Processing Job checkbox can be marked.

Once the information has been entered, click the Create Packages button to complete the creation of the package.



New Package # 1 (clear)

Job Name: Bulk oil to jars Source Job No.: 0000000101

New Tag: Type part of the Tag number... Prod. Batch No.:

Location: Type part of the Location name... Package Date: mm / dd / yyyy

Sublocation: Type part of the Sublocation name...  Finish Processing Job

Item: Type part of the Item name...

Quantity: ex. 100.23 - Select -

Note:  Finished Good

+ 1

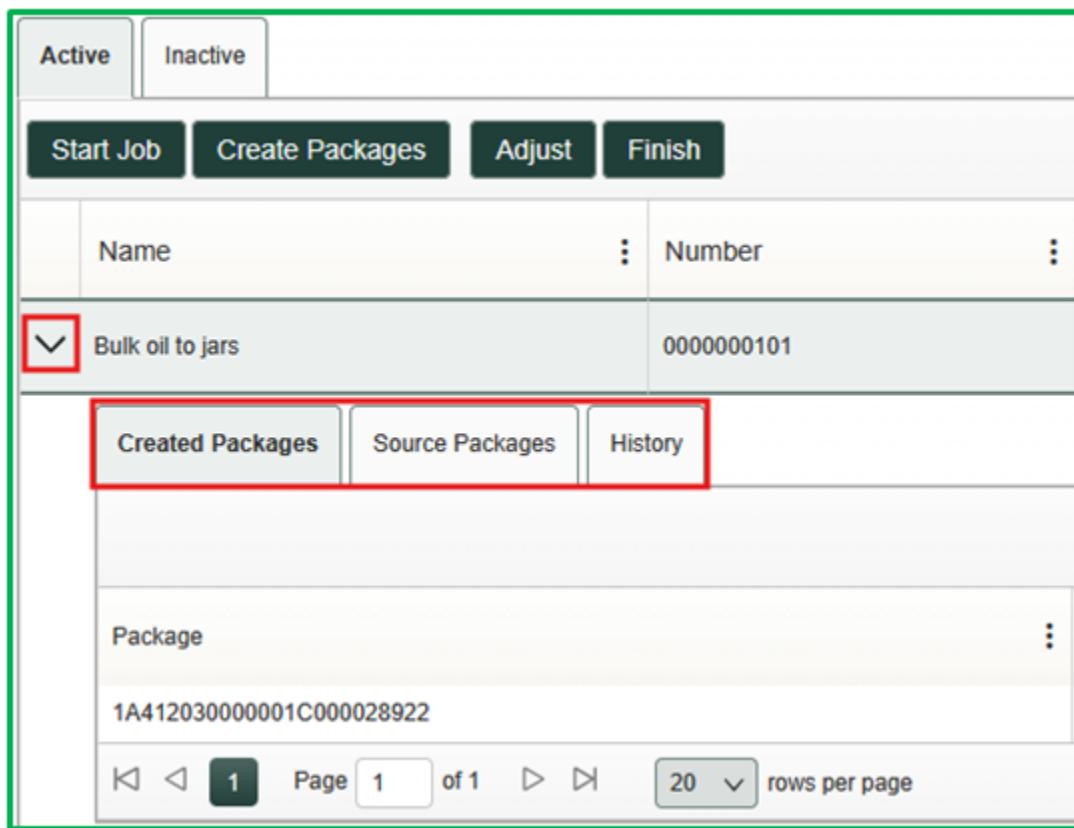
Cancel Create Packages

**Figure 13: Create Packages from Processing Jobs action window**

## Notes:

Information on the created batch packages, source packages, and history are available via the drilldown arrow to the left of the Processing Job - **see Figure 14.**

- The Created Packages tab shows all production batch packages that have been created from the associated processing job.
- The Source Package tab shows all original packages that were used to create the processing job.
- The History tab shows a complete list of all historical activity regarding the processing job.



