

<b>Bulletin Number:</b> VA_IB_0017	<b>Distribution Date:</b> 01/26/2026	<b>Effective Date:</b> 01/28/2026
<b>Contact Point:</b> Metrc Support	<b>Subject:</b> Allowing Excess Waste Weight in Processing Jobs	
<b>Reason:</b> An update to processing jobs, allowing for excess waste weight to be recorded.		

Metrc is pleased to announce an update to recording waste weight for Processing Jobs, scheduled for release in late January.

**Updated functionality**

This update allows licensees to record waste weights that exceed the total weight of the input materials used in a Processing Job - **see Figure 1 below**. When performing this action, the licensee is required to enter a note explaining the overage - **see Figure 2 below**.

Common scenarios where waste weight may exceed input weight include processes such as flower washing or infused edible production where additional non-cannabis materials or absorbed liquids are present.

By allowing waste overages with mandatory explanatory notes, this enhancement provides licensed businesses and regulators with improved transparency while removing workflow barriers.

**API**

For API users, the same capability will be available via the following endpoints:

- PUT /processing/v2/finish
- POST /processing/v2/createpackages

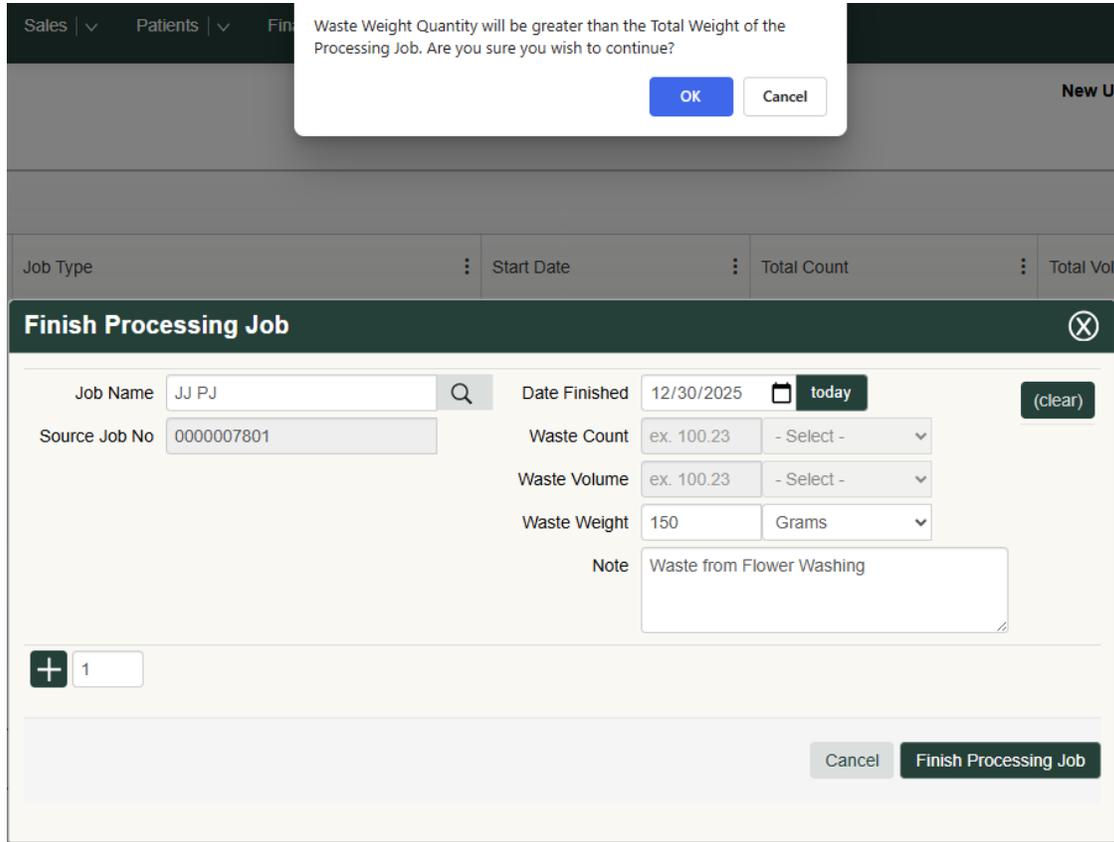


Figure 1: Confirmation when wasting a greater quantity than the total weight of the Processing Job

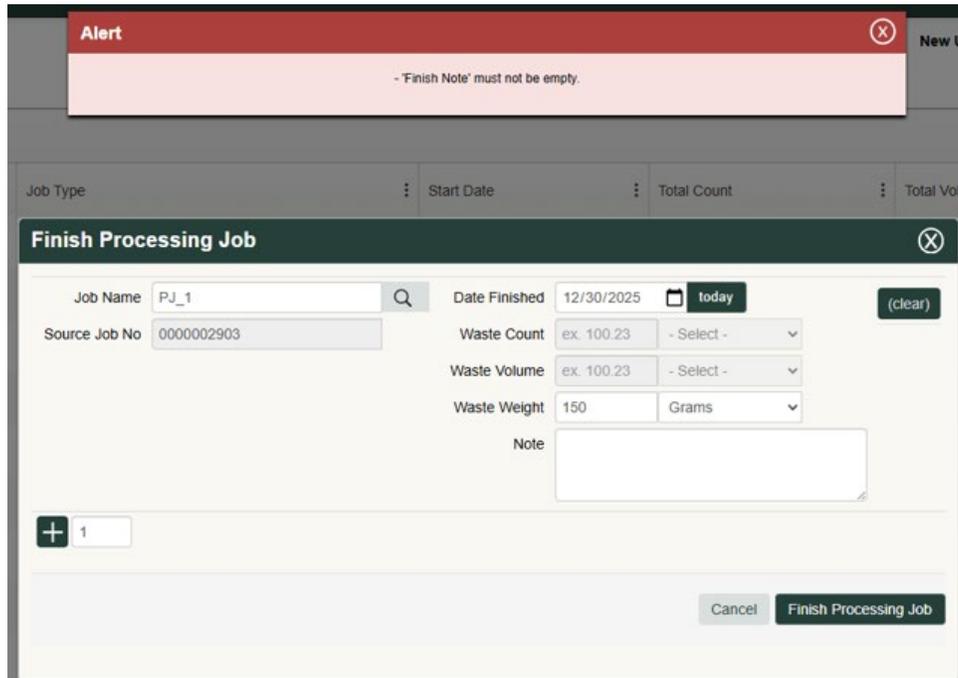


Figure 2: Alert that a Note must be included

## **Metrc resources**

If you need additional support, the following resources are available:

### **Metrc Support**

You can submit and track a case via the [Support portal](#) or by calling 877-566-6506. Our team is available:

- Monday – Friday, 8 a.m. ET – 10 p.m. ET
- Saturday 10 a.m. – 8 p.m. ET
- Sunday – Voicemail or portal only

*Please note:* If accessing the portal for the first time, a username (which is established when logging in), the respective state, “Facility license number”, and a valid email to set a password are required.

### **Metrc Learn**

Our on-demand training platform provides users with interactive, educational information on system functionality to expand skillsets and drive workflow efficiencies.

Access [Metrc Learn](#) directly or via the Support drop-down in Metrc. If you have not yet registered for Metrc Learn, that will be your first step.

### **Metrc Expert**

In the Metrc system, click on widget icon in the lower right-hand corner to open the Metrc Expert knowledge base to access step-by-step guides, ask questions, and more.

### **Metrc.com**

Explore your [state's partner page](#) for training links, FAQs, and more.

Thank you for your continued partnership.