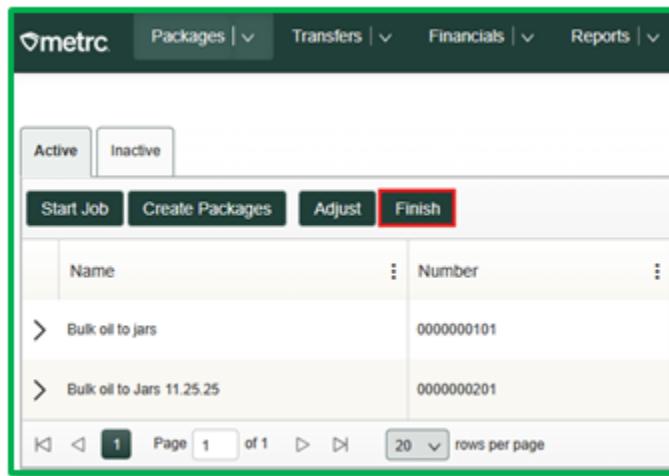
*Figure 14: Processing Job Package details*

## Finishing and Unfinishing Processing Jobs

### Finishing Processing Jobs

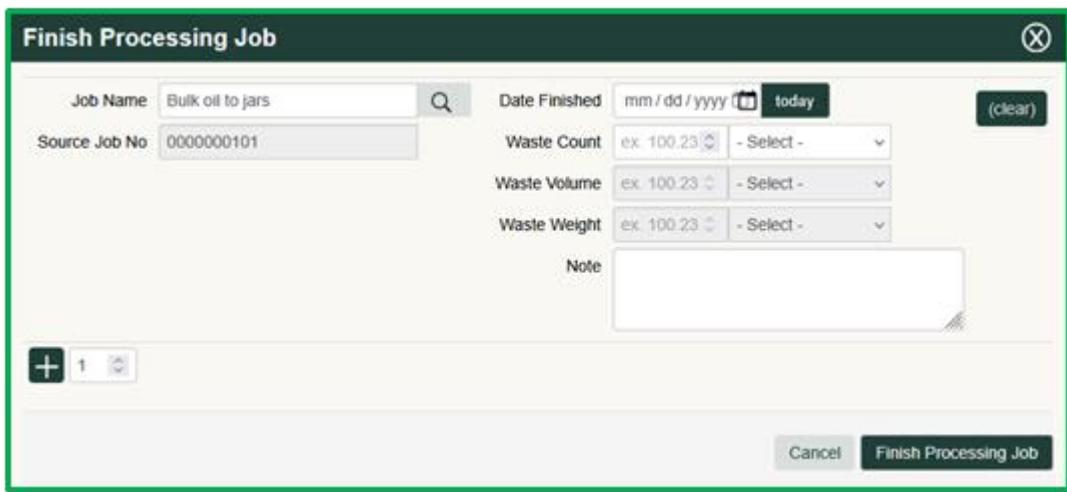
Once the processing job has been used to produce all the production batch packages it can produce, the processing job will need to be finished and record the amount of material waste. This waste should be the byproduct used in the process.

To finish a Processing Job, navigate to the Processing Jobs grid and select the active tab. Then highlight the Processing Job needing to be finished and click the finish button – **see Figure 15**.



**Figure 15: Finish Button in Processing Jobs Screen**

Enter the required information in the action window including the Date Finished and click the Finish Processing Job button to the Processing Job – **see Figure 16**.

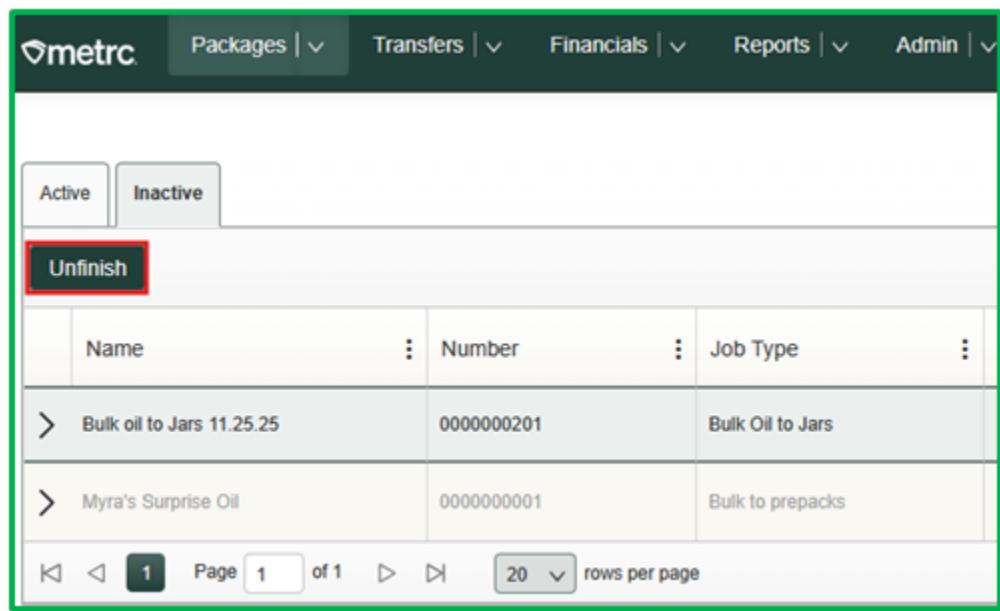


**Figure 16: Finish Processing Jobs Action Window**

## Unfinishing Processing Jobs

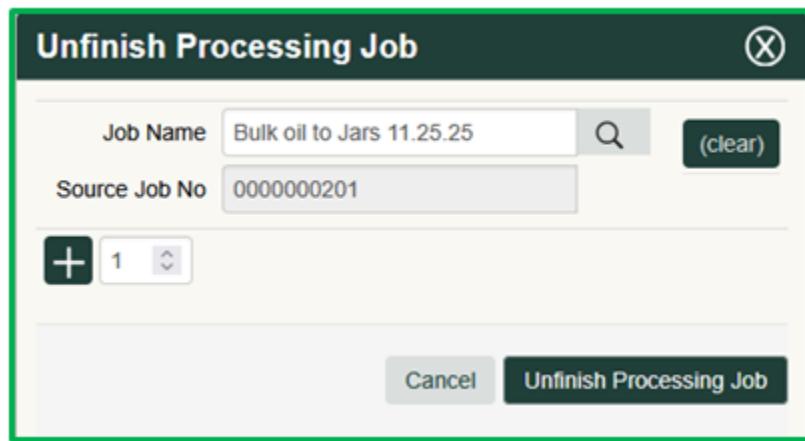
If a processing job is finished in error, there is the option to unfinish it and make additional changes or production batch packages as needed.

To unfinish a processing job, navigate to the Processing Jobs grid and select the Inactive tab. Then highlight the appropriate Processing Job needing to be unfinished and then click the Unfinish button - **see Figure 17**.



**Figure 17: Unfinish Button in Processing Jobs Screen**

This will open the Unfinish Processing Job action window. Then, click the Unfinish Processing Job button in the action window to unfinished the selected Processing Job – see Figure 18.



**Figure 18: Unfinish Processing Job action window**

## Metric resources

If you have any questions, or need additional support, the following resources are available:

### Contact Metrc Support

By using the new full-service system by navigating to [Support.Metric.com](https://Support.Metric.com), or from the Metrc System, click Support on the navigational toolbar and click support.metric.com to redirect to the portal.

*Please note:* If accessing the portal for the first time, a username (which is established when logging in), the respective state and “Facility license number”, and a valid email to set a password are required.

### Metric Learn

Metric Learn has been redesigned to provide users with interactive, educational information on system functionality to expand skillsets and drive workflow efficiencies.

Accessing the new [Metric Learn](#) LMS is simple through multiple convenient locations:

#### ***From within the Metrc system***

Navigate to the Support area on the navigational toolbar and select “Sign up for Training” to register option from the dropdown.

#### ***From the Metrc website***

Navigate to your [state's partner page](#) and scroll down to the “Metrc’s Training Resources” section to find the link.

Also, save the link – [learn.metric.com](https://learn.metric.com) – as a bookmark in your preferred web browser. If you have the existing link saved as a bookmark, please replace it with the new link.

Thank you for your continued partnership.